

WHAT TO DO IF YOU HAVE NEW COVID SYMPTOMS OR AN EXPOSURE AFTER-HOURS?

1. What are the hours of The Johns Hopkins Covid Call Center (JHCCC)?
 - The JHCCC is open 7 days a week from 7AM-7PM
 - After hours is between 7PM to 7AM

2. What do I do if I develop **SYMPTOMS** when the JHCCC is closed?
 - If you have **shortness of breath at rest, chest pain, confusion, blue lips, and/or a severe headache with a fever:**
 - Call 911 or go to the Emergency Department as soon as possible
 - Once stable, contact the JHCCC

 - If you have **loss of taste or smell, fever, diarrhea or vomiting**
 - DO NOT report to work, call out using your departmental policy, and call the JHCCC during regular operating hours.

 - **If you work for JHU (excluding School of Medicine), or work in a Johns Hopkins affiliated facility in DC, or work at All Children's Hospital in Florida with ANY COVID symptoms** (fever, diarrhea, vomiting, loss of taste, loss of smell, shortness of breath, cough, runny nose, congestion, sore throat, chills, headache, muscle ache, new onset fatigue), regardless of vaccination status:
 - **DO NOT report to work.** You must call out per your departmental absence policy, and contact the JHCCC during regular operating hours for testing.

 - **If you are ¹NOT FULLY VACCINATED and are experiencing ANY COVID 19 symptoms** (fever, diarrhea, vomiting, loss of taste, loss of smell, shortness of breath, cough, runny nose, congestion, sore throat, chills, headache, muscle ache, new onset fatigue):
 - **DO NOT report to work.** You must call out per your departmental absence policy, and contact the JHCCC during regular operating hours for testing and return-to-work clearance.

 - **If you are ²FULLY VACCINATED (regardless of booster) and work for Johns Hopkins Medicine (excluding employees working in a Johns Hopkins affiliated facility in DC and All Children's Hospital), work for the Johns Hopkins Health System, Johns Hopkins Health Care, Johns Hopkins Homecare Group, Johns Hopkins School of Medicine or Broadway Services** and have the following symptoms: Cough, sore throat, runny nose, congestion, muscle aches, headache, chills or new onset fatigue (*all COVID symptoms except for fever, vomiting, diarrhea, and loss of taste/smell*)
 - **You MAY continue to work but should self-schedule COVID testing** using MyChart or call the JHCCC during regular operating hours to schedule a test.

VACCINATION STATUS DEFINITIONS

¹Not Fully Vaccinated

- *Have not received any COVID vaccines or*
- *Have not completed 2-dose series of Pfizer or Moderna or*
- *Not yet 14 days since 2nd dose of Pfizer or Moderna or*
- *Not yet 14 days since single Johnson & Johnson (J&J) vaccine*

²**Fully Vaccinated:** 14 days since 2nd dose of Pfizer or Moderna, or 14 days since single dose of J&J vaccine

3. What do I do if I have an **EXPOSURE** to report when the JHCCC is closed?
- If you have any **COVID symptoms**, return to **Question 2** regarding ‘What to do if I have symptoms?’
 - If you had **COVID within the last 90 days**, and do not have any symptoms, you do not need a test.

Vaccination Status	Not Fully Vaccinated ¹		Fully Vaccinated ²		Boosted	
Type of Exposure	Close Contact ⁴	Household Contact ³	Close Contact ⁴	Household Contact ³	Close Contact ⁴	Household Contact ³
JHM (Includes SOM) (Excludes employees working in DC)	Continue to work Asymptomatic test Day 5. (Schedule in MyChart)	Do NOT report to work; Call out. Call JHCCC when open	Continue to work. Asymptomatic test Day 5. (Schedule in MyChart)	Continue to work. Asymptomatic test Day 5. (Schedule in MyChart)	Continue to work. Asymptomatic test Day 5. (Schedule in MyChart)	Continue to work. Asymptomatic test Day 5. (Schedule in MyChart)
JHU (Excludes SOM)	Continue to work. Asymptomatic test Day 5. (Schedule in MyChart)	Do NOT report to work; Call out. Call JHCCC when open	Continue to work. Asymptomatic test Day 5. (Schedule in MyChart)	Do NOT report to work; Call out. Call JHCCC when open	Continue to work. Asymptomatic test Day 5. (Schedule in MyChart)	Continue to work. Asymptomatic test Day 5. (Schedule in MyChart)
DC Personnel	Do NOT report to work; Call out. Call JHCCC when open	Do NOT report to work; Call out. Call JHCCC when open	Do NOT report to work; Call out. Call JHCCC when open	Do NOT report to work; Call out. Call JHCCC when open	Continue to work. Call JHCCC when open for testing guidance	Continue to work. Call JHCCC when open for testing guidance

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WHEN IS DAY 0?

- For JHM, SOM, JHU
Day 0 is the **date of the COVID positive person's symptom onset or positive test date** (whichever comes first)
- For DC Personnel
Day 0 is the **date of the last exposure** to the COVID positive person

EXPOSURE DEFINITIONS

³Household contact COVID exposure: Any individual who shares the same living space for at least 24 hours with someone who tests positive for COVID-19.

⁴Close Contact COVID exposure: Any individual who was **WITHIN 6 feet** of a person who tested positive for COVID-19 for a **CUMULATIVE TOTAL** of 15 minutes or more over a 24-hour period.