

Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

Important Reminder Inpatient Referral Fax Numbers

To maintain the efficiency of our processes and to make sure referrals are received by the correct staff person in our Utilization Management (UM) department, we would like to ask you to review JHHC's inpatient referral and pre-authorization policy.

As listed in our provider manuals and Quick Reference Guides, inpatient referrals and preauthorization requests must go to the following fax numbers **only**:

- Priority Partners/EHP and USFHP: 410-424-4894
- Advantage MD: 844-240-1864
- Johns Hopkins Hospital: 410-762-5203
- Johns Hopkins Bayview: 410-762-5204

Please do not fax to any other numbers assigned to UM staff. The fax capabilities of these other numbers are deactivated and your faxes will not go through. If you use any numbers other than the fax numbers listed above, you will receive multiple error messages.

Using the correct fax numbers not only ensures that your referrals get to the right place, but also helps support JHHC's compliance and Quality Improvement efforts.

PRUP7-InpatientFaxNumbers-4-20-18

Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns
