Johns Hopkins Advantage MD (HMO)

Frequently Asked Questions

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

What is the Advantage MD HMO program?

Johns Hopkins Advantage MD HMO, has been designed as a lower-cost option to positively impact quality of care for Medicare beneficiaries, in partnership with our 10,000+ providers, and appeal to the growing Medicare market in Maryland.

How is this program different from the Advantage MD PPO (Advantage MD, Advantage MD Plus and Advantage MD Group) programs for members?

Advantage MD HMO has a closed network and requires members to coordinate their care through a designated primary care provider by obtaining a referral for all specialty services from an in-network provider; exceptions include emergency and urgent care services. Advantage MD HMO will offer value added benefits: comprehensive case management programs, easy access to preventative care and post discharge member resources, such as telephonic care management and daily meal delivery.

Is there any additional information regarding the daily meal delivery program? Is the cost included or additional?

After a member’s inpatient stay in either a hospital or skilled nursing facility, the member is eligible to receive three nutritious meals per day for five days, delivered to their home at no cost by Mom’s Meals. This daily meal delivery program is limited to four times per calendar year and will be coordinated through the Care Management department.

How do I submit a referral to Johns Hopkins Healthcare for Advantage MD HMO members?

Advantage MD HMO Equity Partners referring members for specialty care within the same equity partner health system will follow their current internal referral process; referral submission to JHHC is not required. Equity partners referring members for specialty care to an in-network Advantage MD HMO provider outside of the equity partners’ health system are required to submit an online referral form to JHHC through HealthLINK@Hopkins*.

What does the benefits package cover for Advantage MD HMO members?

The benefits package covers preventative care, vision, hearing, hospitalization and prescription drugs. Please review the 2019 Advantage MD HMO Benefits Chart for more detailed list of benefits.
What are the primary care and specialist copays for Advantage MD HMO members?

The copay is $5 for primary care visits and $50 for visiting a specialist. These copays can be found on the front of the member’s ID card, as shown below. Copays for additional services can be found on the 2019 Advantage MD HMO Benefits Chart.

How does the preauthorization process differ from Advantage MD PPO programs?

Although members will be required to obtain a referral before receiving specialty services, the preauthorization process for Advantage MD HMO does not differ from the preauthorization process for Advantage MD PPO program.

How are claims submitted for Advantage MD HMO?

The claims process remains the same for Advantage MD HMO as it is for Advantage MD PPO programs. Claims should be submitted via Emdeon* electronically or mailing CMS 1500 or UB-04 forms to Johns Hopkins Advantage MD, PO Box 3537, Scranton, PA 18505 using Payer ID# 66003. To check the status of claims submitted, log onto HealthLINK@Hopkins**.

Will I receive a different reimbursement rate for accepting Advantage MD HMO members?

No. The reimbursement rates for the Advantage MD HMO will be the same as the current Advantage MD PPO program.

How will I know if my patient is enrolled in Advantage MD HMO?

Primary care providers will receive a monthly member roster which will identify the patients enrolled in Advantage MD HMO, similar to the process for Advantage MD PPO program.

To enroll in Emdeon’s electronic payment service, contact Emdeon at 866-506-2830.

**To register for a HealthLINK@Hopkins account, go to www.jhhc.com, and choose the portal login for EHP, Priority Partners and Advantage MD members. On the right, under New User Registration, click on Provider, and select Johns Hopkins HealthCare as the health plan. Fill out the user information, then search by tax ID and submit. Once we receive the information, we will send an email confirming the account.

Please contact the JHHC Provider Relations department at 888-895-4998 with any questions or concerns.