General Information

Patient and Visitor Services
• Information Desks Personnel are stationed at docks throughout the campus to provide directions and be of assistance in any way possible.
• Guest Services is located in The Arcade, Zayde Tower. Main Level, Room M224, Monday–Friday, 8 a.m. to 5 p.m. Provides assistance with directions, local attractions, and special requests.
• Patient Relations (Carridge 100, Monday–Friday, 8 a.m. to 5 p.m. (except holidays) 410-955-9090): provides information and support to visitors in the critical care areas.
• Parking and Transportation Services
  • Visitor Parking is available at the Outpatient Garage (1790 Orleans St.), the south entrance from the main entrance of the hospital, and also at the Molkai Garage (Outpatient Center Garage), located on McElderry Street, and is staffed by W. Carroll Service.
  • Valet Parking is available at the hospital’s main entrance on Orleans Street, the Outpatient Center (Zayde Tower), and the Weinberg Building (on street).
  • Management Services is located in The Arcade (Level 1, Monday–Friday, 7:30 a.m. to 5:30 p.m). If your car is stolen, report it to the police and then contact Management Services.
• Discounted Parking Coupons are available for patients and visitors who need parking for extended periods. Coupons may be purchased at the Cashier’s Office in the Main Lobby of the Nesbitt/Harvey Building (7th Floor).
• Smoking is allowed in designated areas only.
• Visitors are strongly encouraged to watch their belongings and to be on the alert for suspicious activities.

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Directions to the Johns Hopkins Medical Campus

From Washington, D.C., and Virginia and the I-95 Freeway (SBWV)
Take I-95 South to Exit 69 (I-95 South) and proceed across the enclosed pedestrian bridge to the main hospital.

From Baltimore/Washington International (BWI) Airport
Take I-95 South to Exit 69 (I-95 South) and proceed across the enclosed pedestrian bridge to the main hospital.

From Philadelphia, New York and Northeastern Pennsylvania
Take I-78 South to Exit 18A (RT 50 Bridge) and proceed across the enclosed pedestrian bridge to the main hospital.

From Newington and Maryland's Eastern Shore
Take I-74 West and follow 1-797 South towards Baltimore. Follow the signs to patient parking.

From Frederick and Western Maryland
Take I-70 East to Exit 11A (I-895/Johns Hopkins Hospital). Merge onto I-895 South to I-95 South to I-95 South (I-95 North). Exit 11A at Broadway (exit 121); turn right at the traffic light and proceed across the enclosed pedestrian bridge to the main hospital.

Hotel Parking (Orleans Garage)
Located on Orleans Street in Zayde Tower, this is the main garage.

Hospital Parking (Orleans Garage)
Located on Orleans Street in Zayde Tower, this is the main garage.

Outpatient Center Parking (Molkai Garage)
Located on Orleans Street in Zayde Tower, this is the main garage.

Visitor Parking is available at the Outpatient Garage (1790 Orleans St.), the south entrance from the main entrance of the hospital, and also at the Molkai Garage (Outpatient Center Garage), located on McElderry Street, and is staffed by W. Carroll Service.

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Read more information, visit hopkinsmedicine.org

Johns Hopkins Medical Campus Visitor’s Guide

From Broadway, continue about 15 blocks to Washington Street.

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