

Using Zoom to Talk to your Clinician, Family, or Friend

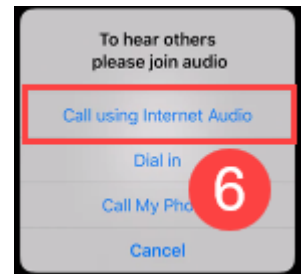
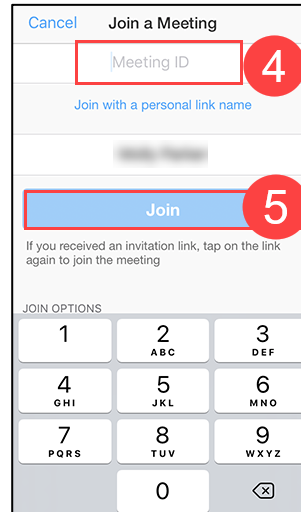
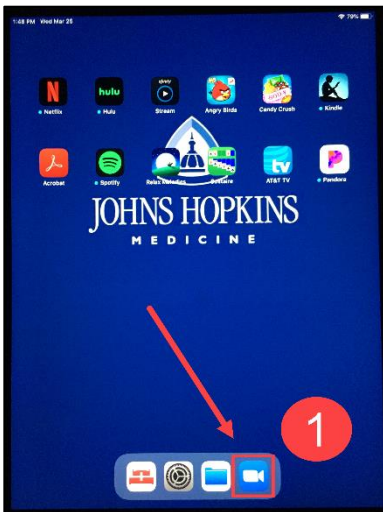
Using Zoom to talk to your healthcare professional, family member, or friends

Zoom is a great way to communicate with your healthcare professional, family member, or friends in a video visit.

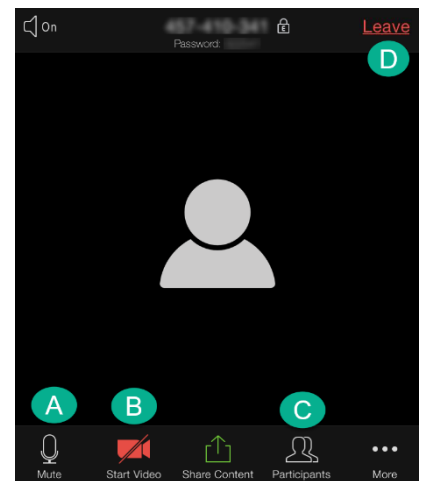


Open Zoom

1. Use the tablet given to you by Johns Hopkins Medicine. Find the Zoom app on the screen.
2. Tap to open the Zoom app.
3. You will be taken to a login screen. Tap **Join a Meeting**. You do not need to sign-up or sign-in.
4. In the **Meeting ID** section listed at the top of the screen, type in the ID number given to you by your healthcare professional, family, or friend.
5. Tap the blue box to **Join** the meeting.
 - In some cases you may be asked to enter a password given to you by your healthcare professional, family, or friend.
6. Tap **Call using Internet Audio**.



7. You will see a screen informing you that you are waiting for the Host. Once your family, friend, or healthcare professional joins the meeting you may see the screen pictured right, or you may see their face.
8. You have the option to:
 - A. Mute or unmute your audio microphone
 - B. Start or stop your video
 - C. Participants List
 - D. Leave the meeting



Note: Use the options at the bottom of the screen to make sure you can be heard (microphone) or seen (video). If they have a line through them, these options are turned off. Tap them to turn on.



Help?

- o If you require technical assistance, please reach out to your healthcare professional.