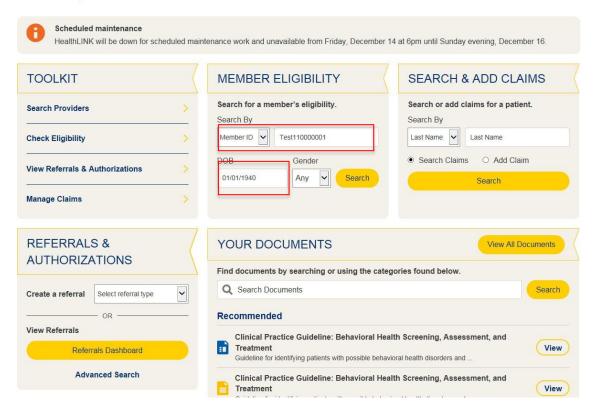


Checking Eligibility Status and Other InformationIN HEALTHLINK

• You can check the Eligibility information for a member on your HealthLINK Homepage by using member's last name or ID and DOB

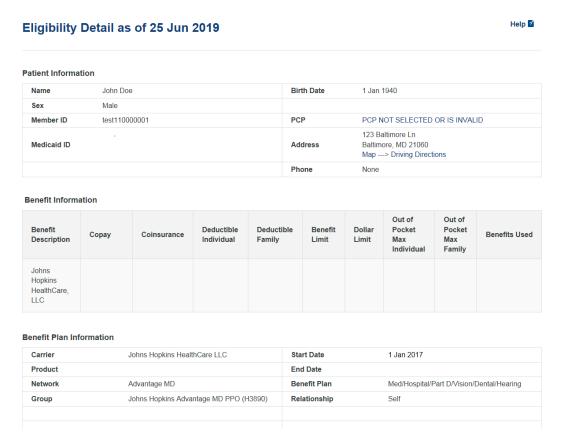
Novita, welcome back!



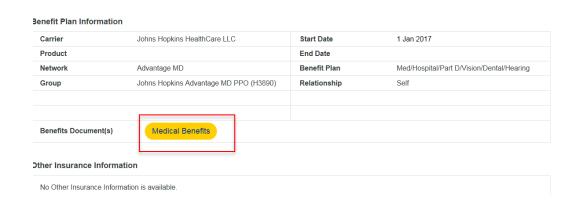
2 The member's eligibility information will be displayed.



3 To view member's additional information such as plan information, PCP name and demographic information click on the member's name.



4 The benefit information will be listed in the Benefit Plan information field and can be viewed by clicking The Medical Benefits tab



5 If the member has other insurance coverage, the information will be displayed in the Other Insurance Information field.

