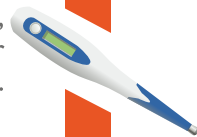


# Safely Returning to the Claudia Mayer/Tina Broccolino Cancer Resource Center

Your health and well-being are our top priority. We take infection prevention very seriously and the Johns Hopkins medical staff follows guidance from the Centers for Disease Control and Prevention. Here's what you can expect if you need to see one of the providers at the Claudia Mayer/Tina Broccolino Cancer Resource Center.

## 1. WHAT WE'LL DO

Screen you for COVID-19 symptoms prior to your visit. If you develop symptoms, please call ahead to our clinic and your provider will advise on next steps.



## WHAT YOU'LL DO

If you develop symptoms of COVID-19 (*fever, cough, shortness of breath, muscle aches, sore throat, loss of taste or smell, diarrhea, headache, runny nose*), or if you have been exposed to someone who has COVID-19, call our office for guidance on cancelling your appointment and getting tested.

## 2. WHAT WE'LL DO

Screen our staff daily and wear masks to protect everyone. Practice good hand hygiene before, during and after contact with you.



## WHAT YOU'LL DO

Wear a cloth face mask. If you don't have one, a mask will be provided for you.

## 3. WHAT WE'LL DO

Increase cleaning and disinfecting rooms and equipment between each patient.



## WHAT YOU'LL DO

Practice proper hand hygiene and use hand sanitizer when you enter the clinic.

## 4. WHAT WE'LL DO

Ask for your understanding that there are no visitors allowed during your appointment, unless the patient requires a support person for a medical condition.



## WHAT YOU'LL DO

We will call you before your appointment and give you a phone number to call when you arrive in the center's parking lot with entry instructions.

## 5. WHAT WE'LL DO

See you via video visit if you do not need to be seen in person (such as for social work, counseling, support groups and nutritional counseling).



## WHAT YOU'LL DO

Once inside the building, proceed to the center waiting room for a brief check-in and identity verification. If you do need to wait briefly, our waiting area chairs are socially distanced to avoid close contact with others.