

Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

Johns Hopkins US Family Health Plan (USFHP) and Johns Hopkins Advantage MD No Longer Paying Ancillary Fees for Services Provided on Denied Inpatient Days

Effective Date: September 15, 2020

Line(s) of Business Affected: Johns Hopkins US Family Health Plan (USFHP), Johns Hopkins Advantage MD

Explanation of Change(s):

Johns Hopkins US Family Health Plan (USFHP) and Johns Hopkins Advantage MD will no longer pay ancillary fees for services provided on denied inpatient days effective September 15, 2020.

Hospitals should continue to submit clinical information to JHHC Utilization Management for all inpatient days for which authorization is being requested. JHHC Utilization Management will advise of any denied days based on clinical review.

Please bill only for approved days and services in accordance with the authorizations provided. If JHHC receives a claim with charges for room and board and ancillary services provided on denied inpatient days, the entire claim will be denied with a request to submit a claim in accordance with authorizations provided (approved days and related ancillaries only). Please do not submit a payment dispute; submit a new claim with charges for approved days and ancillary services provided during approved days only

Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns.