Update for Our Patients About Coronavirus COVID-19

Your safety and well-being as our patient is our top priority. We are writing today to share with you our updated care practices that will help reduce the spread of the coronavirus disease known as COVID-19, as well as identify and treat patients who may be infected. These practices reflect the latest recommendations from the Centers for Disease Control and Prevention, the World Health Organization and other experts.

- If you feel sick and it is an emergency, call 911. Describe your symptoms, and provide any information you have about recent contact with someone known to have COVID-19.
- If you feel sick and it is NOT an emergency, contact your primary or specialty care provider, or an urgent care center, and describe your symptoms before going to any of these locations.
- If you have an appointment, please call the day before and share if you have a fever, a cough or shortness of breath.
- Your provider may feel it is best to reschedule your appointment, or convert your appointment to a video visit. Please review our guidelines online on how to set up a video visit.

As always, we are here to help you. For more information about coronavirus disease (COVID-19) from Johns Hopkins Medicine, visit hopkinsmedicine.org/coronavirus.

For information on coronavirus disease (COVID-19) from around the Johns Hopkins enterprise, including from the Johns Hopkins Bloomberg School of Public Health and The Johns Hopkins University, visit coronavirus.jhu.edu.