



# Provider Update

*This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.*

## **Utilization Management Process Change: Discontinuation of Bed Logs**

On October 1, 2018, we will initiate a new process for communicating concurrent review status of member inpatient days for Priority Partners, Johns Hopkins Employer Health Programs, Johns Hopkins US Family Health Plan, and Johns Hopkins Advantage MD members. With this new process, facilities will receive more timely and detailed notifications of concurrent review for all lines of business.

JHHC's Utilization Management (UM) department will fax notifications to facilities with each reviewed day for each inpatient member. Instead of the former daily log that listed the concurrent review status of all JHHC members at the facility, facilities will now receive an individual fax on each member.

This fax will have the JHHC letterhead and will include a cover sheet. The second sheet will include:

- The member's name, member ID, DOB, authorization #, and product line.
- Admit and discharge dates as applicable.
- Chart of each service, status, start and end dates, days/units, and bed level.

Specific comments may also be entered requesting discharge plan and/or other detailed information about the member.

For more information about the new individual concurrent review fax, please call **1-888-895-4998**.

*Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns.*