**Important Information**

- To verify benefit coverage call 877-293-5325.
- Fax clinical documentation for services that require preauthorization to:
  - Medical Management: 855-704-5296
  - Behavioral Health: 844-363-6772
- For additional information about Johns Hopkins Advantage MD, refer to the website at: www.jhhc.com.

**Preauthorization Required**

- The health plan will perform medical review of requested services before they are rendered.
- Fax pertinent clinical documentation to Medical Review at:
  - Medical Management: 855-704-5296
  - Behavioral Health: 844-363-6772
- The requesting provider will be notified of all preauthorization decisions.

**Resources**

This section lists the resources that may be helpful in meeting the needs of an Advantage MD member and verify Advantage MD benefit limitations.

### Customer Service
- Call (HMO): 877-293-4998
- Call (PPO): 877-293-5325

### Pharmacy Services
- Call: 877-293-5325

### Vision Services
- Call Superior Vision at: 800-879-6901

### Dental Services
- Call Dentaquest at: 844-231-8318

### Silver & Fit
- Call: 877-293-5325

### TruHearing
- Call: 877-293-5325

### JHHC Website (for providers)
- www.jhhc.com

### Advantage MD Website (for members)
- www.hopkinsmedicare.com

### Medicare Website
- www.Medicare.gov