



PROVIDER NOTICE

Provider Relations Department: 888-895-4998 (Option 4)

Johns Hopkins University No Longer Enrolled in EHP Effective Dec. 31

Effective Date: Dec. 31, 2023 and March 31, 2024

Health Plans Affected: Johns Hopkins Employer Health Programs (EHP)

Type of Change: Coverage Termination

Explanation of Change:

As of Dec. 31, 2023, Johns Hopkins University's (JHU) Active Group (E0001500 and E0015100) will terminate its contract for health care benefits with EHP.

Questions about benefits for JHU members after Dec. 31, 2023 should be directed to [Quantum Health*](#) at 844-460-2801.

EHP will continue to process claims and answer customer service questions until **Dec. 31, 2024** for health care services provided on dates of service **prior to Dec. 31, 2023**.

NOTE: JHU's Retiree Group (E005100) will terminate its contract with EHP on March 31, 2024 and will continue to process claims and answer customer service questions until March 31, 2025 for health care services provided on dates of service **prior to March 31, 2024**.

Questions about benefits for JHU retirees after March 31, 2024 should be directed to [Quantum Health*](#) at 844-460-2801.

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