

Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

eviCore Laboratory Management Program Effective for Priority Partners December 1, 2021

Effective Date: Dec. 1, 2021

Health Plans: Priority Partners

Type of Change: Process

Explanation of Change:

Effective Dec. 1, 2021, providers in the Priority Partners network must obtain prior authorization from eviCore for certain molecular genetic testing codes. Providers should submit prior authorization requests via the eviCore portal or, if the portal cannot be accessed, by calling eviCore at 866-220-3071.

View the list of [impacted CPT codes](#)* for molecular genetic testing that will require prior authorization through eviCore as of 12/1/2021 for Priority Partners.

All non-molecular testing and molecular genetic testing procedure codes included in the program may be subject to claims review and payment policies. Policies are outlined in Lab Management Program Clinical Guidelines for Johns Hopkins HealthCare. View the [policies and codes included in the program on the eviCore website](#). After accessing the page, please click on the "Future" tab to view the policies and guidelines.

Training

JHHC and eviCore strongly encourage you to attend a provider training session on the eviCore Laboratory Management Program for Priority Partners, as there are details specific to JHHC/Priority Partners. In November and December 2021, eviCore and JHHC will be leading online orientation sessions designed to assist you and your staff with the new program. These sessions will include detailed information about the prior authorization process, post service claims review process, accessing information from the eviCore website, and a question-and-answer period.

Registration for Training

Attending an online training session requires advance registration. Each online training session is free of charge and will last approximately one hour. You only have to register for one session.

Training sessions:

- Thursday, Nov. 11 at 11 a.m. EST
- Tuesday, Nov. 16 at 2 p.m. EST
- Friday, Nov. 19 at 3 p.m. EST
- Thursday, Dec. 2 at 10 a.m. EST
- Tuesday, Dec. 7 at 1 p.m. EST

Please contact the JHHC Provider Relations department at 888-895-4998 with any questions or concerns.

How to register:

1. Go to evicore.webex.com.
2. Select “WebEx Training” from the menu bar on the left.
3. Click the “Upcoming” tab. Choose “Johns Hopkins HealthCare Molecular Genomic Testing Provider Orientation”
4. Click “Register” next to the session you wish to attend.
5. Enter the registration information.

After you have registered for the WebEx session, you will receive an email containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the session. **Please keep the registration email so you will have the meeting information.**

*The list of CPT/HCPCS codes are for informational purposes and may not be all inclusive. Inclusion or exclusion of a CPT/HCPCS code(s) does not signify or imply that the service described by the code is a covered or non-covered health service. Benefit coverage for health services is determined by the member’s specific benefits plan document and applicable laws that may require coverage for a specific service. The inclusion of a code does not imply any right to reimbursement or guarantee of payment. Other policies and coverage determinations may apply.

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