

Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

Electronic Prior Authorization Request Option Now Available for Priority Partners

Effective Date: April 15, 2021

Health Plan(s) Affected: Priority Partners

Explanation of Change(s):

Effective April 15, 2021, Johns Hopkins HealthCare will accept electronic prior authorization (ePA) submissions for pharmacy benefit-covered medications under Priority Partners. This new ePA access serves as an additional avenue to request prior authorizations for coverage to assure medical necessity, clinical appropriateness, and/or cost effectiveness. Providers may still submit their requests via fax, if preferred, to 410-424-4607.

- An ePA request may be submitted using the [CoverMyMeds®](#) or [Surescripts®](#) online submission tool.
 - Helpful step-by-step navigation guides are available for both CoverMyMeds and Surescripts. These ePA assistance tools may be found at the following links:
 1. [CoverMyMeds® Walkthrough](#)
 2. [Surescripts® Walkthrough](#)
- If a provider is unable to submit an ePA request, a completed [Pharmacy Drug-specific Prior Authorization Form](#) may be faxed to Priority Partners at the fax number listed on the form. If the medication being requested is not listed among the available drug-specific forms, the [Pharmacy Non-specific Drug Prior Authorization Form](#) may be used.
- Please visit the [Priority Partners Forms](#) web page for a complete list of available pharmacy forms, including the non-formulary, step therapy, and quantity limit exception forms.
- Please provide clinical documentation to support all prior authorization requests that are submitted electronically, or by fax.

For additional information please visit, [Priority Partners Pharmacy Benefit Information](#).

**Some of the links are to an external website that is not provided or maintained by or in any way affiliated with JHHC. Please note JHHC does not guarantee the accuracy, relevance, timeliness, or completeness of any information on this external website.*

Please contact the JHHC Provider Relations department at 888-895-4998 with any questions or concerns.