



PROVIDER NOTICE

Provider Relations Department | 1-888-895-4998

Payment Integrity Updates to Provider Manuals

Effective Date: Oct. 1, 2022

Health Plans Affected: Johns Hopkins Advantage MD, Johns Hopkins Employer Health Programs (EHP), Priority Partners, Johns Hopkins US Family Health Plan (USFHP)

Type of Change: Policy

Explanation of Change:

The Johns Hopkins HealthCare Payment Integrity department works to identify, recover and prevent inaccurate, erroneous and/or fraudulent claims payments through numerous activities during the life cycle of a claim. We have added a new section to the claims and billing section of the provider manuals to clarify the recoupment, offset and adjustment of erroneous payments by the JHHC Payment Integrity department.

Access the latest versions of the [JHHC provider manuals](#).

Please contact the JHHC Provider Relations department at 888-895-4998 with any questions or concerns.