

# The Johns Hopkins Children's Center

## Visitor Badge System

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The staff members of Johns Hopkins Children's Center extend a warm welcome to you, your child, and your family and friends. As part of our commitment to ensure a safe environment for all who come to visit or seek care, we are implementing a photo identification badge system **effective Monday, Dec. 18, 2017**. This photo ID badge system is an easy and effective way to increase safety by identifying everyone who enters our hospital.

### Why is Johns Hopkins Children's Center using the photo ID visitor badge system?

The new visitor photo ID system enhances our current building security measures. This system is currently being used at many of the leading children's hospitals across the United States, and it has proved to be very effective.

### Who needs a photo ID badge?

Everyone who accompanies or comes to visit a patient in The Charlotte R. Bloomberg Children's Center building must show a valid government-issued photo ID in order to receive a visitor photo ID badge. Staff members, volunteers and clinical students will continue to use their hospital photo ID.

- Photo ID badges must be worn and visible by all parents, legal guardians, family members and visitors while in the building.
- Children under the age of 16 will be issued a visitor wristband and must be accompanied by an adult.
- Physicians, employees, volunteers and clinical students who do not have their hospital photo ID must obtain and wear a photo ID badge for the day.

### What are acceptable forms of identification?

- state-issued driver's license
- state-issued ID
- passport
- other government-issued ID
- school ID

### Where will I obtain my photo ID badge?

The photo ID badges are available at two locations:

- at the reception desk on the **ground level** of The Charlotte R. Bloomberg Children's Center building
- at the reception area on the **mezzanine level** of The Charlotte R. Bloomberg Children's Center building



## What is the process for obtaining my photo ID badge?

- Step 1: Stop at one of the two reception locations in the Children's Center. For fastest service, please have your photo ID ready.
- Step 2: We will print a visitor photo ID badge for you to wear while in the building. The ID badge will identify you as a parent, legal guardian or visitor; and specify the unit you will have access to and the patient's room number.

For parents and legal guardians: **If your child is an inpatient**, you will receive a parent pass to take to one of the two service locations. You will need to present your parent pass and photo ID to receive a parent photo ID badge. **If your child is an outpatient** who has a clinic appointment, MRI or same day surgery, you will receive a visitor badge at one of the two service locations before proceeding to your appointment or surgery.

## Where will my photo ID badge be checked?

Parents, legal guardians, visitors and staff members will be required to show their photo ID badge as they enter the elevator lobbies on the ground and mezzanine levels of the Children's Center as well as on inpatient units.

## How do the badges work?

A badge scanner has been installed outside each inpatient unit.\* Parents, guardians and visitors will use the scanner at their designated unit to gain access. Parents, guardians or visitors who do not receive a badge will not be able to gain access to the unit. For the safety of our patients, we ask you not to let others come in behind you.



\*Due to the nature of the fourth floor (pediatric intensive care, preop and post-anesthesia care units) and 12th floor patient care areas, we ask that you please use the door bell for access to these units.

## When does my badge expire?

Parents and legal guardians of inpatients will need to renew their parent badges every seven days. Parents can renew their badges at the reception desk on either the ground or mezzanine level. Badges also will need to be renewed if your child is transferred to another inpatient unit.

Badges for other visitors are valid only for the day they are issued. Badges will automatically expire when visiting hours are over on the day the badge is issued. Please hand your visitor badge to a security officer at one of the reception desks at the end of your visit.

We continually strive to provide excellent care and an excellent patient and family experience for all who enter the Children's Center building. Thank you for supporting our commitment to creating a safe, healing environment. We invite you to share your suggestions, questions and ideas with our staff members.