

Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

30-Day Reminder: JHHC Partnership with eviCore healthcare Begins Jan. 1

Effective: January 1, 2021

Health Plans Affected: Johns Hopkins Advantage MD and Priority Partners

Type of Change: Process

Explanation of Change(s):

Johns Hopkins HealthCare LLC (JHHC) has partnered with eviCore healthcare to process prior authorization requests for High Tech Radiology and Cardiology Advanced Imaging services. Beginning Jan. 1, providers will be required to contact eviCore to obtain prior authorization for High Tech Radiology and Cardiology Advanced Imaging services for Priority Partners and Johns Hopkins Advantage MD members. Providers will be able to access the eviCore provider portal directly or through HealthLINK. The portal will be available 24/7.

A [list of CPT codes requiring prior authorization from eviCore](#) is on the [provider website](#).

If you are providing a high tech radiology or cardiology advanced imaging service after Jan. 1, you may request prior authorization from eviCore beginning Dec. 14.

Training Opportunities

In early December 2020, we will be leading online orientation sessions, which will include detailed information about the prior authorization process, accessing information from the eviCore website, and a question-and-answer period.

Registration

Attending an online training session is recommended and requires advance registration. Each online training session is free of charge and will last approximately one hour. You only have to register for one session.

Training Sessions:

- Tuesday, Dec. 1 at 11 a.m. EST
- Wednesday, Dec. 9 at 10 a.m. EST
- Friday, Dec. 4 at 2 p.m. EST
- Thursday, Dec. 17 at 10 a.m. EST
- Monday, Dec. 7 at 3 p.m. EST
- Thursday, Jan. 7 at 3 p.m. EST

How to Register

1. Please go to <http://eviCore.webex.com>.
2. Select "WebEx Training" from the menu bar on the left.
3. Click the "Upcoming" tab. Choose "Johns Hopkins HealthCare Radiology and Cardiac Imaging Provider Orientation" Click "Register" next to the session you wish to attend.
4. Enter the registration information.

Please contact the JHHC Provider Relations department at 888-895-4998 with any questions or concerns.



After you have registered for the WebEx session, you will receive an email containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the session. **Please keep the registration email** so you will have the link to the Web conference and the call-in number for your session.

If you have any questions regarding the JHHC-eviCore web portal, please contact the Web Support team via email at portal.support@evicore.com or via phone at 800.646.0418 (Option 2).