General Information

Patient and Visitor Services

• Information Desks Personnel are stationed at dado throughout the campus to answer questions regarding directions and all of assistance in any way possible.

• Guest Services is located in The Arcade, Zayed Tower, Weinberg Building. On-Site level, Room 2150B, 410-955-8145, Monday–Friday, 8 a.m. to 5 p.m. Provides assistance with directions, local and local surroundings, and special requests.

• Patient Relations 410-955-9588 is located in the information desk, which provides parking information, accessibility, and assistance for the contacts of visitors and patients. Call 410-955-8125 (option 8).

• International Patient Services 410-955-9588 provides the information needed for assistance with interpretation, financial counseling and anything to make the Johns Hopkins feel closer to home.

Lost and Found and Security 410-955-9588 provides assistance with lost and found and security services.

Visitor’s Guide

From Washington, D.C. and Virginia and the Baltimore/Washington National Airport (BWI) (I-95)
Take 1-95 North to Exit 13 (J.J. Hoppin) North. Proceed 1.5 miles and take a right onto N. Charles Street. Continue on N. Charles Street for 3 blocks and take a right onto N. Wolfe Street. Proceed 1.3 miles and take a left onto E. Monument Street; continue to N. Washington Street and proceed across the enclosed pedestrian bridge to the main hospital.

From Philadelphia, New York, and Northeastern Baltimore/Baltimore Suburbs
Take I-95 South to South Baltimore, merge onto I-95 South. From I-95 South, take Exit 16 (Halifax Road) and turn LEFT onto the Orleans Garage (at the Outpatient Garage traffic light). After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

From Southern Maryland
Take I-93 South to Baltimore, merge onto I-95 South. From I-95 South, take Exit 16 (Halifax Road) and turn LEFT onto the Orleans Garage (at the Outpatient Garage traffic light). After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

From the Eastern Shore
Take US-40 West approximately 3 miles to N. Charles Street, turn RIGHT onto N. Charles Street and proceed 1 block after crossing Orleans Street. After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

From Downtown Baltimore
Take I-95 North to Exit 15 (J.J. Hoppin) North. Proceed 1.5 miles and take a right onto N. Charles Street. Continue 1 block after crossing Orleans Street. After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

From the Northern Baltimore Suburbs
Continue on I-95 North to Exit 13 (J.J. Hoppin) North. Proceed 1.5 miles and take a right onto N. Charles Street. Continue 1 block after crossing Orleans Street. After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

From Outpatient Parking (McElderry Garage)
1 block after crossing Orleans Street, turn RIGHT onto Johns Hopkins East Parking (at the Outpatient Garage traffic light). After parking, follow the signs to the Outpatient Center.

From Baltimore/Washington National Airport (BWI)
Phone: 410-955-5464
Fax: 410-614-7114

Our licensed pharmacists are part of the patient care team and are present 24 hours a day, seven days a week. For specific information, call 410-955-5555 or visit the pharmacy website.

Pharmacies

• The Arcade Pharmacy

• Outpatient Center Pharmacy

• Wilmer Eye Institute

• The Skyline Café

• Zayed Tower

Johns Hopkins Hospital Visitor’s Guide

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