Mission of Johns Hopkins Lifeline

• To provide exemplary patient care while transporting critically ill patients, and serve our community with expertise in transport medicine and emergency medical services.

Vision of Johns Hopkins Lifeline

• To improve the health of our community and the world by delivering Hopkins Medicine to patients in the hospital, across the region, and around the world.

Lifeline Annual Volumes (55,650 total)

• 16,000 in-house Lifeline transports
• 9,500 ground Lifeline transports
• 650 helicopter Lifeline transports
• 20,000 discharges arranged by HopComm with ambulance vendor
• 6,000 taxi trips arranged by HopComm with cab vendor
• 3,500 emergency RRT/Code Team pages by HopComm

Lifeline Quality Outcomes

• Less than 1% adverse event rate for over 25,000 Lifeline dedicated team transports

Lifeline Infrastructure

• HopComm (Hopkins Communications Center)
  o Dedicated staffing 24/7/365
  o Peak staffing of 6 Transport Coordinators
  o Low staffing of 2 Transport Coordinators
  o Coordinates inbound and outbound ambulance, helicopter and taxi transports
    ▪ Johns Hopkins Hospital
    ▪ Johns Hopkins Bayview Medical Center
    ▪ Howard County General Hospital
    ▪ Suburban Hospital
    ▪ Sibley Hospital
  o Coordinates in-house transports for JHH
  o Coordinates medical direction phone consults for Lifeline, Emergency Medicine Division of Special Operations, and Global Rescue
Fast Facts

• In-house Transport Program
  o Dedicated staffing 24/7/365
  o Peak staffing 5 teams (RN, Paramedic, EMT)
  o Low staffing 2 teams
  o Highest acuity patients between ICUs and diagnostic, imaging, and intervention areas
  o Campus EMS / RRT / Code Response to designated areas

• Ground Transport Program
  o Dedicated staffing 24/7/365
  o Peak staffing 4 teams (Paramedic & EMT, RN from in-house as needed)
  o Low staffing 1 team
  o Inter-hospital transfers, Campus EMS, acute ambulatory clinic referrals
  o Adult and pediatric patients
  o Special Event medical stand-by EMS services

• Helicopter Transport Program
  o Dedicated staffing 24/7/365
  o Peak and low staffing 1 Lifeline branded aircraft (Pilot, Paramedic, RN)
  o EC-145, single pilot IFR
  o Adult and pediatric patients

• Lifeline Leadership Team
  o Assistant Director of Nursing
  o Nurse Manager and Nurse Supervisor
  o HopComm Supervisor
  o ALS Operations Supervisor
  o Safety & Quality Officer
  o Team Educator
  o Logistics and Administrative Support

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