



PROVIDER NOTICE

Provider Relations Department | 1-888-895-4998

Changes to Telemedicine Services for USFHP Members

Effective Date: Sept. 6, 2022

Health Plans Affected: Johns Hopkins US Family Health Plan (USFHP)

Type of Change: Policy

Explanation of Change:

Johns Hopkins HealthCare would like to inform you of changes to telemedicine services, codes and copays for Johns Hopkins USFHP that go into effect Sept. 6, 2022.

- **Audio-only telephone services covered.** Telephonic office visits included under the member's USFHP benefit plan are covered permanently.
 - Codes 98966-98968, 99441-99443, G2012 covered per TRICARE Policy Manual (TPM). Please note that USFHP specialty provider visits require the referring PCP's NPI number on the claim submission.
- **Telephonic consultations covered.** Telephonic consultations are covered permanently.
 - Codes 99446-99449, 99451, and 99452 covered per TPM.
 - No prior authorization required.
- **Telemedicine copay waiver ends.** The temporary waiver of copays and cost-shares for telemedicine services, including telephonic office visits, ends on Sept. 6, 2022.
 - Providers can collect copays and cost-shares for telemedicine from USFHP members at the time of service.

For more information of these USFHP changes, please refer to [TRICARE Policy Manual 6010.60-M Chapter 2 Section 1.1*](#) and [TRICARE Policy Manual 6010.60-M Chapter 2 Section 5.1*](#).

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