JOHNS HOPKINS DEPARTMENT OF

# Spiritual Care and Chaplaincy

2022 Annual Report



The Departments of Spiritual Care and Chaplaincy take their mission from an 1873 directive given to establish The Johns Hopkins Hospital and the Johns Hopkins University School of Medicine.

"It is my especial request that the influence of religion shall be felt in and impressed upon the whole management of the Hospital; but I desire, nevertheless, that the administration of the charity shall be undisturbed by sectarian influence, discipline or control."

Chaplains are the embodiment of faith and hope, inclusive and respectful of all religious and spiritual traditions with Johns Hopkins' patients, families, staff members, faculty members and students, and with our congregational medical-religious partners throughout Baltimore and the National Capital Region.

# Letter from Spiritual Care Leadership

#### 2022. It was a year of ongoing recovery

from the pandemic, continuing to build a culture of listening and respect, and providing spiritual care to patients and their loved ones, as well as staff members and medical care teams.

There are many stories that illustrate the chaplain's role in patient care. There is the family who could not be with their loved one, and the chaplain facilitated a virtual experience at the time of death. There is the patient who painfully shared his grief at a diagnosis and told the chaplain, "Now I think I can face this with more of a clear eye." There is the person with an addiction who told the chaplain, "You are the first person I felt I could really be honest with." There is the emergency department patient who was terrified and simply wanted a hand to hold.

During the pandemic, requests from employees for spiritual care services have risen dramatically.

Here is one example of spiritual care with a staff member during 2022. At about 3 a.m., a staff member contacted the chaplain stating that she "needed support for having difficult thoughts." This initial call was followed by another from the manager of the unit, reaching out on behalf of the

employee. Because the chaplain was on-site, he was able to meet the person within 10 minutes and learn more about the situation. The person stated that she was struggling with suicidal thoughts, and the chaplain took a walk with her. He offered an empathetic listening presence, and was able to hear and acknowledge her struggles. The chaplain helped to connect her with appropriate mental health services and follow-up care, and he also provided support to the manager.

There are less dramatic interventions during which the chaplain simply asks how a person is doing that day and listens for a few moments to whatever the situation might be. The staff person is able to go back to work feeling a little lighter, better able to focus and care for colleagues and, ultimately, patients.

The spiritual care team is vital to the mission of the Johns Hopkins Health System, helping patients cope and heal, supporting the team to ensure safer and higher quality care for the whole person and making sure that a culture of respect and listening grows.

This annual report gives more details about our people and our work.



Rev. Paula J. Teague, D.Min., M.B.A. Senior Director, Spiritual Care and Chaplaincy Johns Hopkins Health System Johns Hopkins Bayview Medical Assistant Professor, Johns Hopkins **University School of Medicine** 



The Rev. Sheila McNeill-Lee, M.S.J., **Director, Chaplaincy Services** Sibley Memorial Hospital



Rev. Csaba Szilagyi, M.Div., M.L.A., M.S. **Director, Spiritual Care and Chaplaincy Howard County General Hospital** 



Thomas Y. (Ty) Crowe, II., M.Div. **Director, Spiritual Care and Chaplaincy** The Johns Hopkins Hospital



Chaplain Philip Ridley, D.Min. **Director, Spiritual Care** Suburban Hospital



Heather Bailey, MS, CCLS Child Life Program Manager Interim Manager of Spiritual Care, **Music Therapy & Patient Academics** Johns Hopkins All Children's **Hospital** 



# Support the Well-Being of Our People and Our Communities

This is the primary work of the Department of Spiritual Care and Chaplaincy: caring for patients and their loved ones. We celebrate each person on our team for all they do.

This year, we welcomed 13 new members to the spiritual care and chaplaincy team:



David Burke, Ed.D. PRN Chaplain Johns Hopkins **Bayview Medical** Center



**Barkley Calkins Volunteer Chaplain Sibley Memorial** Hospital



Meagan Downing, M.Div., PBCC **PRN** Chaplain **Johns Hopkins Bayview Medical Center** 



Rev. Sea Ho. BCC **PRN** Chaplain Sibley Memorial Hospital



lae Kim Staff Chaplain **Howard County General** Hospital



**Emily Kohlhaus Administrative Assistant Howard County** General Hospital



Rev. Kay Korpics, M.Div., BCC **Staff Chaplain** Johns Hopkins All Children's Hospital



Fr. Tony Nyong, C.M., **BCC PRN** Chaplain Johns Hopkins All Children's Hospital



Fr. Ignatius Okoye **Catholic Priest** Chaplain The Johns Hopkins Hospital



Alejandro Mejia Porras PRN Chaplain The Johns Hopkins Hospital Johns Hopkins Bayview **Medical Center** 



Fr. Albert Shuyaka, BCC PRN Chaplain Johns Hopkins All Children's Hospital



Rabbi Yaffa-Shira Sultan **Staff Chaplain Howard County General Hospital** 



Wakefield Volunteer **Priest** Sibley Memorial Hospital



Ryan Weeks **PRN** Chaplain **Howard County General Hospital** 

# Spiritual Care and Chaplaincy Staff Celebrations



Linda Johnson-Harvey, administrative coordinator at The Johns Hopkins Hospital, received the Sandy Johnson Community of Care Award from the Clinical Pastoral Education Program, as well as the Mentoring Appreciation **Award from the Maryland Business** Roundtable for Education.



Rev. Kay Korpics, staff chaplain at Johns Hopkins All Children's Hospital, became a palliative care champion. She is a resource for staff members regarding palliative care, end-of-life care and quality of life, providing education and mentorship to staff at the unit level, and serves as a liaison for staff and family needs. The goal of the champion program is to improve the quality of care provided to patients diagnosed with life-limiting illness or at end of life, as well as support their



Kat Kowalski was promoted to coordinator of perinatal palliative care at The Johns Hopkins Hospital.



Rev. Doralyn Osei, PRN chaplain at Suburban Hospital, received a Daisy Award for her pastoral support and care of our health care providers.



Rev. Paulette McPherson, staff chaplain at Sibley Memorial Hospital, was granted board certification from the Association of Professional Chaplains. With Paulette's certification, 100% of Sibley's full-time and part-time staff members are board-certified chaplains.



Rev. Paula Teague was certified as a positive psychology coach.



Rev. Laby Panackamattom was promoted to chaplain manager at Howard County General Hospital.

## Milestone Anniversaries



Rev. Laby Panackamattom, PRN chaplain at Suburban Hospital: five-year anniversary



Rev. Paula Teague, senior director at Johns Hopkins Health System: 20-year anniversary

# Honoring Our Pandemic Experiences (H.O.P.E.)

The Department of Spiritual Care and Chaplaincy partnered with the Office of Well-Being in a series of events to help employees process their pandemic experiences using the arts, creativity and reflection. These events included a service of remembrance and hope in March to commemorate two years of the COVID-19 pandemic, a time of reflection and renewal for employees to have a safe space to connect with supportive resources, prayers for healing and peace, the traveling labyrinth and a service of remembrance, gratitude and hope to conclude the year of this initiative. All services were recorded, and can be found on the Office of Well-Being and Spiritual Care's websites.

# A Time of Remembrance and Hope

On March 11, 2022, the spiritual care and chaplaincy departments across all Johns Hopkins member organizations hosted A Time of Remembrance and Hope to commemorate two years of the COVID-19 pandemic. During this service, we remembered and honored those who have cared for family members during the pandemic, those who have provided medical care and supported the medical team, those who have experienced life changes and transitions, and those who have died during the pandemic.



#### A Time of Reflection and Renewal

In March 2022, chaplains from spiritual care and chaplaincy departments across the Johns Hopkins member organizations, along with Johns Hopkins Employee Assistance Program clinicians, hosted a variety of sessions for employees and their families to connect and support each other, as well as learn about resources available to them. In order to provide a safe, supportive space for those who joined, these smaller sessions were not recorded.



# Prayers for Healing and Peace

On April 7, 2022, the spiritual care and chaplaincy departments across all Johns Hopkins member organizations hosted Prayers for Healing and Peace. This was a time to pause and mindfully focus on peace for our city, state and world. Prayers for peace from various faith traditions were offered. Participants could also share their prayers, as seen in the word cloud pictured.

# Wellness on the Portable Labyrinth

Through a grant offered by Nature Sacred, we took our portable labyrinth to Johns Hopkins member organizations to offer mindfulness activities to employees. Participants read or listened to a guided meditation as they walked the labyrinth. Other wellness activities included yoga, Zumba and qigong. We partnered with Resilience in Stressful Events (RISE), the Johns Hopkins Employee Assistance Program, Sharing the Care and others to provide employees with resources and giveaways. Over 200 employees participated in these events. We hope this is only the beginning of sharing the portable labyrinth throughout Johns Hopkins.



An employee participating in the yoga session at the labyrinth event at The Johns Hopkins Hospital.



Two nurses walking the labyrinth at the event at The Johns Hopkins Hospital.



An employee checking out the resources available at the labyrinth event at Johns Hopkins **Bayview Medical Center.** 



The pharmacy team walking the labyrinth at the event at Sibley Memorial Hospital.



Rev. Kay Korpics, Angie White and Fr. Albert Shuyaka at the labyrinth event at Johns Hopkins All Children's Hospital holding the HOPE poster, where participants wrote down what they would do if they could change the world.



Anne Apynys playing the harp at the labyrinth event at Suburban Hospital.



Participants enjoying Zumba at the labyrinth event at Howard County General Hospital.

# Service of Remembrance, Gratitude and Hope

On Dec. 14, 2022, spiritual care and chaplaincy departments across the Johns Hopkins member organizations, as well as clinicians from the Johns Hopkins Employee Assistance Program hosted a service of remembrance, gratitude and hope as a way to honor and reflect on a year of H.O.P.E. activities.

# Support the Well-Being of Our Employees

The Department of Spiritual Care and Chaplaincy provided essential support to employees this year. Many hospital staff members experienced burnout, which was compounded by staffing shortages and other challenges of working in health care during a pandemic. Chaplains supported employees in the following ways:

- In collaboration with the Howard County General Hospital (HCGH) employee wellness team, HCGH chaplains increased
  - their **Wellness Cart rounding** with clinical units and support teams, partially prompted by the COVID-19 omicron surge. Chaplains took the Wellness Cart to various HCGH teams 58 times to offer support, connection and respite, which reached approximately 1,957 employees between January and June 2022.
- Chaplains at The Johns Hopkins Hospital partnered with the RISE program to store and more easily utilize the RISE care cart, which made it more accessible for chaplains to schedule and use during staff support rounds. In years ahead, they expect use of the cart to expand.
- In conjunction with the service of remembrance, gratitude and hope in December 2022, chaplains at each Johns Hopkins member organization distributed blessing jars to units and departments. The blessing jars contained written blessings and sweet treats. Across all campuses, 353 blessing jars were distributed — a total of 14,120 blessings!
- Spiritual care and chaplaincy teams provided blessing of the hands for nurses and staff members during Nurses Week and Healthcare Professionals Week (Sibley Memorial Hospital, Suburban Hospital, Johns Hopkins All Children's Hospital, Johns Hopkins Bayview Medical Center, Howard County General Hospital).
- The Department of Spiritual Care and Chaplaincy facilitated Jewish prayers each evening during the week of Hanukkah prior to lighting the menorah (Suburban Hospital, The Johns Hopkins Hospital, Howard County General Hospital).
- On Ash Wednesday, spiritual care and chaplaincy teams provided imposition of the ashes for patients, family members and staff (Suburban Hospital, Johns Hopkins All Children's Hospital, Johns Hopkins Bayview Medical Center, Howard County General Hospital).
- This year, with lessening of social distancing protocols, spiritual care and chaplaincy provided religious opportunities for staff, ambulatory patients and their visitors to come together during the work week to honor their faith. These opportunities are in the form of Catholic Mass, interfaith devotions and Islamic prayer (Suburban Hospital, Howard County General Hospital).



Women's and Infant Services staff with their blessings from the blessing jar at Sibley Memorial Hospital



Pictured is a nurse and physician who participated in blessing of the hands at Sibley Memorial Hospital. The chaplains blessed over 465 hands of Sibley health care professionals - a new record! Gift bags included a candle, relaxing scents, inspirational cards and sweets.



- The chaplains at Sibley Memorial Hospital hosted a grief seminar called Hope for the Holidays. During this seminar, art therapists and chaplains were available to participants, along with snacks and teas.
- Chaplain resident Kevin Cox received a wellness grant to show appreciation to the support staff employees at Johns Hopkins Bayview Medical Center. He distributed snacks, candy and a small token of appreciation.

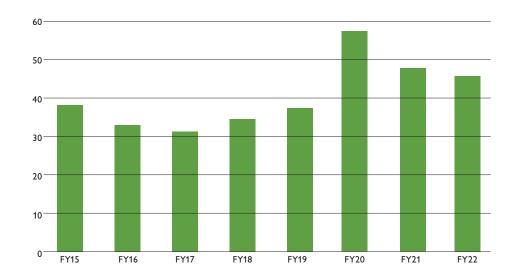


Ally Clapp, chaplain intern at Johns Hopkins Bayview Medical Center, assisting in distributing goodies to support service staff members.

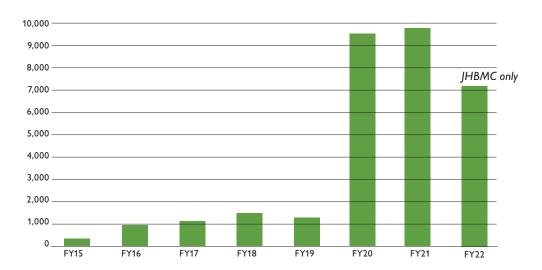


# Performance – By the Numbers

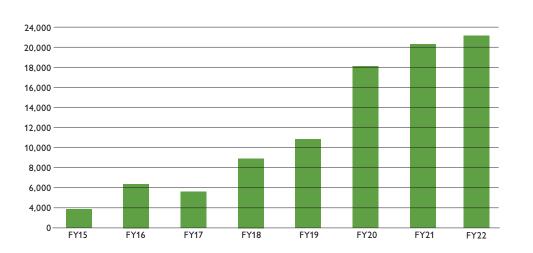
Patient Encounters (thousands)



#### **Patient Rounds**



Total Employee Contacts



# Work in Our Community

As community chaplain, the Rev. William E. Johnson Jr. seeks to advance the cause of creating healthier communities by working to connect faith leaders and congregations with myriad JHHS personnel, resources and the knowledge base to integrate care of body, mind and spirit throughout the larger community. Activities in 2022 included:

- Facilitated two six-week cohorts of Caring for the Community, in which leaders from 25 local congregations received information and training on responding to health needs within their congregations and communities.
- Participated in the Overdose Awareness Day event sponsored by the Baltimore City Health Department on the Y Not Lot in West Baltimore.
- Johns Hopkins Day at the Market: Gathered prayer requests and provided spiritual support at the Northeast Market for individuals who discussed various health issues, monthly.
- Provided holiday meditation for Atrium Village senior living community in Baltimore County.
- Delivered COVID-19 home test kits to churches as requested.
- Collaborated with Greater Baltimore Regional Integrated Crisis System to inform faith communities about the planned mental health crisis response system (988).
- Shared health-related information with the Baltimore County interfaith advisory group monthly.
- Provided spiritual and emotional support to community and faith leaders on weekly COVID-19 community health calls.
- Presented on theological implications of depression to Congregational Depression Awareness Program cohorts.
- Collaborated with the Johns Hopkins Brancati Center to plan and implement a diabetes prevention program within congregations in targeted ZIP codes.
- Participated in the Baltimore City Johns Hopkins faith-based partnership to connect local congregations with health professionals for advice on how to safely resume in-person worship.
- Working with faith leaders and Baltimore City Health Department to develop a faith-based sexual health curriculum.
- Provided meditations, prayers and presentations on self-care, managing grief, etc. to the BDS Healthy Aging Network – a community-based organization that shares health information, activities and resources for seniors and caregivers.
- Provided spiritual support to Healthy Community Partnership, Called to Care and Faith Champions sessions.
- Collaborated with Healthy Community Partnership, Baltimore City Health Department and BDS Healthy Aging Network to develop and support a monthly Care Circle for Family Caregivers.



Rev. William E. Johnson, Jr., Community Chaplain at JHHS, at the North East Market



From left to right: Rev. William E. Johnson Jr., community chaplain at JHHS; Linda Stewart, caregiver program manager at JHBMC; and Jose Jimenez, family caregivers program manager for the Division of Aging Services at the Baltimore City Health Department. Pictured at the BCHD's Annual Family Caregivers **Recognition Reception** 

#### Support the Well-Being of Our People and Our Communities



- Keynote speaker for Baltimore City Health Department's Grandparents Resource Day event at the Forum Banquet
- Keynote speaker for Baltimore City Health Department's National Family Caregiver Month recognition reception at the Waxter Center.
- Assisted in connecting JHM and congregations to provide COVID-19 vaccinations in churches.
- Collaborated with Government and Community Relations to assist JHU president in hosting a listening session with a cohort of local faith leaders.
- Assisting Ministers Conference of Baltimore Community Empowerment Corporation in collaborating with IHM on various community health initiatives and grant seeking.
- Facilitated quarterly medical-religious partners virtual sessions. Topics focused on opioid addiction awareness, substance use disorder awareness, COVID-19 vaccine trials, the importance of flu and COVID-19 vaccines, mental health and trauma.
- Virtually attended Balm in Gilead Healthy Churches 2030 Annual Conference.
- Provided spiritual support to Johns Hopkins Bayview Medical Center general internal medicine MESH (Mental, Emotional and Spiritual Health) clinic patients and staff.
- Board member of Operation P.U.L.S.E. (People United to Live in a Safe Environment), a Johns Hopkins Health System-supported, faith-based community safety organization. Provided spiritual support and assisted with providing Thanksgiving meals, a National Night Out event and back-to-school giveaways, among other events.
- Served on the Bunting Neighborhood Leadership Development Action Committee.
- Member of the Baltimore Metropolitan Diabetes Regional Partnership Patient and Family Advisory Council.
- Member of JHM Clinical Pastoral Education Professional Advisory Group.
- Member of Maryland Health Care Commission: Primary Care Workgroup.
- Served on the East Baltimore Health Resource Community Collaboration group to work with East Baltimore faith leaders to address health issues in their communities.
- Served on the Mary Harvin Transformation Center steering committee to discuss community-based concerns and potential resolutions for this East Baltimore senior living complex.

#### Congregational Depression Awareness Program in Howard County

Howard County General Hospital (HCGH) launched a Congregational Depression Awareness Program (CDAP) — a result of a collaboration between the spiritual care and chaplaincy department and the population health department at HCGH and with support from Dan Hale and his colleagues, who originally developed CDAP at Johns Hopkins Bayview. The CDAP program trains volunteers to coordinate depression awareness and support programs in their faith communities.

According to the 2021 Howard County Health Assessment Survey, 35% of residents reported feeling depressed or hopeless, an increase from 23% in 2018. "In the wake of the pandemic and other destabilizing events, as well as the personal trials common to everyone, many are feeling the increased strain that's leading to greater mental health challenges in Howard County," said Csaba Szilagyi, director of spiritual care and chaplaincy at HCGH. "We want to bring light to these needs and help our community help one another during these challenging times."



CDAP participants receive instruction about depression signs, symptoms and treatments, and learn strategies to assist people who need help identifying and accessing mental health services and resources. Upon completing the program, participants organize educational programs, partner with mental health professionals to lead classes, and provide informal, nonprofessional support in their communities. They also receive ongoing support to implement their initiatives. The 2022 winter/spring CDAP cohort had six participants, followed by a second CDAP cohort in the fall.

We are proud of our spiritual care and chaplaincy team members who care for our communities. Activities include:

- Mock interviewer at Ben Franklin High School, Edmondson High School and Excel Academy High School for the Maryland Business Roundtable for Education (Johnson-Harvey).
- Virtual mock interviewer for student ambassadors of the Baltimore, Anne Arundel, Prince George's and Columbia districts as part of the Maryland Business Roundtable for Education (Johnson-Harvey).
- Served as a judge at the James McHenry Middle School Annual STEM Science Fair Competition (Johnson-Harvey).
- Guest speaker, as a representative of the House of Ruth Maryland, for the Johns Hopkins Bloomberg School of Medicine presentation on stigma at the McCormick Company Baltimore, Ellin & Tucker Financial Group and the House of Ruth Maryland Community Engagement Center (Johnson-Harvey).
- Guest speaker/panelist for the Interfaith Domestic Violence Coalition Conference for Domestic Violence Awareness Month (Johnson-Harvey).
- Participated in the Healthcare Provider Mass (McKay).
- Participated in the Montgomery County Minority Legislative Breakfast (Ridley).
- Served on the Community Health and Wellness Mental Health Advisory Board for Suburban Hospital (Ridley).



# Aim for Precision in Everything We Do

# Innovations in Delivering Patient Care During the Pandemic

#### **TELECHAPLAINCY**

The Spiritual Care and Chaplaincy Department provided spiritual support to patients and families through telechaplaincy.

#### THIS IS MY STORY (TIMS) PROGRAM

We continued the This Is My Story (TIMS) program, in which patients who are on ventilator support due to COVID-19 with no family visitors allowed challenge care providers to know their stories. Through the TIMS program, families provide a short audio recording that the medical team plays at rounds so the team can learn more about the patient. This year, we focused not only on patients with COVID-19, but other intubated patients as well.

#### RELIGIOUS AND CULTURAL OBSERVANCES TOOLKIT

We continue to add to the Religious and Cultural Observances Toolkit, which is housed on the Johns Hopkins Medicine website. This toolkit is a resource for staff members; it brings awareness to holidays their patients may observe and how they could affect care. You can find the full list of observances and their corresponding fact sheets at hopkinsmedicine.org/ diversity/resources/cultural-materials/religious-cultural-observances.html.

#### SPIRITUAL CARE VOLUNTEERS AT HCGH

Before the COVID-19 pandemic, Howard County General Hospital had a strong group of spiritual care volunteers who came on board after the Pastoral Visitor Training Program at HCGH. Unfortunately, due to the pandemic, volunteer services were on hold for more than two years. Finally, spiritual care volunteers started visiting patients again during Spiritual Care Week in October 2022. The spiritual care volunteers began their journey of supporting patients and families after receiving revamped training and orientation. We are excited to welcome six spiritual care volunteers to our department this year. Spiritual care volunteers support the professional spiritual care and chaplaincy services at HCGH by extending a caring presence, empathetic listening, and emotional and spiritual support to patients and their loved ones of diverse religious and spiritual backgrounds.

#### **ADVANCE CARE PLANNING**

In collaboration with the Department of Surgery at Johns Hopkins Bayview Medical Center, the spiritual care and chaplaincy department contacted at-risk elders prior to surgery. These calls are supportive of the patient and care partner as they prepare for surgical procedures. The calls establish whether the patient has advance care planning documents: a living will and/or a named health care agent.

Sibley Memorial Hospital partnered with the University of Maryland Hospitals Chaplaincy Services to present a virtual seminar, Documenting and Discussing What Matters Most - A Program on Advance Care Planning with Paul Malley, president of Aging with Dignity.

# Work Like One Organization

# Spiritual Care Leadership Meetings

The work of the spiritual care leaders as a collaborative group became more intentional during the pandemic. Leaders talk biweekly to share strategies and resources, as well as develop common practices across spiritual care departments in the Johns Hopkins Health System. Most recently, the spiritual care directors and leaders worked together to compose a gap analysis report, which can be viewed at hopkinsmedicine.org/spiritualcare/\_documents/gap\_analysis.docx.

#### No One Dies Alone

No One Dies Alone (NODA) is a program that provides companionship and support to patients who are nearing death. If a patient doesn't have family or friends to be with them at the end of life, a trained volunteer sits vigil with the individual to ensure he or she does not die alone. Suburban Hospital was the first to have a NODA program. The Johns Hopkins Hospital has trained volunteers and implemented the program. Limited volunteers are allowed in the hospitals, which has impacted development of this program at Sibley Memorial Hospital and the sustainability of this program at Johns Hopkins Bayview Medical Center.

## R.I.S.E. – Resilience in Stressful Events

RISE is a peer responder program that provides psychological first aid and emotional support to health care professionals after difficult events. In addition to The Johns Hopkins Hospital and Johns Hopkins Bayview, RISE is an active program at Johns Hopkins All Children's Hospital, Sibley Memorial Hospital and Suburban Hospital.

RISE peer responders provide skilled, nonjudgmental and confidential support to individuals and groups. Rev. Dr. Matt Norvell, pediatric chaplain and clinical manager for spiritual care and chaplaincy at The Johns Hopkins Hospital, along with his hospital colleagues have implemented RISE programs and trained peer responders at 65 organizations, which together include 100 different hospitals/sites across many states and three countries.

# EASE – Emergency Assistance Support for Employees

Sibley Chaplaincy Services developed an employee hardship program, EASE, which became an implementation model for other Johns Hopkins hospitals during the COVID-19 pandemic.

## **Epic**

All Johns Hopkins member organizations use the Epic medical record system with a harmonized spiritual care assessment tool and chaplain documentation. Spiritual care leadership regularly assesses needs related to Epic.

# Palliative Care

Chaplains have integrated spiritual care with palliative care — often visiting patients and attending care conferences together as a team.

# Just Culture

Johns Hopkins Medicine has implemented the Just Culture model across the enterprise. Just Culture will help advance a culture in which all members of the Johns Hopkins Medicine community — in both clinical and nonclinical areas — live the core values that are essential to upholding our mission and vision, and feel empowered to speak up to report incidents and real or potential risks. The spiritual care and chaplaincy directors and leaders throughout the organization have participated in this training.



#### Clinical Pastoral Education

Howard County General Hospital and Anne Arundel Medical Center continue as satellite sites for the Johns Hopkins Medicine Academic Division. The clinical pastoral education (CPE) programs are hybrid — meeting virtually and in person for their educational time, while providing in-person patient care for their clinical time.

The Johns Hopkins Medicine Academic Division offered monthly anti-racism and implicit bias awareness seminars for CPE students, spiritual care and chaplaincy staff members and CPE professional advisory group members. Sibley Memorial Hospital and Suburban Hospital continued their partnership through which CPE interns at Sibley experienced the clinical environment of the two hospitals as they rotated their assignments. Directors Sheila McNeill-Lee at Sibley and Philip Ridley at Suburban spearheaded this program.

## Memorial Services and Annual Observances

The Johns Hopkins Kimmel Cancer Center Service of Remembrance had more than 500 views of the virtual. prerecorded 2022 service, which featured William Nelson, director of the Sidney Kimmel Comprehensive Cancer Center at Johns Hopkins; Ashwani Rajput, director of the Johns Hopkins Kimmel Cancer Center - National Capital Region; Akila Viswanathan, director of radiation oncology and molecular radiation sciences; Kelsey Gustaveson, oncology social worker; Lyle Baker, lead clinical nurse; and Chaplain Moira Bucciarelli (View: youtube.com/ watch?v=WDkOxku0nSw).

Johns Hopkins Hospital Cancer Survivor Day was recognized through a virtual offering on Facebook and other Kimmel Cancer Center social media sites, with more than 1,600 views. A slideshow featured dozens of Kimmel Cancer Center staff members, who brought well wishes set to the music of survivor Jae Jin.

The fall Cancer Survivorship Conference was virtual in 2020, 2021 and 2022, this year with a 1.5-hour webinar introduced by William Nelson and featuring three speakers: Jessica Engle of Johns Hopkins Hospital Physical Medicine and Rehabilitation, Wayman Scott of Gilchrist GBMC Healthcare and Laura Hoofring of Kimmel Cancer Center nursing, as well as a Q&A session with 154 participants. The recording of the webinar is available on the Cancer Center website: hopkinsmedicine.org/kimmel\_cancer\_ center/patient\_and\_family\_services/events.html. Chaplains Rhonda Cooper and Moira Bucciarelli were on the planning committee.

The Johns Hopkins Children's Center Tribute Service was virtual in April 2022. The online service, which featured a couple whose 8-year-old son died, was viewed live and recorded more than 500 times by parents, loved ones and staff members.



Rabbi Naftoli Rabinowitz led the lighting of the menorah at The Johns Hopkins Hospital on Dec. 20 in the Ron Peterson Courtyard.



Menorah lighting at Sibley Memorial Hospital on Dec 19. Pictured from left to right: Vicki Meyouhas, Rabbi Daniel Braune-Friedman, Paulette McPherson and Barkley Calkins.



Our annual Light the Labyrinth Celebration at Johns Hopkins Bayview Medical Center resumed this year after a twoyear hiatus due to the COVID-19 pandemic. Although the weather brought us indoors with our portable labyrinth, it was still a magical experience to celebrate together again. Kelsang Gen Chogden shared a reflection on light from the Buddhist tradition, Jesus Rivera shared from the Hispanic tradition and the Black History Committee at Johns Hopkins Bayview Medical Center shared the meaning of light in Kwanzaa. We were also joined by Our Lady of Hope/St. Luke School Choir, musical guests from the Peabody Institute and Johns Hopkins Bayview Medical Center leadership. A picture from our event was featured in the Baltimore Sun.



Photo by Kenneth K. Lam for The Baltimore Sun

## **Ethics**

Spiritual care teams across the health system serve on the ethics committees for member organization hospitals. This means that chaplains are involved in ethics consultations as well as policy review and system ethics issues. We thank them for their service on their respective committees.

Howard County General Hospital: Laby Panackamattom

Johns Hopkins All Children's Hospital: Angie White

Johns Hopkins Bayview Medical Center: Greg Rapisarda, Denise White and Paula Teague

The Johns Hopkins Hospital: Ty Crowe, Tamekia Milton, Matt Norvell and John Ponnala

Sibley Memorial Hospital: Paulette McPherson and Sheila McNeill-Lee

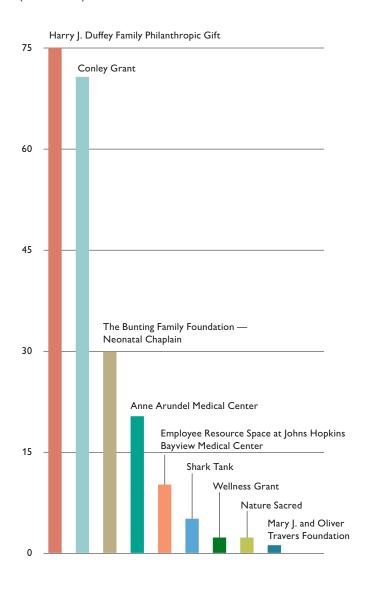
Suburban Hospital: Philip Ridley



# Improve the Quality and Affordability of Health Care

## Grants

(Thousands)



Grants: \$218,600
Anne Arundel Medical Center\$22,400 Mrs. Robert Lantz (Katherine) provided funding for a CPE educator to implement the CPE program at Anne Arundel Medical Center.
The Bunting Family Foundation – Neonatal Chaplain\$30,000
The Bunting Family Foundation awarded The Johns Hopkins Hospital \$30,000/year for three years for a neonatal chaplain position.
Conley Grant
Mary J. and Oliver Travers Foundation \$1,000 The Mary J. and Oliver Travers Foundation provided funds for the This Is My Story Project.
Harry J. Duffey Family Philanthropic Gift
The Harry J. Duffey family provided funding for a Johns Hopkins Kimmel Cancer Center outpatient chaplain for the Johns Hopkins Health System.
Nature Sacred
Shark Tank
Wellness Grant\$2,000

Chaplain resident Kevin Cox received a wellness grant to show appreciation to the support staff employees at Johns Hopkins Bayview Medical Center. He distributed snacks, candy and a small

**Employee Resource Space at Johns Hopkins Bayview** Medical Center. . . . . . . . . . . . . . . . . . \$10,000

Johns Hopkins Bayview Medical Center received grant money for

token of appreciation.

an employee resource space.

# Push the Boundaries of Science and Education

# Contributions to the Field of Chaplaincy and Education

# In Our Hospitals

- · Met with medical oncology fellows and new palliative providers as part of their palliative care clinical rotation to discuss the chaplain role, spiritual assessment and challenges, and provided optional shadowing opportunity (Cooper).
- Member, Brager Awards Committee (Cooper)
- Member, Fall Cancer Survivorship Conference (Bucciarelli, Cooper)
- Member, Johns Hopkins Cancer Committee (Cooper)
- Planned and coordinated professional production of virtual offering for 2022 Sidney Kimmel Comprehensive Cancer Center's Service of Remembrance (Cooper).
- Served as peer responders for the RISE program (McPherson, McNeill-Lee, Norvell, Ridley).
- Served as a co-developer of the RISE curriculum (Norvell).
- Served on the Ethics Committee for respective campus (Crowe, McNeill-Lee, McPherson, Milton, Norvell, Panackamattom, Rapisarda, Ridley, Teague, A. White, D. White).
- · Served as the chair of education for the Johns Hopkins Hospital Ethics Committee (Norvell).
- Served as RISE program advisory committee member and mini-team champion (Ridley).
- Served on the Sibley EASE Committee (McNeill-Lee, Ridley).
- Served on the Diversity, Inclusion and Health Equity Committee (McNeill-Lee, Norvell, Ridley, Teague).
- · Served on the Racial Equity Work Group (Panackamattom).

- · Served on the Hopkins Recharge Space and Well-Being Committee (McPherson, Teague).
- Served on the Inpatient Experience Council (McNeill-Lee).
- Served on the Office of Well-Being Mental, Emotional and Spiritual Help Work Group (Norvell, Teague).
- · Served on the Johns Hopkins National Capital Region Executive Cancer Committee (Ridley).
- Served on the Donor Council/Advisory Committee (Crowe, Korpics, Ponnala).
- Served on the Palliative Care Committee (Korpics, McPherson, Panackamattom, Ridley, A.White).
- · Served on the Patient and Family Advisory Council (McNeill-Lee, Teague).
- · Served on the Research Review Committee (McNeill-Lee, Ridley).
- Served on the Wellness Committee (Panackamattom).
- Served on the Patient Experience Committee (Szilagyi).
- Served on the Veterans Employee Resource Group (Ridley).
- Served on the Hopkins Familia employee resource group (Ridley).
- · Participated in research and development of high reliability organizations, a new leadership philosophy that helps leaders improve organizational performance (Ridley).
- Served as a Self-Care Facilitator for the RN Residency Program (Korpics).
- · Served as an End of Life Nursing Education Consortium-Pediatric Palliative Care faculty member (Korpics).



# In Our Region

- Served on the Baltimore Metropolitan Diabetes Regional Partnership Patient Family Advisory Council (Johnson).
- Served on the Chase Brexton Health Care Board of Directors (Teague).
- Served on the East Baltimore Health Resource Community Collaboration group to work with East Baltimore faith leaders to address health issues in their communities (Johnson).
- Served on the Mary Harvin Transformation Center steering committee to discuss community-based concerns and potential resolutions for this East Baltimore senior living complex (Johnson, Teague).
- Served on the Operation P.U.L.S.E. board (Johnson).
- Served on the Faith Health Advisory Committee, Howard County (Szilagyi).
- · Served on the Community Health Worker Training Committee (Szilagyi).
- Served on Suburban Hospital's Community Health and Wellness Advisory Board supporting Montgomery and Prince George's counties (Ridley).

# In Our National Chaplaincy **Organizations**

- Mentored chaplains in the process of board certification, including editing essays and preparing for committee interviews (Cooper, Crowe, McNeill-Lee, Norvell).
- Served as Association for Professional Chaplains Certification Chair for Maryland, Pennsylvania, Delaware and New Jersey (Ponnala).
- · Served on the Association for Professional Chaplains Board of Directors (Ponnala).
- Served as member on Commission for Board of Chaplaincy Certification, Inc. (Ponnala).
- Served on the Association for Clinical Pastoral Education Outcomes Work Group (Milton).
- Served on the editorial board for the Journal of Religion and Health (Teague).
- Served as a facilitator at ACPE/APC Annual Conference (Szilagyi).
- Served as Healthcare Chaplaincy Network's representative to the National Pediatric Palliative Care Task Force sponsored by the National Coalition for Hospice and Palliative Care (Norvell).
- Served as an ACPE Accreditation Site Reviewer (Crowe).
- Served on the Pediatric Chaplains Network (Korpics).
- Served on the International Critical Incident Stress Foundation (Korpics).

# **CPE Student Groups**

We are very proud of the diversity of the CPE program. Pictured below are the 2022 CPE residents and interns. CPE residents are completing full-time advanced training as employees of the hospital. CPE interns are considered students/ volunteers of the hospital.

#### Winter/Spring 2022 (Sibley)



Maggie Croghan, Kara Heagel, Sheila McNeill-Lee (CPE educator), Holly **Fluty-Dempsey** 

#### Spring 2022 (JHH)

Bertilia Cadet, Rodney Eugene, Viola Gainey, Ignatius Okoye



Brent Lydic, Erika Jackson-Stokes, Tracy Kelly, Gail Tucker, Michael O'Neill, David Mandel

#### Summer 2022 (JHMAD)



James Matas, Rochelle Malter, Allison Clapp, Morris Goff

#### Fall 2022 (JHH)



Mignon Ragin, Ty Crowe (CPE educator), David Mandel, Sarah Wilson, Michael McCue, Yonatan Arnon, Juandolyn Stokes

# Fall 2022 (JHBMC)



Wendell Gary, Yuke Shi, JoAnne Jefferson, Terri Dotterer, Brent Lydic

#### Fall 2022 (AAMC)



Ann Wheeler, Paula Teague (CPE educator), David Boyd, Lisa Clark, Walter Chip Tucker, Edgar Garcia

#### 2022-23 residents



Josh Rodriguez-Hobbs (CPE educator), Kim Henson, Michael O'Neill, Wesley Erickson, Heather Mendoza, Michael Cuppett, James Matas, Gregory Williams

## Clinical Pastoral Education Graduation

The Johns Hopkins Medicine Academic Division hosted virtual graduation programs this year. In March 2022, our fall CPE intern groups at The Johns Hopkins Hospital and Johns Hopkins Bayview Medical Center graduated. In August 2022, our fall, spring and summer CPE intern groups at The Johns Hopkins Hospital, Johns Hopkins Bayview Medical Center and Anne Arundel Medical Center graduated, along with our 2021-22 CPE residents.

# **Featured Speakers**



Featured speaker for March 2022 Johns Hopkins Medicine Academic Division CPE Graduation:

REV. WILLIAM E. JOHNSON JR., M.DIV.

Community Chaplain, Spiritual Care and Chaplaincy Johns Hopkins Health System



Featured speaker for August 2022 Johns Hopkins Medicine Academic Division CPE Graduation:

ELIZABETH EDSALL KROMM, PH.D., M.SC.

Vice President, Population Health and Advancement Howard County General Hospital

# Clinical Pastoral Education Awards

**Distinguished Service Award** 

Sandy Johnson Community Partner Award



Elizabeth Edsall Kromm, Ph.D., M.Sc. Vice President, Population Health and **Advancement Howard County General Hospital** 



Apostle Linda Harvey, B.A. Visionary, Founder and Overseer, Fragrance and Faith Ministry, Inc.

## **Recent Publications:**

A list of all publication can be found at hopkinsmedicine. org/spiritualcare/publications.html.

Duffy, J. (2022, May). This is My Story: How a two-minute connection is giving care teams across Johns Hopkins a humanizing window into the lives of patients who often can't speak for themselves. Hopkins Medicine, (Spring/ Summer 2022), 24-31. hopkinsmedicine.org/news/articles/ this-is-my-story

Heikkinen, P. (2022, May 23). Communication: A chaplain'seye view. CLOSLER. Retrieved May 23, 2022, from closler. org/connecting-with-patients/communication-a-chaplainseye-view

Heikkinen, P. J., & Roberts, B. (2022). I see you: A chaplain case study on existential distress and transdisciplinary support. Journal of Health Care Chaplaincy, 1-18. doi.org/1 0.1080/08854726.2022.2097780

McWhirter, M., Heikkinen, P., Dérissé, G., & Mehta, A. K. (2022). Specialty palliative care in a code blue: An unexpected role. Journal of Palliative Medicine, 25(11), 1747-1750. doi.org/10.1089/jpm.2021.0617

Szilagyi, C., Tartaglia, A., Palmer, P. K., Fleenor, D. W., Jackson-Jordan, E., Knoll Sweeney, S., & Slaven, J. E. (2022). COVID-19 and Clinical Pastoral Education: How ACPE Educators Pivoted Amid the Pandemic. Journal of Pastoral Care & Counseling, 76(1), 37-47. doi. org/10.1177/15423050211073572

Szilagyi, C., Tartaglia, A., Palmer, P. K., Fleenor, D. W., Jackson-Jordan, E., Knoll Sweeney, S., & Slaven, J. E. (2022). Delivering Clinical Pastoral Education (CPE) Remotely: Educators' Views and Perspectives During the COVID-19 Pandemic and Beyond. Journal of Pastoral Care & Counseling, 76(3), 189-209. doi. org/10.1177/15423050221094492

Teague, P. (2022). The Cerulean Bowl. Journal of Pastoral Care & Counseling: Advancing Theory and Professional Practice through Scholarly and Reflective Publications. doi. org/10.1177/15423050221101819

Wilson, J., Tracey, E., Ponnala, J., Rodriguez-Hobbs, J., & Crowe, T. (2022). An ICU Expansion of a Novel Chaplain Intervention, "This is My Story," to Support Interdisciplinary Medical Teams Delivering Care to Non-Communicative Patients in an Academic Medical Center. Journal of Religion and Health. doi.org/10.1007/s10943-022-01567-9

## 2022 Presentations:

Presenter at Becoming More Evidence-Based In Your Chaplaincy Practice webinar (Wilson, Tracey)

Guest speaker for the Johns Hopkins Bloomberg School of Medicine presentation on stigma (Johnson-Harvey)

Guest speaker for the McCormick Company Baltimore (Johnson-Harvey)

Guest speaker for the Ellin & Tucker Financial Group (Johnson-Harvey)

Guest speaker for the House of Ruth Maryland Community Engagement Center (Johnson-Harvey)

Guest speaker/panelist for the Interfaith Domestic Violence Coalition Conference for Domestic Violence Month Awareness (Johnson-Harvey)

Spiritual Care Ethics for Lunch Presentation at The Johns Hopkins Hospital focused on end-of-life decision-making with community religious leaders

Presenter for Johns Hopkins Bayview Medical Center Ethics for Lunch session, Managing Bed Capacity During the Pandemic: Ethical Tensions and Tough Decisions (Teague)

Presented Effective Listening to Congregational Depression Awareness Program participants (Johnson, Teague).

Presented at The Johns Hopkins Hospital Patient and Family Advisory Council (Teague).

Facilitated Diversity Dialogue sessions with Johns Hopkins Bayview Medical Center managers (Teague).

Presented Congregational Health Assessment and Stress Reduction and Well-Being for the Caring for the Community Cohort (Teague).

Moderator at the Fireside Chat with 2022 Pride Achievers Award Winners (Teague)

Presented Resiliency and Wellness to pharmacy residents (Teague).

Presented Foundations to chaplains on the health care team (Teague).

Presenter for Johns Hopkins Medicine's Transgender Day of Remembrance (Teague)

Presented on theological implications of depression to Congregational Depression Awareness cohorts (Johnson).



Keynote speaker for Baltimore City Health Department's Grandparents Resource Day event, held at the Forum Banquet Hall (Johnson)

Keynote speaker for Baltimore City Health Department's National Family Caregiver Month Recognition Reception, held at the Waxter Center (Johnson)

Facilitated quarterly medical-religious partners virtual sessions (Johnson).

Presenter at the End of Life Nursing Education Consortium-Pediatric Palliative Care workshop on topics of cultural and spiritual considerations in palliative care (Korpics).

#### Current Research

This year marked the inaugural meeting of the Spirituality and Health Care Research Collaborative. The goal of this collaborative is to build a community of interdisciplinary researchers with spirituality as a focus, share current research on spirituality and health, health care and chaplaincy, promote research efforts in the field of spirituality and medicine, and generate interest in future research possibilities integrating spirituality and health care.

"Association between Clinical Pastoral Education (CPE) and Emotional Intelligence (EI)," a nationwide study to investigate what difference CPE makes toward developing students' emotional intelligence (Szilagyi)

"Impact of COVID-19 on CPE Spiritual Care Education," a nationwide study to describe how spiritual care education may have pivoted to remote learning as a result of the COVID-19 pandemic (Szilagyi)

This Is My Story (TIMS) Project (Tracey, Wilson, Teague, Crowe)

"Spiritual Care in Eras of Epidemic Disease: Historical and Personal Reflections of Hospital Chaplains Whose Careers Spanned the HIV/AIDS and COVID-19 Epidemics" (Matthew Kelly)

"Spirituality in Family Planning" (Blake Zwerling)

# Make Johns Hopkins Medicine Easy

# Enhance the Patient Experience by Improving Access, Navigation, Communication and Care Transitions

# Innovations During the COVID-19 Pandemic

During the pandemic, the spiritual care and chaplaincy departments throughout Johns Hopkins Medicine have met the spiritual needs of patients and staff members in innovative ways.

The spiritual care and chaplaincy team at Sibley Memorial Hospital distributed ashes for more than 365 persons including staff members, patients and persons from the community. Pictured below are Sister Rita Anaka (left) and CPE intern Holly Fluty Dempsey (right).





The Oncology Wall of Hope at Sibley Memorial Hospital was visited by patients, families, friends and staff members for spiritual support and well-being during Cancer Survivors Week in June 2022 and beyond. The color of the ribbons represent different types of cancer. Sheila McNeill-Lee (pictured left) offers prayers.



# "You were there for me. You were a blessing."

#### Sibley Memorial Hospital:

Sheila McNeill-Lee, director Sister Rita O. Anaka, part-time chaplain Rabbi Daniel Braune-Friedman, PRN chaplain Barkley Calkins, volunteer chaplain Father Andrew Gonzalo, community priest Rabbi Yeshoua Hecht, community rabbi Sea Ho, PRN chaplain Paula McCabe, PRN chaplain Paulette McPherson, staff chaplain Renee Richardson, PRN chaplain Bruce Thorne, Jehovah's Witness representative Father Andrew Wakefield, volunteer chaplain

#### **Howard County General Hospital:**

Csaba Szilagyi, director Father Laby Panackamattom, chaplain manager Rabbi Yaffa-Shira Sultan, staff chaplain Jae Kim, staff chaplain Emily Kohlhaus, administrative assistant Lynn Foote, PRN chaplain Karen Morrow Reeve, PRN chaplain Ann Riggs, PRN chaplain Juanita Scott, PRN chaplain Gaye Stokes, PRN chaplain Renee Woodard-Few, PRN chaplain Ryan Weeks, PRN chaplain

#### Suburban Hospital:

Philip Ridley, director Fidelis Adinkrah, PRN chaplain Rabbah Arlene Berger, community rabbah Father John McKay, PRN chaplain Rabbi Jim Michaels, community rabbi Max Muenke, eucharistic minister Doralyn Osei, PRN chaplain Father Laby Panackamattom, PRN chaplain

#### Johns Hopkins All Children's Hospital:

Heather Bailey, interim manager Kay Korpics, staff chaplain Father Tony Nyong, PRN chaplain Father Albert Shuyaka, PRN chaplain Angie White, staff chaplain

#### Johns Hopkins Bayview Medical Center:

Paula Teague, director Vercilla Brown, CPE registrar/executive secretary Warren Brown, PRN chaplain David Burke, PRN chaplain Terri Dotterer, PRN chaplain Meagan Downing, PRN chaplain Eric Hatcher, PRN chaplain/elder plus chaplain Alejandro Mejia Porras, PRN chaplain Annie Mesaros, PRN chaplain Cathy Oatman, PRN chaplain Father Greg Rapisarda, Roman Catholic priest Denise White, staff chaplain

#### The Johns Hopkins Hospital:

Ty Crowe, director Thomasine Adams, PRN chaplain Rhonda Cooper, staff chaplain Tyra Curley, PRN chaplain Linda Johnson-Harvey, administrative coordinator Theresa Jones, PRN chaplain Kat Kowalski, staff chaplain Alejandro Mejia Porras, PRN chaplain Noble Nemieboka, PRN chaplain Matt Norvell, staff chaplain/clinical manager Father Ignatius Okoye, Roman Catholic priest John Ponnala, staff chaplain Rabbi Naftali Rabinowitz, Jewish chaplain Father Joshua Rodriguez-Hobbs, Episcopal chaplain and ACPE-certified educator candidate Paula Thistle, PRN chaplain Jason Wilson, PRN chaplain

#### Johns Hopkins Health System

Paula Teague, senior director Moira Bucciarelli, outpatient oncology chaplain Andrea Fitz, program coordinator William Johnson, community chaplain Tamekia Milton, CPE manager



