



# Provider Update

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*This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.*

## **Johns Hopkins Advantage MD Whole Health Assessment (WHA) Form Goes Digital**

Starting November 5, 2018, the JH Advantage MD Whole Health Assessment (WHA) form will be available in a digital format for Advantage MD providers through HealthLINK and on [jhhc.com](http://jhhc.com). No more faxing or snail mail—just fill out the form and submit electronically.

The link to the WHA form is: [Whole Health Assessment \(Online Form\)](#).

Providers can also access the WHA form by logging into HealthLINK, and through the JHHC Providers and Physicians web portal in the [“Forms”](#) section.

The WHA form will still be available in a PDF format and accepted on paper via fax for those providers who are unable to submit forms electronically. Providers are not required to use the digital form at this time; however, it is the preferred method for sending in WHA forms going forward.

### **Advantages of Going Digital With WHAs:**

- It saves money on paper and faxing costs.
- It lowers administrative expenses and staff time downloading, filling out, faxing, storing and shredding paper forms.
- It leaves a smaller carbon footprint.
- It leads to less back and forth between JHHC and providers trying to resolve errors with lost faxes or missing or incomplete information.
- Submitting WHAs electronically results in better protection of private health information.
- You can receive credit quickly for completing the WHA form through this streamlined process.

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*Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns.*