



# PROVIDER NOTICE

Provider Relations Department | 1-888-895-4998

## EHP and Priority Partners to Partner with ProgenyHealth

**Effective Date:** May 1, 2022

**Health Plans Affected:** Johns Hopkins Employer Health Programs (EHP), Priority Partners

**Type of Change:** Process

### Explanation of Change:

EHP and Priority Partners are pleased to announce a partnership with ProgenyHealth, a company specializing in neonatal care management services. For hospitals, ProgenyHealth will serve as a liaison for EHP and Priority Partners, providing NICU Admission services and assisting with the discharge planning process to ensure a smooth transition to the home setting.

Under the agreement that begins May 1, 2022, ProgenyHealth's neonatologists, pediatricians and neonatal nurse care managers will work closely with EHP and Priority Partners members, the NICU facility as well as attending physicians and nurses, to promote healthy outcomes for premature and medically complex newborns. Patients will be able to access an extensive online library and an "on-call" staff member available 24/7.

### Process for ProgenyHealth/NICU Beginning May 1, 2022

- Do not send requests to JHHC's Utilization Management department.
- For EHP and Priority Partners NICU Admission, use the [Newborn Notification and Authorization Request Form](#) and fax the request with clinical information to ProgenyHealth: **888-400-4636**.
- For EHP and Priority Partners Prior Pediatric Readmission (within 1 year of NICU discharge), fax notification and clinical information to ProgenyHealth: **888-400-4636**
  - Providers can use the same [Newborn Notification and Authorization Request Form](#) they currently submit to JHHC for this purpose.

If you wish to learn more about ProgenyHealth's programs and services, visit [progenyhealth.com](http://progenyhealth.com)\* or view the [Progeny Provider Education Video](#). Thank you for your partnership in caring for our EHP and Priority Partners members.

**NOTE:** Information on provider education opportunities and other resources will be announced in a future communication.

*\*This link is from an external website that is not provided or maintained by or in any way affiliated with JHHC. Please note JHHC does not guarantee the accuracy, relevance, timeliness, or completeness of any information on this external website.*

*Please contact the JHHC Provider Relations department at 888-895-4998 with any questions or concerns.*

PRUP221-Progeny Announcement (03/2022)

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