

# Provider Update

*This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.*

## JHHC Partners with **eviCore healthcare** for Prior Authorization of High Tech Radiology and Cardiology Advanced Imaging Services

**Effective:** January 1, 2021

**Health Plans Affected:** Johns Hopkins Advantage MD and Priority Partners

**Type of Change:** Process

**Explanation of Change(s):**

Johns Hopkins HealthCare LLC (JHHC) has partnered with eviCore healthcare to provide patients with access to high quality, medically appropriate care that is consistent with evidence-based treatment guidelines. Beginning January 1, 2021 providers in the Johns Hopkins Advantage MD and Priority Partners networks will be required to use the JHHC-eviCore system to obtain prior authorization for High Tech Radiology and Cardiology Advanced Imaging services. Providers will be able to access the JHHC-eviCore provider portal in HealthLINK 24/7 for prior authorization of services in the above-mentioned categories.

[View all CPT codes requiring prior authorization by JHHC-eviCore.](#)

### Training Opportunities

In early December 2020, eviCore will be leading online orientation sessions designed to assist you and your staff with the new program. These sessions will include detailed information about the prior authorization process, accessing information from the eviCore website, and a question-and-answer period.

### Registration

Attending an online training session is mandatory and requires advance registration. Each online training session is free of charge and will last approximately one hour. You only have to register for one session.

Training sessions:

- Tuesday, Dec. 1 at 11 a.m. EST
- Friday, Dec. 4 at 2 p.m. EST
- Monday, Dec. 7 at 3 p.m. EST
- Wednesday, Dec. 9 at 10 a.m. EST
- Thursday, Dec. 17 at 10 a.m. EST
- Thursday, Jan. 7 at 3 p.m. EST

How to register:

1. Please go to <http://eviCore.webex.com>.
2. Select "WebEx Training" from the menu bar on the left.
3. Click the "Upcoming" tab. Choose "Johns Hopkins HealthCare Radiology and Cardiac Imaging Provider Orientation"

*Please contact the JHHC Provider Relations department at 888-895-4998 with any questions or concerns.*



4. Click “Register” next to the session you wish to attend.
5. Enter the registration information.

After you have registered for the WebEx session, you will receive an email containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the session. **Please keep the registration email so you will have the meeting information.**

If you have any questions regarding the JHHC-eviCore web portal, please contact the Web Support team via email at [portal.support@evicore.com](mailto:portal.support@evicore.com) or via phone at 800.646.0418 (Option 2).