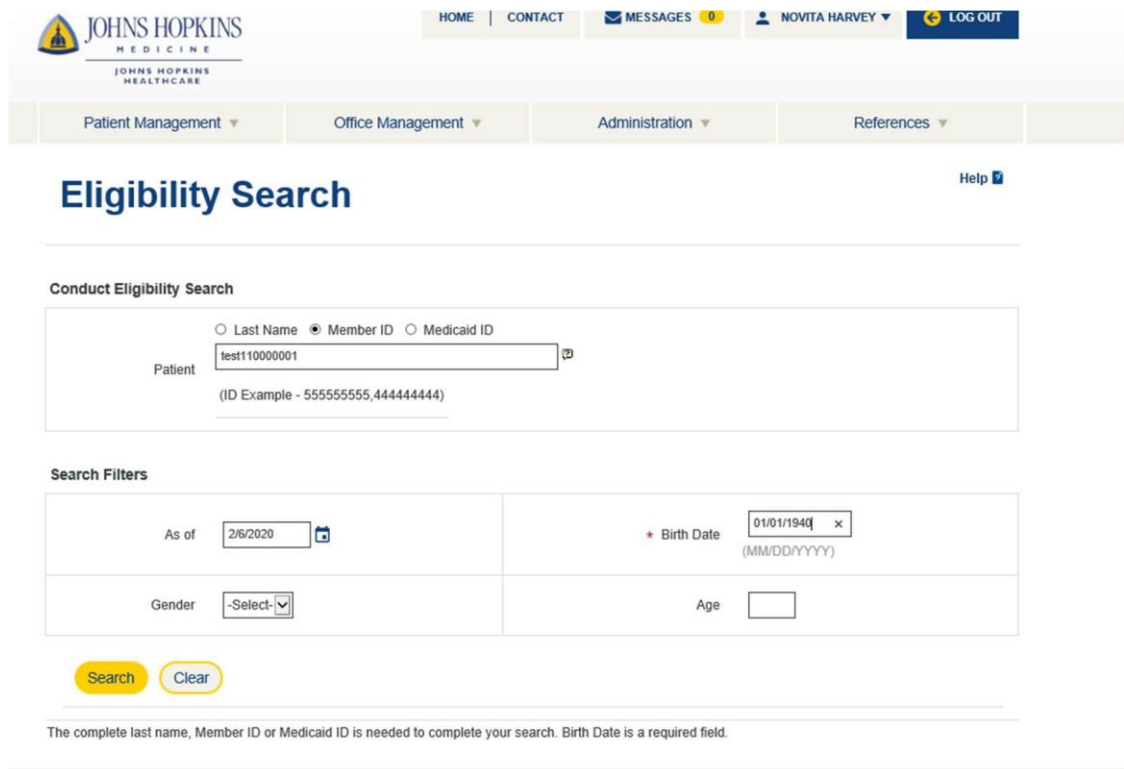❶ You can check the benefit information for a member on your HealthLINK Homepage by using member's last name or ID and DOB.

❷ The member's eligibility information will be displayed.

Pages: (1) Results: 1

Eligibility Search Results

Help ▣

Name	Sex	Effective Dates	Birth Date	Member ID	Medicaid ID	Primary Care Provider	Product
Doe, John	M	1 Jan 2017-	1 Jan 1940	test110000001		PCP NOT SELECTED OR IS INVALID	

Pages: (1) Results: 1

❸ You can see the member's benefit information by clicking on the member's name

Our system is updated every 24 hours; therefore, "as of" dates, eligibility dates, and start & end dates that are populated from your search are only as accurate as the last system update.

Pages: (1) Results: 1

Eligibility Search Results

Help ▣

	Name	Sex	Effective Dates	Birth Date	Member ID	Medicaid ID	Primary Care Provider
Select	Doe, John	M	1 Jan 2017-	1 Jan 1940	test110000001		PCP NOT SELECTED OR IS INVALID

Pages: (1) Results: 1

Note: Eligibility dates only go back 18 months. Tip: When you click on a member's name, you are moving that patient to your "Patient Management List". It makes them a "quick link" for easy access and it allows you to view more information about them.

❹ Below screen will come up. Click on the " Medical Benefits "

❺ The summary benefits for the member will show in PDF file