

HealthLINK on your Internet Browser

Overview

On May 31, 2018, HealthLINK will no longer support connections over TLS 1.0. Internet web browsers that do not support TLS 1.1 or greater will no longer be able to access this website.

Why do this?

Because we take our security responsibilities and obligations very seriously. TLS 1.0 is a weak encryption protocol with multiple vulnerabilities. We are making these changes in order to maintain our high security standards, align with the industry and ensure the safety of your personal data.

Compatible Browsers

The following browsers are compatible with TLS 1.1. Please update your browser to ensure that you will continue to have access to HealthLINK.

Browser	Version	Links to Browser Updates
Google Chrome	22 and future versions	Check for Updates
Mozilla Firefox	27 and future versions	Check for updates
Internet Explorer	11 and future versions	Check for updates
Apple Safari	7 and future versions	Check for updates

Additional Options for Internet Explorer

If you are using Internet Explorer (IE) version 8, 9 or 10, you can turn on TLS 1.1 and TLS 1.2 by following these steps:

1. Open **Internet Explorer**.
2. Click the **Tools icon** (gear symbol) in the upper right hand corner of the browser and click **Internet Options**.
3. In the **Internet Options** window, select the **Advanced** tab.
4. In the **Advanced** tab, under **Settings**, scroll down to the **Security** section.
5. In the Security section, check **Use TLS 1.1** and **Use TLS 1.2**.
6. Click **Apply**, then click **OK**.
7. Close all IE windows and then reopen IE for the setting to take effect.



