



# Provider Update

*This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.*

## **New Dedicated Fax Line for Initial Inpatient Requests to Utilization Management for EHP, Priority Partners and USFHP**

**Effective Date:** Oct. 1, 2020

**Line(s) of Business Affected:** Johns Hopkins Employer Health Programs (EHP), Priority Partners (PP), Johns Hopkins US Family Health Plan (USFHP)

**Type of Change:** Process

### **Explanation of Change:**

To reduce bottlenecks and improve the turnaround time for initial inpatient requests, the Utilization Management (UM) department has added a fax line dedicated to initial inpatient requests.

The new fax number is: **410-424-2770**.

Please be assured this is an addition to the fax numbers for UM, not a replacement. The UM fax number 410-424-4894 continues to be fully operational and faxes to this number will be processed. However, requests for initial inpatient requests sent to the new dedicated fax number (410-424-2770) may be processed more quickly than requests sent to the general UM fax number.

### **Reminder: The UM fax numbers for Johns Hopkins Advantage MD remain the same:**

- 844-240-1864 (Inpatient fax for Advantage MD only)
- 855-704-5296 (Outpatient fax of Advantage MD only)