

Partners with Mom offers:

- A specialized OB nurse to help patients coordinate care with providers to manage pregnancy complications
- A dedicated NICU specialty nurse to help patients manage NICU care and special needs for their new baby
- Postpartum hospital visits and phone calls by our Outreach team to assist new mothers in making their postpartum appointment and baby's first pediatric appointment
- Online access to the personalized **BabySteps Rewards Program**
- 24/7 access to the toll-free **Nurse Chat** service to connect patients directly with experienced nurses for general medical advice
- **Hello, Mommy** prenatal and **Hello Baby** postpartum health and wellness guides
- Free text messages via **Text4Baby** with information to help patients through pregnancy and baby's first year
- A \$25 reimbursement incentive available to providers for Priority Partners postpartum visits
- Three obstetrical risk assessments taken at various times throughout pregnancy*
- **Your Journey Through Pregnancy**: a comprehensive book to guide patients through pregnancy*
- 24/7 access to the toll-free **BabyLine**® service answered by highly experienced OB nurses who can address pregnancy-related questions and concerns, available until baby is six weeks old*

*Enhanced services available to Priority Partners members only, provided through Alere™

For more information or to refer a patient to **Partners with Mom**, call 1-800-261-2396 ext. 5355.



Partners with Mom Maternity Case Management Program



JOHNS HOPKINS
MEDICINE

JOHNS HOPKINS
HEALTHCARE



JOHNS HOPKINS
MEDICINE

JOHNS HOPKINS
HEALTHCARE

What is *Partners with Mom*?

Johns Hopkins HealthCare is pleased to offer our pregnant Employer Health Programs, Priority Partners, and Johns Hopkins US Family Health Plan members a renowned and highly-regarded maternity case management program, *Partners with Mom*.

This free and confidential program is designed to identify and manage our high-risk patient population. Early risk identification is essential in implementing a plan of care to reduce hospital and/or NICU admissions related to pregnancy complications. Through this program, case managers with obstetrical expertise work closely with patients and providers to improve neonatal outcomes through the appropriate utilization of services.

How does it work?

Assessments are conducted to prioritize needs and determine the level of case management necessary for each expectant mother. Disease-specific standardized care plans are implemented at initial contact. Ongoing disease-specific clinical assessments are done on a regular basis throughout pregnancy in order to identify subtle changes in clinical status, allowing for intervention and prevention of further complications. Reports are generated and analyzed to assess maternal/fetal outcomes and to investigate missed opportunities in an effort to refine identification of future candidates.

Partners with Mom works with a physician consultant to facilitate the management of difficult patients, assist in the evaluation of the

program, and look to expand and improve the process to meet the needs of the population. Behavior health integration initiatives are in place to focus on improving both maternal and fetal outcomes of mothers who are substance abusers. *Partners with Mom* works closely with the behavioral health team to identify and assist those who would benefit from behavioral health and case management services.

Johns Hopkins HealthCare has contracted with Alere™ to expand outreach to Priority Partners' pregnant women, as well as for NICU management for EHP, Priority Partners, and USFHP. The Priority Partners Outreach team visits newly delivered mothers at Hopkins and Bayview hospitals and the Peninsula Regional Medical Center to assist in scheduling postpartum and pediatric appointments.



Postpartum Visit Reimbursement

Providers can now submit a separate claim for the postpartum visit of Priority Partners members to receive a \$25.00 reimbursement. This service is only payable when performed 21-56 days after the date of delivery in order to meet HEDIS specifications. For payment, bill with Category II CPT code 0503F on the claim form. For questions, contact your Provider Relations Network Manager at 1-888-895-4998.

Referrals

We value the collaboration with our participating providers to enable us to manage our members' care more efficiently and effectively. For more information or to refer a patient to *Partners with Mom*, call 1-800-261-2396 ext. 5355.