



# Provider Update

*This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.*

## **Johns Hopkins US Family Health Plan (USFHP) No Longer Paying Ancillary Fees for Services Provided on Denied Inpatient Days**

**Effective Date:** November 1, 2020

**Line(s) of Business Affected:** Johns Hopkins US Family Health Plan (USFHP)

**Explanation of Change(s):**

Johns Hopkins US Family Health Plan (USFHP) will no longer pay ancillary fees for services provided on denied inpatient days effective November 1, 2020. This change will not be implemented for Johns Hopkins Advantage MD as previously communicated.

Hospitals should continue to submit clinical information to the JHHC Utilization Management (UM) department for all inpatient days for which authorization is being requested. The JHHC UM department will advise of any denied days based on clinical review.

There will be no change in how hospitals bill for inpatient stays for Johns Hopkins USFHP members. If the billed days exceed the authorized days on an inpatient claim, the claim will be denied and an itemized bill will be requested. The itemized bill can be submitted electronically via the Provider Payment Dispute Web Form on [HealthLINK](#), or submitted on paper and faxed or mailed in with the [Provider Claims/Payment Dispute and Correspondence Submission Form](#).

Room and board and ancillary fees for services provided on authorized days will be processed. Room and board and ancillary fees for services provided on denied days will be denied. All hospital appeal rights remain. There is no member liability for denied inpatient days or services provided on denied inpatient days.