



Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

Additional Place of Service Codes Allowed For USFHP Telemedicine Visits

Effective Date: December 24, 2020

Health Plan(s) Affected: Johns Hopkins US Family Health Plan (USFHP)

Explanation of Change(s):

Although our previous direction was for providers to use place of service (POS) 02 on all telemedicine claims, we recently received clarification from the Defense Health Agency (DHA) that allows us to accept other POS codes. Effective December 24, 2020, and moving forward, we ask providers to use the POS code that represents the location from which he/she rendered the telemedicine visit (for example, POS 11 if services are rendered from the provider's office). CMS 1500 professional and UB04 telemedicine claims must still contain one of the telemedicine GT, GQ or 95 modifiers.

Please visit the [Coronavirus \(COVID-19\) Updates](#) page on JHHC's provider website for information and updates related to the pandemic.