General Information

- **Telsecytransmitter (TTY):** Contact the hospital via TTY at 410-955-6217. PTTIHATM machines are available for use in patient rooms through the Admissions Office on the ground floor of the Zayed Tower.

- **Visiting Hours:** Vary according to the different hospital units. If you are a patient, or a family member or friend of a patient, ask the nurse on your floor for visiting hours.

- **Wheelchairs:** Available courtesy of the Outpatient Center, Watson Building and Zayed Buildings.

- **Security:** Johns Hopkins maintains round-the-clock security with professional security officers who continuously patrol all areas of the campus. For security assistance, dial 410-955-5555.

- **Parking:** Available courtesy of the Outpatient Center, Watson Building and Zayed Buildings.

- **BBW Airport:** For shuttle service from and to BWI airport, contact BBW Shuttle Service, phone: 410-955-3026.

- **Waterfowl:** Available courtesy of the Outpatient Center, Watson Building and Zayed Buildings.

- **Budget Balboa:** Available courtesy of the Outpatient Center, Watson Building and Zayed Buildings.

- **Enrollment Brochures:** Available courtesy of the Outpatient Center, Watson Building and Zayed Buildings.

- **Flights:** Available courtesy of the Outpatient Center, Watson Building and Zayed Buildings.

- **Gift Shop:** Available courtesy of the Outpatient Center, Watson Building and Zayed Buildings.

- **Key Car:** Available courtesy of the Outpatient Center, Watson Building and Zayed Buildings.

- **Library:** Available courtesy of the Outpatient Center, Watson Building and Zayed Buildings.

- **Office:** Available courtesy of the Outpatient Center, Watson Building and Zayed Buildings.

- **Parking:** Available courtesy of the Outpatient Center, Watson Building and Zayed Buildings.

- **Shuttle Services:** On-call service is available 24 hours a day, seven days a week within the perimeter of the East Baltimore medical campus. Scheduled shuttle service to the Johns Hopkins Bayview Medical Center campus and Green Spring Station operates on weekdays only. 7:30 a.m. to 9:30 p.m. For information on departures, arrivals, or shuttle service, call the Transportation Office at 410-502-6880; Monday–Friday, 8 a.m. to 6 p.m.

- **Walking Escorts:** Protective services officers provide a walking escort service around the clock on any patient to the East Baltimore medical campus or around the general hospital area.

- **MHA Tower:** Apartments available courtesy of the Outpatient Center, Watson Building and Zayed Buildings.

- **BBW Airport:** For shuttle service from and to BWI airport, contact BBW Shuttle Service, phone: 410-955-3026.

- **Airport:** Available courtesy of the Outpatient Center, Watson Building and Zayed Buildings.

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