



# Provider Update

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*This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.*

## **New Form for Submission of Post-Service Payment**

### **Disputes for Johns Hopkins Advantage MD**

#### **Participating Providers**

As part of our ongoing efforts to improve the workflow for the provider inquiries, we have updated the process for submitting post-service payment disputes for Johns Hopkins AdvantageMD participating providers.

Effective December 31, 2018, please submit the Post-Service Payment Dispute Submission Form and applicable documentation, with a payment dispute. This one form will be used for payment disputes with or without a request for clinical review.

**Please be sure to submit one for each request.**

This form can be found on [www.jhhc.com](http://www.jhhc.com) > For Providers > Resources and Guidelines section > Forms under Advantage MD Forms.

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*Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns*