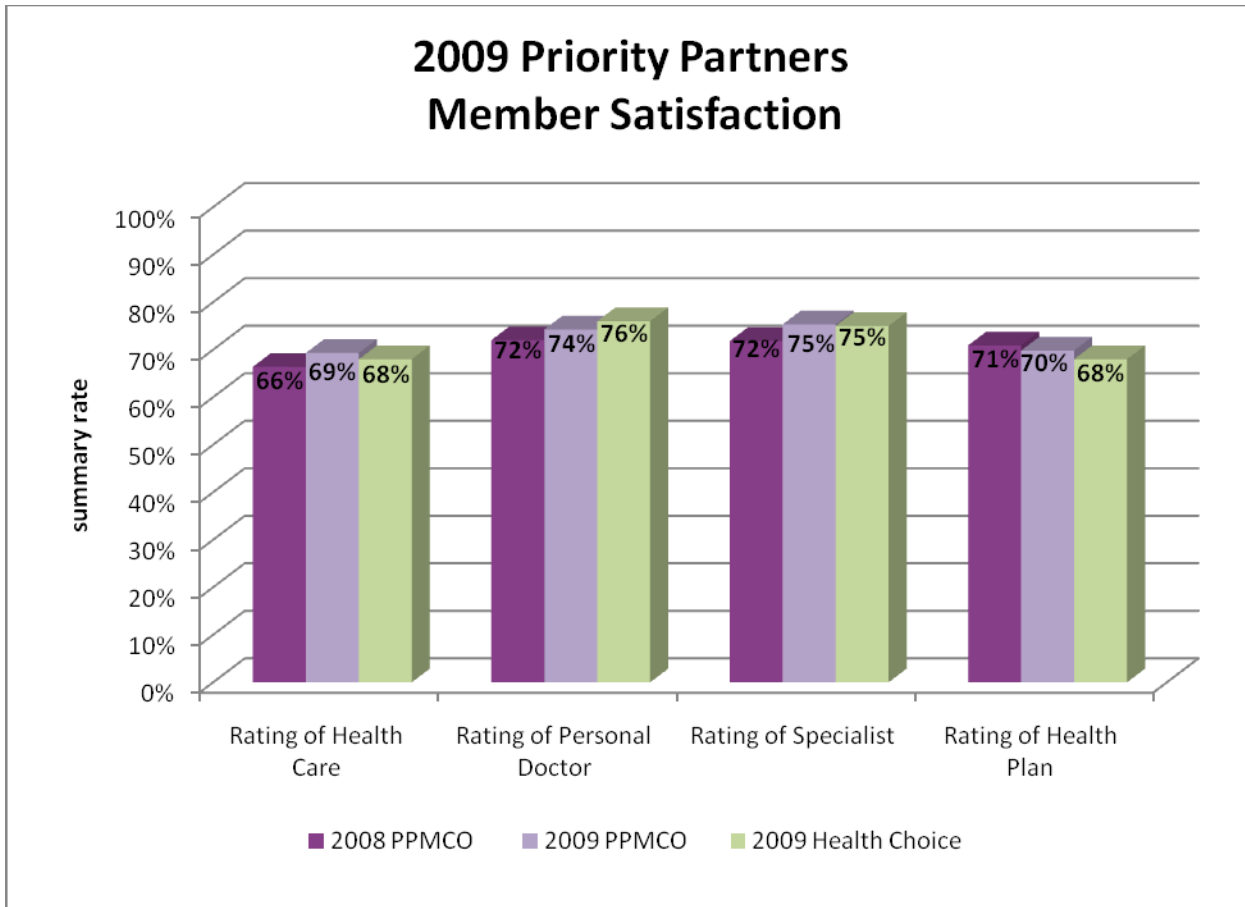


2009 Priority Partners Member Satisfaction Survey

Priority Partners is pleased to announce the results of the 2009 member satisfaction survey. Each year a sample of Priority Partners members are asked to rate their satisfaction of the health care services they receive. Your answers help us to make decisions that result in better health care for you. We listened. As a result of your answers, we plan to focus on improving member communication, customer service and expanding the provider network. If you receive a survey next spring, please complete it. Your feedback is important to us. Below are the 2009 results.



2009 Priority Partners Member Satisfaction

