

## ***Fast Facts***

### **Mission of Johns Hopkins Lifeline**

- To provide exemplary patient care while transporting critically ill patients, and serve our community with expertise in transport medicine and emergency medical services.

### **Vision of Johns Hopkins Lifeline**

- To improve the health of our community and the world by delivering Hopkins Medicine to patients in the hospital, across the region, and around the world.

### **Lifeline Annual Volumes (55,650 total)**

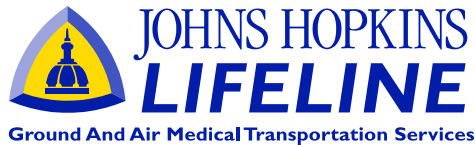
- 16,000 in-house Lifeline transports
- 9,500 ground Lifeline transports
- 650 helicopter Lifeline transports
- 20,000 discharges arranged by HopComm with ambulance vendor
- 6,000 taxi trips arranged by HopComm with cab vendor
- 3,500 emergency RRT/Code Team pages by HopComm

### **Lifeline Quality Outcomes**

- Less than 1% adverse event rate for over 25,000 Lifeline dedicated team transports

### **Lifeline Infrastructure**

- HopComm (Hopkins Communications Center)
  - Dedicated staffing 24/7/365
  - Peak staffing of 6 Transport Coordinators
  - Low staffing of 2 Transport Coordinators
  - Coordinates inbound and outbound ambulance, helicopter and taxi transports
    - Johns Hopkins Hospital
    - Johns Hopkins Bayview Medical Center
    - Howard County General Hospital
    - Suburban Hospital
    - Sibley Hospital
  - Coordinates in-house transports for JHH
  - Coordinates medical direction phone consults for Lifeline, Emergency Medicine Division of Special Operations, and Global Rescue



## ***Fast Facts***

- In-house Transport Program
  - Dedicated staffing 24/7/365
  - Peak staffing 5 teams (RN, Paramedic, EMT)
  - Low staffing 2 teams
  - Highest acuity patients between ICUs and diagnostic, imaging, and intervention areas
  - Campus EMS / RRT / Code Response to designated areas
- Ground Transport Program
  - Dedicated staffing 24/7/365
  - Peak staffing 4 teams (Paramedic & EMT, RN from in-house as needed)
  - Low staffing 1 team
  - Inter-hospital transfers, Campus EMS, acute ambulatory clinic referrals
  - Adult and pediatric patients
  - Special Event medical stand-by EMS services
- Helicopter Transport Program
  - Dedicated staffing 24/7/365
  - Peak and low staffing 1 Lifeline branded aircraft (Pilot, Paramedic, RN)
  - EC-145, single pilot IFR
  - Adult and pediatric patients
- Lifeline Leadership Team
  - Assistant Director of Nursing
  - Nurse Manager and Nurse Supervisor
  - HopComm Supervisor
  - ALS Operations Supervisor
  - Safety & Quality Officer
  - Team Educator
  - Logistics and Administrative Support

**Johns Hopkins Lifeline**

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**[www.hopkinsmedicine.org/lifeline](http://www.hopkinsmedicine.org/lifeline)**

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