1. **WHAT WE’LL DO**
Screen you for COVID-19 symptoms prior to your visit. If you develop symptoms, please call ahead to our clinic and your provider will advise on next steps.

**WHAT YOU’LL DO**
If you develop symptoms of COVID-19 (fever, cough, shortness of breath, muscle aches, sore throat, loss of taste or smell, diarrhea, headache, runny nose), or if you have been exposed to someone who has COVID-19, call our office for guidance on cancelling your appointment and getting tested.

2. **WHAT WE’LL DO**
Screen our staff daily and wear masks to protect everyone. Practice good hand hygiene before, during and after contact with you.

**WHAT YOU’LL DO**
Wear a cloth face mask. If you don’t have one, a mask will be provided for you.

3. **WHAT WE’LL DO**
Increase cleaning and disinfecting rooms and equipment between each patient.

**WHAT YOU’LL DO**
Practice proper hand hygiene and use hand sanitizer when you enter the clinic.

4. **WHAT WE’LL DO**
Ask for your understanding that there are no visitors allowed during your appointment, unless the patient requires a support person for a medical condition.

**WHAT YOU’LL DO**
We will call you before your appointment and give you a phone number to call when you arrive in the center’s parking lot with entry instructions.

5. **WHAT WE’LL DO**
See you via video visit if you do not need to be seen in person (such as for social work, counseling, support groups and nutritional counseling).

**WHAT YOU’LL DO**
Once inside the building, proceed to the center waiting room for a brief check-in and identity verification. If you do need to wait briefly, our waiting area chairs are socially distanced to avoid close contact with others.