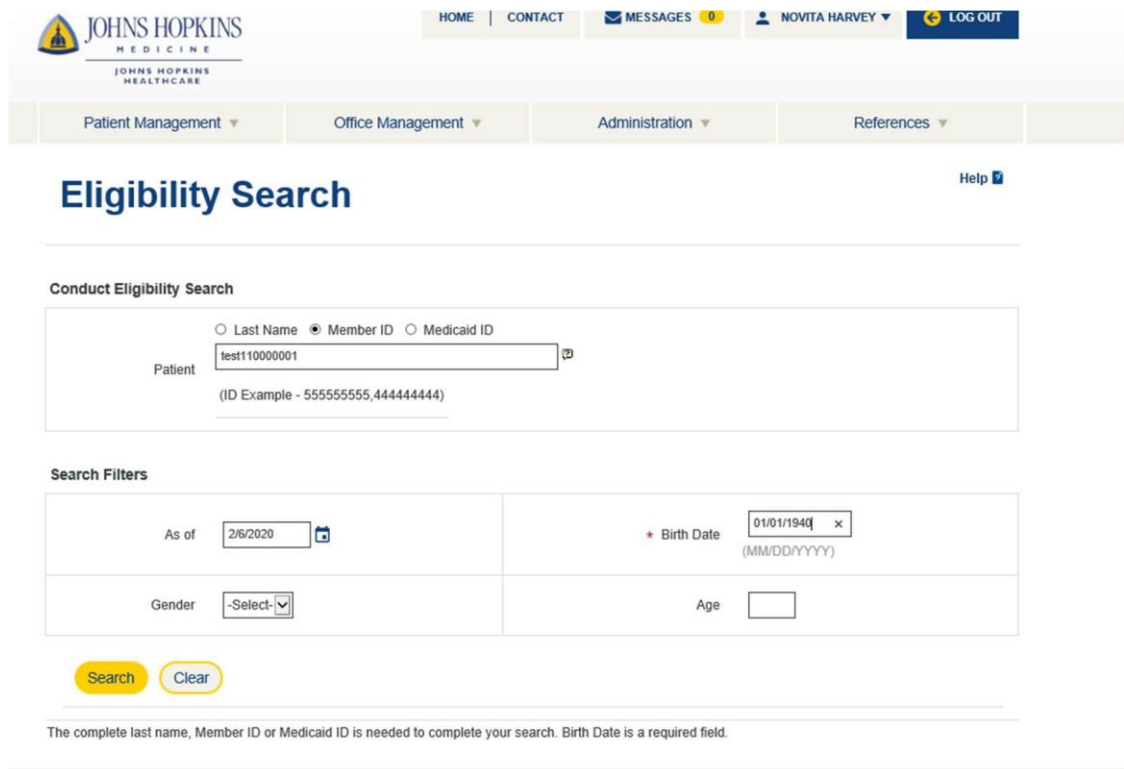


❶ You can check the benefit information for a member on your HealthLINK Homepage by using member's last name or ID and DOB.



The screenshot shows the HealthLINK Eligibility Search page. At the top, there is a navigation bar with the Johns Hopkins Medicine logo, a 'HOME' link, a 'CONTACT' link, a 'MESSAGES' notification with a '0' badge, a user profile for 'NOVITA HARVEY', and a 'LOG OUT' button. Below the navigation bar are four menu items: 'Patient Management', 'Office Management', 'Administration', and 'References'. The main heading is 'Eligibility Search' with a 'Help' icon to the right. Underneath is a section titled 'Conduct Eligibility Search' with three radio buttons: 'Last Name', 'Member ID' (which is selected), and 'Medicaid ID'. A text input field labeled 'Patient' contains 'test110000001' and has a small 'x' icon to its right. Below the input field is the text '(ID Example - 55555555,44444444)'. Below this is a 'Search Filters' section with four fields: 'As of' with a date input '2/6/2020' and a calendar icon; 'Birth Date' with a date input '01/01/1940', a red asterisk, and an 'x' icon, with '(MM/DD/YYYY)' below it; 'Gender' with a dropdown menu showing '-Select-'; and 'Age' with an empty text input field. At the bottom of the search filters are two buttons: 'Search' (yellow) and 'Clear' (light blue). Below the search filters is a note: 'The complete last name, Member ID or Medicaid ID is needed to complete your search. Birth Date is a required field.'

2 The member's eligibility information will be displayed.

Pages: (1) Results: 1

Eligibility Search Results

Name	Sex	Effective Dates	Birth Date	Member ID	Medicaid ID	Primary Care Provider	Product
Doe, John	M	1 Jan 2017-	1 Jan 1940	test110000001		PCP NOT SELECTED OR IS INVALID	

Pages: (1) Results: 1

3 You can see the member's benefit information by clicking on the member's name

Patient Management Office Management Administration References

Our system is updated every 24 hours; therefore, "as of" dates, eligibility dates, and start & end dates that are populated from your search are only as accurate as the last system update.

Pages: (1) Results: 1

Eligibility Search Results

Name	Sex	Effective Dates	Birth Date	Member ID	Medicaid ID	Primary Care Provider
Select Doe, John	M	1 Jan 2017-	1 Jan 1940	test110000001		PCP NOT SELECTED OR IS INVALID

Pages: (1) Results: 1

Note: Eligibility dates only go back 18 months. Tip: When you click on a member's name, you are moving that patient to your "Patient Management List". It makes them a "quick link" for easy access and it allows you to view more information about them.

4 Below screen will come up. Click on the “ Medical Benefits “

the last system update.

Print View History View Audit Help

Eligibility Detail as of 6 Feb 2020

Patient Information

Name	John Doe	Birth Date	1 Jan 1940
Sex	Male		
Member ID Prefix			
Member ID	test110000001	PCP	PCP NOT SELECTED OR IS INVALID
Medicaid ID		Medicare ID	
Address	123 Baltimore Ln Baltimore, MD 21060 Map --> Driving Directions	Phone	None
County			

Benefit Information

Benefit Description	Copay	Coinsurance	Deductible Individual	Deductible Family	Benefit Limit	Dollar Limit	Out of Pocket Max Individual	Out of Pocket Max Family	Benefits Used	Additional Information
Johns Hopkins HealthCare, LLC										

Benefit Plan Information

Carrier	Johns Hopkins HealthCare LLC	Start Date	1 Jan 2017
Product		End Date	
Network	Advantage MD	Benefit Plan	Med/Hospital/Part D/Vision/Dental/Hearing
Group	Johns Hopkins Advantage MD PPO (H3890)	Relationship	Self
Division Number	H3890	Enrollment Origination Date	
Benefits Document(s)	Medical Benefits		

Other Insurance Information

5 The summary benefits for the member will show in PDF file