

Johns Hopkins Medical Imaging

[Appointments](#)
[Exams and Procedures](#)
[Locations and Directions](#)
[Insurance and Billing](#)
[Referring Providers](#)

Coronavirus Disease (COVID-19) Safety Procedures and Updates

At Johns Hopkins Medical Imaging, your health and safety are our top priority. We have taken multiple steps to ensure that your imaging appointment takes place in a safe, clean and secure environment. Below see our [frequently asked questions](#) and [appointment updates](#).

Frequently Asked Questions

- [What steps are you taking to keep me safe?](#)
- [Will I need to wear a mask?](#)
- [Can I bring a guest with me to my appointment?](#)
- [How is equipment being cleaned?](#)
- [How are you promoting social distancing in waiting areas?](#)
- [What type of equipment will staff be wearing?](#)
- [Can I walk-in for an exam without an appointment?](#)

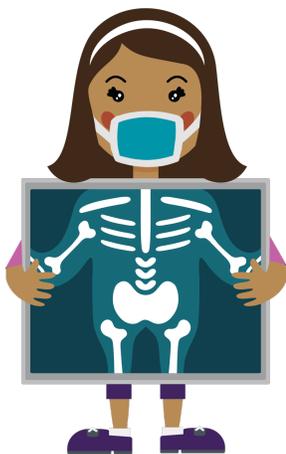
COVID-19 Appointment Updates

- [Walk-In Appointment Changes](#)
- [Breast Imaging Appointment Changes](#)

Frequently Asked Questions

What steps are you taking to keep me safe?

Our staff are being screened daily for COVID-19 symptoms. All patients are screened multiple times, over the phone and again at the entrance of the building. All patient are screened including prior to entering the suite. If anyone appears to have COVID-19 symptoms or if they are diagnosed with active COVID-19, they are not imaged at any of our Johns Hopkins Medical Imaging locations. Our waiting areas have been designed to promote social distancing. All of our seating has been spaced apart and has special healthcare-specific fabric that's easy to clean. Part of our new workflow allows you to wait in your vehicle until the exam room is ready for your imaging appointment.



Will I need to wear a mask?

Per state guidelines, all patients and visitors must wear a face mask or fabric covering at Johns Hopkins Medical Imaging locations except for children under the age of 3. This is required to enter the building, if your existing face mask or covering interferes with your care, an alternative may be provided.

Can I bring a guest with me to my appointment?

As part of our efforts to minimize risk, no visitors are allowed unless needed for special needs or accompanying a child requiring imaging. We ask that any visitors not necessary for care remain in their vehicles.

How is equipment being cleaned?

All of our imaging rooms and equipment are carefully cleaned and sanitized before and after every patient. Our cleaning supplies are approved by the central Johns Hopkins Hospital Epidemiology and Infection Control board to ensure that every surface is properly disinfected.

How are you promoting social distancing in waiting areas?

Our waiting areas have been designed to promote social distancing. All of our seating has been spaced apart and has special healthcare-specific fabric that's easy to clean.

We have increased our cleaning schedules and are diligent about wiping down high-traffic areas such as touch screens and door handles. Part of our new workflow allows you to wait in your car until the exam room is ready for your imaging appointment.

What type of equipment will staff be wearing?

Our staff members will be wearing various types of protective equipment, such as face shields or different types of masks as shown below. These extra layers of protection are worn by our staff to protect everyone.



Can I walk-in for an exam without an appointment?

No walk-in exams are offered at any Johns Hopkins Medical Imaging location in order to allow us to screen all patients. This includes walk-ins for any patient coming from an on-campus clinic.

Appointment Changes

We are updating some appointment and procedure practices to help lessen the spread of the new coronavirus and COVID-19. In some cases, appointments or procedures may need to be rescheduled. If there are changes to your care, your provider will contact you.

Walk-In Exams Update

No walk-in exams are offered at any Johns Hopkins Medical Imaging location. This includes no walk-ins for any patient coming from on-campus clinic.

If a same-day appointment for X-Ray or any other imaging exam is needed, the patient or referring provider's office should call the imaging location directly to schedule.

- Green Spring Station: [410-583-2700](tel:410-583-2700)
- White Marsh: [443-442-2400](tel:443-442-2400)
- Columbia: [443-574-5800](tel:443-574-5800)
- Bethesda: [301-897-5656](tel:301-897-5656)

Breast Imaging Appointment Updates

Due to COVID-19, we will be making the following changes to upcoming mammogram appointments in order to maximize social distancing and reduce risk:

- Breast screening available at all sites starting May 15
- Diagnostic, ultrasound, and biopsy mammograms until June 30 will be scheduled only at Green Spring Station in Lutherville, Bethesda or the Johns Hopkins Outpatient Center in downtown Baltimore.

If your appointment needs to be rescheduled, we will reach out to you via phone.

If you have any questions, please contact our call center [443-997-7237](tel:443-997-7237) on Monday–Friday from 7:30 a.m.–6 p.m.

