



Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

New Prior Authorization Requirements For Continuous Glucose Monitor (CGM) Devices

Effective Date: Feb. 1, 2022

Health Plan Affected: Priority Partners

Type of Change: Prior Authorization

Explanation of Change:

Effective Feb. 1, 2022, Priority Partners will require prior authorization for coverage of Freestyle Libre and Dexcom devices to determine medical necessity. If authorization is granted, members will be able to obtain these continuous glucose monitors (CGMs) from any in-network pharmacy.

How to submit prior authorization requests:

- An electronic prior authorization (ePA) request may be submitted using the [CoverMyMeds®*](#) or [Surescripts®*](#) online submission tools.
 - Helpful step-by-step navigation guides are available for both CoverMyMeds and Surescripts. These ePA assistance tools may be found at the following links:
 - [CoverMyMeds®](#) Walkthrough
 - [Surescripts®](#) Walkthrough
- If a provider is unable to submit an ePA request, a completed [Pharmacy Prior Authorization Form](#) may be faxed to Priority Partners at the fax number listed on the form.
- Please provide clinical documentation to support all prior authorization requests that are submitted electronically or by fax.
- Please visit [Priority Partners Pharmacy Benefits](#) for more information.

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Please contact the JHHC Provider Relations department at 888-895-4998 with any questions or concerns.