Please note that what follows from a Johns Hopkins document (e.g., fonts, colors, images) have been removed and only the text remains.

**General Information**

**Patient and Visitor Services**
- **Information Desks** are stationed at the cancer center to answer questions about directions and be of assistance in any way possible.
- **Guest Services** is located in the Arcade, Zone 10, 1810 E. Monument St., Monday–Friday, 8 a.m. to 5 p.m. Provides assistance with directions, local attractions, and special requests.
- **Patient Relations** can be found at the patient resource center, 1810 E. Monument St.; continue to N. Caroline Street. Turn right on N. Caroline Street and proceed across the enclosed pedestrian bridge to the main hospital.
- **Parking and Transportation Services** can be reached at 410-955-5588.

**Parking Information**
- **Parking Services**
  - Parking Map: [View Map](#)
  - Visitor Parking is available at the Outpatient Center, 1810 E. Monument St., Monday–Friday, 7 a.m. to 7 p.m. Patient representative is available at the information booth in the Broadway corridor outside the Cobblestone Cafe.
  - **BWI Airport**
    - Depart the BWI Airport on Route 70 East, then take Exit 15A/15B onto I-70 East.
    - Take Exit 14B onto I-95 South and follow I-95 South to the Downtown Baltimore/Johns Hopkins Hospital U.S. 1 Northbound. Follow signs to patient parking.

**Shuttle Services**
- **On-site service** is available 24 hours a day, seven days a week within the perimeters of the East Baltimore medical campus. Scheduled shuttle service to the Johns Hopkins Bayview Medical campus and Green Spring Gardens stop on alternate days. For information on alternate routes, call the Transportation Office at 410-952-6880, Monday–Friday, 8 a.m. to 5 p.m. Phone: 410-614-5611; Fax: 410-614-7114

**Outpatient Services**
- **The Arcade Outpatient Pharmacy**
  - 1810 E. Monument St., Monday–Friday, 8 a.m. to 7 p.m. Monday–Friday, 9 a.m. to 5 p.m. Medical and health insurance assistance, 410-955-4306
  - **The Arcade Food Court**
    - 2150B, Main Level, Thursday–Saturday, 10 a.m. to 5 p.m. Monday–Friday, 7 a.m. to 5 p.m.; Saturday–Sunday, 10 a.m. to 6 p.m. Phone: 462-2870; Fax: 462-9280
  - **Grand Grounds Coffee Bar**
    - Main Level, toward Nelson/Harvey Lobby, Monday–Friday, 6 a.m. to 3 p.m.; Saturday–Sunday, 6 a.m. to 2 p.m. Phone: 410-955-4235
  - **Lobby, The Arcade (2150B), Main Level, Bloomberg Conference Center**
    - Phone: 410-955-3215
  - **Medicine and Health Services Information Center**
    - Phone: 410-955-3589 or visit information desk.
  - **Visitor’s Guide**
    - Phone: 410-555-5546
  - **For more information, please visit: hopkinstransportation.org**

**Directions to the Johns Hopkins Medical Campus**

**From Washington, D.C., and Virginia**
- **Via I-95**
  - From the beltway, take I-95 South toward Baltimore. Exit 48 (Edgewood Rd./I-695) toward Baltimore. Take the exit off the interstate toward Baltimore. Exit onto Edgewood Rd. and continue through the stop light. Turn right onto N. Wolfe Street.
  - Follow signs to patient parking.

**From Frederick and Western Maryland**
- **Via I-70**
  - Take I-70 West to Exit 6, at 3:50 South on I-70 South toward Baltimore. Take the exit off the interstate toward Baltimore/Washington. Keep left at the fork and merge onto I-95 South.
  - Follow signs to patient parking.

**From Annapolis and Maryland’s Eastern Shore**
- **Via US-40**
  - Head west on US-40 toward Baltimore, turn right onto I-395 North toward Baltimore. Take the exit off the interstate toward Baltimore/Washington. Follow signs to patient parking.

**From Baltimor**
- **Via I-95**
  - Take I-95 North to Exit 43 (Dundie St./N. Wolfe St.) toward Baltimore. Turn right onto N. Wolfe Street. Follow signs to patient parking.

**From Baltimor**
- **Via I-70**
  - Take I-70 West to Exit 6, at 3:50 South on I-70 South toward Baltimore. Merge onto I-95 South toward Baltimore. Follow signs to patient parking.

**From Washington, D.C., and Virginia**
- **Via I-95**
  - For directions, see the Visitor’s Guide.

**From Frederick and Western Maryland**
- **Via I-95**
  - For directions, see the Visitor’s Guide.

**From Annapolis and Maryland’s Eastern Shore**
- **Via US-40**
  - For directions, see the Visitor’s Guide.

**From Baltimor**
- **Via I-95**
  - For directions, see the Visitor’s Guide.

**From Frederick and Western Maryland**
- **Via I-95**
  - For directions, see the Visitor’s Guide.

**From Annapolis and Maryland’s Eastern Shore**
- **Via US-40**
  - For directions, see the Visitor’s Guide.

**From Baltimor**
- **Via I-95**
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