

JOHNS HOPKINS DEPARTMENT OF

# Spiritual Care and Chaplaincy

2021 Annual Report



JOHNS HOPKINS  
MEDICINE

The Departments of Spiritual Care and Chaplaincy take their mission from an 1873 directive given to establish The Johns Hopkins Hospital and the Johns Hopkins University School of Medicine.

*“It is my especial request that the influence of religion shall be felt in and impressed upon the whole management of the Hospital; but I desire, nevertheless, that the administration of the charity shall be undisturbed by sectarian influence, discipline or control.”*

Chaplains are the embodiment of faith and hope, inclusive and respectful of all religious and spiritual traditions with Johns Hopkins’ patients, families, staff members, faculty members and students, and with our congregational medical-religious partners throughout Baltimore and the National Capital Region.

# Letter from Spiritual Care Leadership

**T**his annual report from the Johns Hopkins Health System Departments of Spiritual Care and Chaplaincy spans another remarkable year for spiritual care rising to the challenges of COVID-19 and other adversities — a year for which we were a little more prepared as the pandemic was no longer a stranger in our midst. Our teams have continued to meet patients, their loved ones and staff members where they are, offering emotional and spiritual support. We are proud that we were present and able to give others care at some of the hardest moments of their lives. One person who received spiritual care offered, “You were there for me. You were a blessing.”

Blessing. It is our privilege to be a blessing. And conversely, we have been blessed — with wonderful teams, with collaborative partners and with one another as a leadership group. Through the reading of this annual report, may you experience the blessings that our teams have offered.

Thank you for your partnership, which enables spiritual care and chaplaincy to thrive and serve.



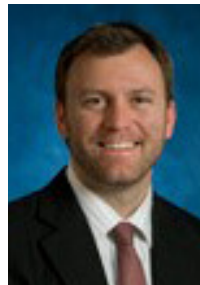
**Rev. Paula J. Teague, D.Min., M.B.A.**  
Senior Director, Spiritual Care and Chaplaincy  
Johns Hopkins Health System  
Johns Hopkins Bayview Medical Center  
Assistant Professor, Johns Hopkins University School of Medicine



**The Rev. Sheila McNeill-Lee, M.S.J., M.Div.**  
Director, Chaplaincy Services  
Sibley Memorial Hospital



**Rev. Csaba Szilagyi, M.Div., M.L.A., M.S.**  
Director, Spiritual Care and Chaplaincy  
Howard County General Hospital



**Chaplain Thomas Y. “Ty” Crowe II, M.Div.**  
Director, Spiritual Care and Chaplaincy  
The Johns Hopkins Hospital



**Chaplain Philip Ridley, D.Min.**  
Director, Spiritual Care and Chaplaincy  
Suburban Hospital



**Kristin Maier, M.S., C.C.L.S., C.P.X.P.**  
Director, Department of Patient and Family-Centered Care  
Johns Hopkins All Children’s Hospital





# Support the Well-Being of Our People and Our Communities

This is the primary work of the Department of Spiritual Care and Chaplaincy — caring for patients and their loved ones. We celebrate each person on our team for all they do. This year, we welcomed new members to the spiritual care team: Rev. Fidelis Adinkrah, Sister Rita Anaka, Rabbi Daniel Braune-Friedman, Chaplain Warren Brown, Chaplain Moira Bucciarelli, Rev. Dr. Ronald Davis, Rev. Dr. Oscar Hernandez, The Rev. Diane Hugger, Chaplain Paula McCabe, Chaplain Annie Mesaros, Chaplain Noble Nemieboka, Rabbi Naftali Rabinowitz, Rev. Doralyn Osei, Rev. Keith Wakefield, Chaplain Angie White and Chaplain Kris Zyla.



**Rev. Fidelis Adinkrah** was named associate chaplain for spiritual care and chaplaincy at Suburban Hospital.



**Sister Rita Anaka** was named part-time chaplain for chaplaincy services at Sibley Memorial Hospital.



**Rabbi Daniel Braune-Friedman** was named PRN chaplain for chaplaincy services at Sibley Memorial Hospital.



**Chaplain Warren Brown** was named on-call chaplain for spiritual care and chaplaincy at Johns Hopkins Bayview Medical Center.



**Chaplain Moira Bucciarelli** was named outpatient chaplain for the Harry J. Duffey Family Patient and Family Services Program at Johns Hopkins Kimmel Cancer Center.



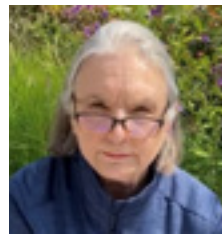
**Rev. Dr. Ronald Davis** was named part-time chaplain for spiritual care and chaplaincy at Howard County General Hospital.



**Rev. Dr. Oscar Hernandez** was named PRN chaplain for spiritual care and chaplaincy at Howard County General Hospital.



**The Rev. Diane Hugger** was named PRN chaplain for chaplaincy services at Sibley Memorial Hospital.



**Chaplain Paula McCabe** was named PRN chaplain for chaplaincy services at Sibley Memorial Hospital.



**Chaplain Annie Mesaros** was named on-call chaplain for spiritual care and chaplaincy at Johns Hopkins Bayview Medical Center.



**Chaplain Noble Nemieboka** was named on-call chaplain for spiritual care and chaplaincy at The Johns Hopkins Hospital.



**Rabbi Naftali Rabinowitz** was named the Jewish chaplain for spiritual care and chaplaincy at The Johns Hopkins Hospital.



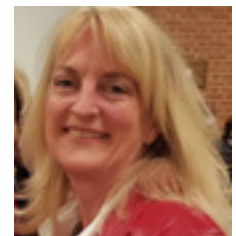
**Rev. Doralyn Osei** was named associate chaplain for spiritual care and chaplaincy at Suburban Hospital.



**Rev. Keith Wakefield** was named clinical pastoral education educator/chaplain for spiritual care and chaplaincy at Johns Hopkins Bayview Medical Center.



**Chaplain Angie White** was named chaplain for spiritual care and chaplaincy at Johns Hopkins All Children's Hospital.



**Chaplain Kris Zyla** was named on-call chaplain for spiritual care and chaplaincy at Johns Hopkins Bayview Medical Center.



## Spiritual Care and Chaplaincy Staff Celebrations



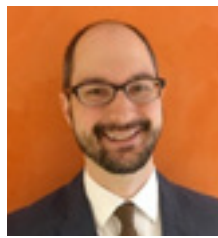
**Rev. Peter Heikkinen** received his palliative care and hospice advanced certification from the Board of Chaplaincy Certification Inc., an affiliate of the Association of Professional Chaplains. He is one of 40 board-certified chaplains worldwide in this specialty.



**Rev. Dr. Matt Norvell** graduated with his Doctor of Ministry degree from Wesley Theological Seminary in May 2021. His doctoral project is titled, "Improving Healthcare through Listening: The spiritual intervention of reflection sessions with physicians in training."



**Apostle Linda Johnson-Harvey** received two awards this year: 2021 Certificate of Appreciation from the National Museum of African American History and Culture and 2021 Certificate of Service from The Episcopal Diocese of Maryland.



**The Rev. Joshua Rodriguez-Hobbs** completed his phase I competency in the ACPE certification process.



**Rev. Tamekia Milton** was named clinical pastoral education program manager for the Johns Hopkins Academic Division.



**Rabbi Tsvi Schur** retired from the Department of Spiritual Care and Chaplaincy at The Johns Hopkins Hospital after 13 years of service.



**Rev. Sandy Mack-Diggs Smith** graduated with her Master of Divinity degree from Eastern Theological Seminary in May 2021.



**Rev. Csaba Szilagyi** earned board certification in healthcare management and became a Fellow of the American College of Healthcare Executives (FACHE).



**The Rev. Paulette McPherson** graduated with her Master of Divinity degree from Lancaster Bible College and Capital Seminary in May 2021.



**Rev. Monroe Wright** retired from the Department of Spiritual Care and Chaplaincy at Johns Hopkins Bayview Medical Center after 15 years of service.



The labyrinth at Johns Hopkins Bayview Medical Center is a private space for reflection and meditation. It is surrounded by beautiful hedge gardens, and features a journal, fountain, peace pole and benches. The COVID-19 ambulatory clinic was located in front of the labyrinth, a place of solace for patients, family members, staff and the community. Below are a few entries from the journal at the labyrinth this year:

- “Hope can be real [hard] sometimes. But never lose hope. Love, hope, faith. Keep these as a priority. They will help you through.”
- “So grateful that I live near Hopkins! And so happy that there are people in this city that are willing to take a few minutes of their day to write down a few thoughts. Such a quiet spot in a crazy world.”
- “Hello, I am a random person living by Bayview. I would like to first say I hope everyone in this hospital recovers from whatever they’re going through. And I would like to let them know they are loved even by a random person. You matter. I love you.”
- “My time here at Bayview is coming to an end. But what doesn’t end is the wonderful people left behind to take care of those in need. This place has changed my life for the better. I will never forget the wonderful people I am leaving behind.”
- “First week in recovery and I feel great coming here. Gave me the peace I needed in a world of chaos.”
- “This is my first time walking the labyrinth. I just got hired at JHBMC. I want to use this opportunity to further my career and go back to school.”



Nature Sacred, along with Johns Hopkins Bayview Medical Center, provided funding for an employee memorial space adjacent to the labyrinth, pictured above.

## Reflections in Strength, Resilience and Hope

In March 2021, we reflected as a system on one year with COVID-19. Rev. Peter Heikkinen and Rev. Denise White were featured in Johns Hopkins Bayview’s “Reflections in Strength, Resilience and Hope: Responding Together in a Pandemic.” Their reflections and lessons learned during this challenging year are featured below.



Fr. Greg Rapisarda reads written reflections from Johns Hopkins Bayview Medical Center staff in the *Reflections of Strength, Resilience and Hope* journal.

### Rev. Peter Heikkinen

*Palliative Care Chaplain, Spiritual Care and Chaplaincy*

“As I reflect on COVID-19, what I have learned is that in order to do little things that can be impactful, we have to be intentional in actions based not in our fear, anxiety or self-interest, but in thinking of others’ needs, and functioning as part of the whole and not an individual.

“Try to remember you are part of a team of well-trained professionals, and don’t forget to be a human. Do not forget the professional next to you is a human, too. Find something that puts a smile on your face or makes you laugh. Try to be the change you want for yourself. Remember what grounds and centers you, things like faith, family, values and perspective. Improvise. Adapt. Overcome.”

### Rev. Denise White

*Chaplain, Spiritual Care and Chaplaincy*

“As I reflect upon the pandemic, the lyrics of the gospel song by William McDowell echo in my spirit ... ‘My life is not my own, to God I belong, I give myself, give myself to Him.’ I have witnessed the manifestation of God’s presence and power in unimaginable ways, as God has poured into me and blessed me to pour into the lives of others.”





## Support the Well-Being of Our Employees

The Spiritual Care and Chaplaincy Department provided essential support to employees this year. Hospital staff members experienced burnout, which was compounded by staffing shortages and other challenges of working in health care during a pandemic. Chaplains supported employees in the following ways:

- Blessing of the Hands (HCGH, Suburban).
- Caring conversations for employee support at HCGH.
- Daily prayer with Med B and the Progressive Care Unit at Johns Hopkins Bayview Medical Center (Heikkinen).
- Daily prayer with PACU/OR at JHBMC (White)
- Daily Word Reflections in the Chapel at Sibley Memorial Hospital
- Developed and launched staff support cart, which includes snacks, tea, hot cocoa, a soothing sound machine and aromatherapy at Johns Hopkins All Children's Hospital. The department has applied for a grant to secure funding to continue and grow the comfort cart program.
- Gratitude Wall near the Chapel at Sibley Memorial Hospital
- Johns Hopkins Academic Division distributed blessing jars to the units/departments at Johns Hopkins Bayview and The Johns Hopkins Hospital. Staff members were provided with a blessing and a sweet treat.
- Led blessing for memorial service of an employee's loved one (Alford).
- Monthly Christian Women's Bible Study (Adams, Johnson-Harvey, White)
- Monthly reflections at Child Life Department staff meetings at Johns Hopkins All Children's Hospital
- Provided and maintained spiritual literature racks throughout the hospital.
- Provided reflection at the one-year COVID-19 anniversary event (HCGH).
- Reflections at the leadership management meetings at HCGH.
- Self-guided meditation and gratitude wall at HCGH.
- Supported the Sibley Resilience Resource Room and Suburban Resilience Resource Room, which feature spiritual and emotional literature, aromatherapy, free water, snacks, coffee and teas and inspirational mantras.
- Wellness Cart rounding – rounded with clinical units and support teams at HCGH, Suburban and JHBMC



**Rev. Denise White** blessed the Labor & Delivery staff as she presented a blessing jar to the unit.



**Rev. Denise White** sharing a blessing and sweet treat with Labor and Delivery unit secretary Milly Dejesus.



## Work in Our Community

As community chaplain, the Rev. William E. Johnson Jr. seeks to advance the cause of creating healthier communities by working to connect faith leaders and congregations with myriad JHHS personnel, resources, and the knowledge base to integrate the care of body, mind and spirit throughout the larger community. Activities in 2021 included:

- Provided spiritual support to the Medicine for the Greater Good smoking cessation group.
- Provided support to District 1 Community Health Action Network (D1CAN).
- Participated in overdose awareness day sponsored by the Baltimore City Health Department on the Y Not Lot in West Baltimore.
- Held a virtual substance use disorder awareness interfaith prayer service.
- Provided spiritual and emotional support to community and faith leaders on weekly COVID-19 calls.
- Collaborating with the JHM Brancati Center to plan and implement a diabetes prevention program within congregations in targeted ZIP codes.
- Participated in the Baltimore City – Johns Hopkins Faith-Based Partnership to connect local congregations to health professionals for advice on how to safely reenter in-person worship.
- Accompanied health professionals to church visits regarding returning to in-person worship.
- Working with faith leaders and Baltimore City Health Department to develop a faith-based sexual health curriculum.
- Assisted with Helping Us Together (HUT) — a community-based trauma-informed healing training program.
- Provided spiritual support to the BDS Healthy Aging Network — a community-based organization that shares health information, activities and resources for seniors and caregivers.
- Provided spiritual support to Healthy Community Partnership Called to Care and Faith Champions sessions.
- Assisted in connecting JHM and congregations to provide COVID-19 vaccinations in churches.
- Assisting Ministers Conference of Baltimore Community Empowerment Corporation in collaborating with JHM on various community health initiatives and grant-seeking.
- Facilitated quarterly medical-religious partners virtual sessions. Topics focused on opioid addiction awareness, substance use disorder awareness, COVID-19 vaccine trials, the importance of flu and COVID-19 vaccines, mental health and trauma.
- Advised Alzheimer Center on outreach to faith communities.
- Interviewed as “key informant” for research collaboration involving Baltimore City Health Dept. on “Resilience Catalysts in Public Health.”
- Participant in discussion on engaging community regarding research on using psilocybin for treatment-resistant depression.
- Virtually attended Balm in Gilead Church Health 2030 National Conference.
- Provided spiritual support to JHBMC General Internal Medicine Multidisciplinary Empowerment for Sustainable Health clinic patients and staff.
- Interviewed by Healthy Community Partnership regarding pastoral approach to addressing depression and other forms of mental illness in local congregations.
- Provided spiritual support and assisted with providing Thanksgiving meals, National Night Out event and back to school giveaways, among other events, for Operation P.U.L.S.E. (People United to Live in a Safe Environment) — a JHHS-supported, faith-based community safety organization.
- Member of the Baltimore Metropolitan Diabetes Regional Partnership Patient Family Advisory Council
- Member of JHM Clinical Pastoral Education Professional Advisory Group
- Served on the East Baltimore Health Resource Community Collaboration group to work with East Baltimore faith leaders to address health issues in their communities.
- Served on the Mary Harvin Transformation Center steering committee to discuss community-based concerns and potential resolutions for this East Baltimore senior living complex.





We are proud of our spiritual care and chaplaincy team members who care for our communities. Activities include:

- Launched “Love Never Dies” — a tribute to those who died suddenly in 2021 due to COVID-19, violence, etc. (Johnson-Harvey).
- Provided clothing, school supplies and food for 175 children at two Ghanaian orphanages, Joykul and Potters Village (Johnson-Harvey).
- Supported the Suburban Hospital Community Health and Wellness workgroup as a member of the Behavioral Health Subcommittee (Ridley).

### HCGH Faith Health Advisory Council

In April 2021, Howard County General Hospital (HCGH) launched its Faith Health Advisory Council, a collaborative effort between Howard County faith communities and HCGH that brings together faith leaders and hospital leadership. The purpose of the council is to promote whole-person health and well-being and to address disparities in health outcomes in Howard County. The council applies an equity lens to its work, and draws from evidence-based population health improvement strategies with a sensitivity to the traditions and perspectives of faith communities represented in Howard County.

### Thanksgiving Donations

The Johns Hopkins Academic Division collected nonperishable foods for the food drive at Zion Baptist Church of Christ in Dundalk, Maryland.



Featured from left to right:  
Natalie Thomas of Zion Baptist  
Church of Christ, Vercilla Brown  
and Andrea Fitz



# Aim for Precision in Everything We Do

## Innovations in Delivering Patient Care During the Pandemic

### **TELECHAPLAINCY**

The Spiritual Care and Chaplaincy Department provided spiritual support to patients and families through telechaplancy.

### **THIS IS MY STORY (TIMS) PROGRAM**

We continued the This Is My Story (TIMS) Program, in which patients who are on ventilator support due to COVID-19 with no family visitors allowed challenged care providers to know their stories. The TIMS program is a way for families to provide a short audio recording that the medical team plays at rounds so the team can learn more about the patient. This year, we focused not only on patients with COVID-19, but other intubated patients as well.

### **CULTURAL AND RELIGIOUS OBSERVANCES TOOLKIT**

We continue to add to the Cultural and Religious Observance Toolkit, which is housed on the Johns Hopkins Medicine website. This toolkit has been a resource for staff — bringing awareness to holidays their patients may observe and how it could impact care. You can find the full list of observances and their corresponding fact sheets at [hopkinsmedicine.org/diversity/resources/cultural-materials/religious-cultural-observances.html](https://hopkinsmedicine.org/diversity/resources/cultural-materials/religious-cultural-observances.html).

### **AGE-FRIENDLY CARE AND CHAPLAINCY AT HCGH**

HCGH Spiritual Care and Chaplaincy partnered with Dr. Anirudh Sridharan, medical director of geriatrics and chief medical information officer, to implement age-friendly care at Howard County General Hospital. Lead Chaplain Laby Panackamattom spearheaded this collaboration with interdisciplinary team members. Becoming an Age-Friendly Health System entails reliably providing a set of four evidence-based elements of high-quality care, known as the “4Ms,” to patients over 65: What Matters, Medication, Mentation and Mobility. Chaplains take on the “What Matters” domain to help the interdisciplinary team better understand patients as persons. Chaplains ask specific questions about and document what matters most to the patient, with the goal of aligning care with each person’s goals, priorities and preferences.



# Work Like One Organization

## Spiritual Care Leadership Meetings

The work of the spiritual care leaders as a collaborative group became more intentional during the pandemic. Leaders continue to talk biweekly to share strategies and resources, as well as develop common practices across spiritual care departments in the Johns Hopkins Health System.

## No One Dies Alone

No One Dies Alone (NODA) is a program that provides companionship and support to patients who are nearing death. If a patient doesn't have family or friends to be with them at the end of life, a trained volunteer sits vigil with the individual to ensure he or she does not die alone. Suburban Hospital was the first to have a NODA program. The Johns Hopkins Hospital and Johns Hopkins Bayview Medical Center have trained volunteers and implemented the program at their respective campuses. Due to COVID-19, volunteers have not been allowed in the hospitals, which has impacted development of this program at Sibley Memorial Hospital.

## R.I.S.E. – Resilience in Stressful Events

R.I.S.E. is a peer-responder program that provides psychological first aid and emotional support to health care professionals after difficult events. In addition to The Johns Hopkins Hospital and Johns Hopkins Bayview, R.I.S.E. is an active program at Johns Hopkins All Children's Hospital, Sibley Memorial Hospital and Suburban Hospital.

R.I.S.E. peer responders provide skilled, nonjudgmental and confidential support to individuals and groups. Rev. Dr. Matt Norvell, pediatric chaplain and clinical manager for spiritual care and chaplaincy at The Johns Hopkins Hospital, along with his hospital colleagues have implemented R.I.S.E. programs and trained peer responders at 50 organizations, made up of about 75 different hospitals/sites across many states and three countries.

## EASE – Emergency Assistance Support for Employees

Sibley Chaplaincy Services developed an employee hardship program, EASE, which became an implementation model for other Johns Hopkins hospitals during the COVID-19 pandemic.

## Epic

All Johns Hopkins entities are using Epic with a harmonized spiritual care assessment tool and chaplain documentation. Spiritual care leadership regularly assesses needs related to Epic.

## Palliative Care

Chaplains have integrated spiritual care with palliative care — often visiting patients and attending care conferences together as a team.





## Clinical Pastoral Education

Howard County General Hospital continues as a satellite site for the Johns Hopkins Medicine Academic Division. The Johns Hopkins Hospital, Johns Hopkins Bayview Medical Center and Sibley Memorial Hospital conducted monthly anti-racism and implicit bias awareness seminars for clinical pastoral education (CPE) students, Spiritual Care and Chaplaincy staff members and CPE Professional Advisory Group members.

The chaplain education programs at Johns Hopkins Bayview Medical Center and The Johns Hopkins Hospital continued to meet virtually. Sibley CPE developed collaborative plans for spiritual volunteer training at University of Maryland Capital Region Health.



Sibley and Suburban hospitals partnered for the first joint effort in chaplaincy education in the National Capital Region. Chaplain interns at Sibley experienced the clinical environment of two hospitals this summer as they rotated their assignments between Sibley and Suburban hospitals. Directors Sheila McNeill-Lee at Sibley and Philip Ridley at Suburban spearheaded this program. McNeill-Lee reached out to Ridley in an effort to provide more community presence for the CPE interns. Ridley said, “Providing CPE at both hospitals is a win-win for all. The interns received a great education by training in the diverse clinical environments of Sibley Memorial Hospital and Suburban Hospital. The embedded nature of clinical rotations allowed the staff and patients to build a rapport with the chaplain interns through regular visits. Finally, having these interns at Suburban Hospital increased patient access

to spiritual care by 25%.” Interns completed educational and clinical hours at both sites with a certificate of accreditation from Sibley Memorial Hospital’s CPE program.

Sibley’s CPE program underwent a rigorous and thorough accreditation review from the Association of Clinical Pastoral Education. Congratulations, Sibley, for a successful and outstanding review and six-year reaccreditation of the CPE program at levels I and II, as well as training for persons interested in becoming CPE educators.

## Memorial Services and Annual Observances

We provided 183 memorial services in 2021, including services for individuals at the department level as well as larger institutional services. The Johns Hopkins Kimmel Cancer Center Service of Remembrance had almost 700 views of the virtual, prerecorded 2021 service, which featured William Nelson, Cancer Center director; Najah Williams, senior social worker; Donna Berizzi, senior nursing director; the original music of Caleb Stine; and Chaplain Rhonda Cooper (view here: [bit.ly/3DcZzce](https://bit.ly/3DcZzce)). The Johns Hopkins Hospital Cancer Survivor Day, also one of Chaplain Cooper’s activities, was recognized through a virtual offering on Facebook and other Kimmel Cancer Center social media sites, with thousands of views — 3,200 on Facebook alone. A slideshow featured dozens of Kimmel Cancer Center staff members, who brought well wishes set to the music of survivor Jae Jin (view here: [bit.ly/3F7iiYA](https://bit.ly/3F7iiYA)). The Cancer Survivorship Conference was virtual in 2020 and 2021, with four to five live, online webinars offered. Johns Hopkins experts as well as those farther afield offered informative seminars free of charge to the community — close to home and miles away, thanks to the wonder of internet platforms. The Johns Hopkins Children’s Center Tribute Service provided a virtual offering in April 2021. The online service, whose featured speakers were a bereaved couple whose 6-month-old son had died, was viewed live and recorded over 500 times by parents, loved ones and staff.



**Rabbi Tsvi Schur led the annual Menorah Lighting Ceremony at The Johns Hopkins Hospital on Tuesday, Nov. 30, in the Peterson Courtyard.**

The Spiritual Care and Chaplaincy Department at Johns Hopkins Bayview Medical Center hosted a virtual employee memorial service to honor and remember employees who died in 2019 through 2021. The virtual service took place Sept. 14.

In March 2021, Chaplain Sheila McNeill-Lee of Sibley represented the Johns Hopkins Spiritual Care departments in a prayer for staff, patients and families that commemorated the one-year observance of the COVID-19 pandemic. The prayer is featured on YouTube and can be viewed at [bit.ly/3lqsinJ](https://bit.ly/3lqsinJ).

Johns Hopkins Medicine's annual Veterans Day Commemoration took place virtually on Nov. 11. The Rev. Peter Heikkinen was featured in the program honoring military veterans across Johns Hopkins Medicine and our country. Chaplain Angie White at Johns Hopkins All Children's Hospital led a spiritual reflection for Veterans Day.

Sibley Memorial Hospital continued its tradition of the holiday tree lighting for staff and visitors, using more safety protocols in consideration of the pandemic. Staff members gathered for this ceremonial observance.

**Pictured from left to right with the tree: the Rev. Sheila McNeill-Lee, director of chaplaincy services, Dr. Hasan Zia, president and chief operating officer, and Carolyn Carpenter, NCR president.**



## Ethics

Spiritual care teams across the health system serve on ethics committees for member organization hospitals. This means that chaplains are involved in ethics consultations as well as policy review and system ethics issues. We thank each one for their service on the respective committees.

**The Johns Hopkins Hospital:** Ty Crowe, Matt Norvell, John Ponnala and Tamekia Milton

**Johns Hopkins Bayview Medical Center:** Paula Teague, Peter Heikkinen, Denise White and Greg Rapisarda

**Howard County General Hospital:** Laby Panackamattom

**Sibley Memorial Hospital:** Paulette McPherson and Sheila McNeill-Lee

**Suburban Hospital:** Phillip Ridley

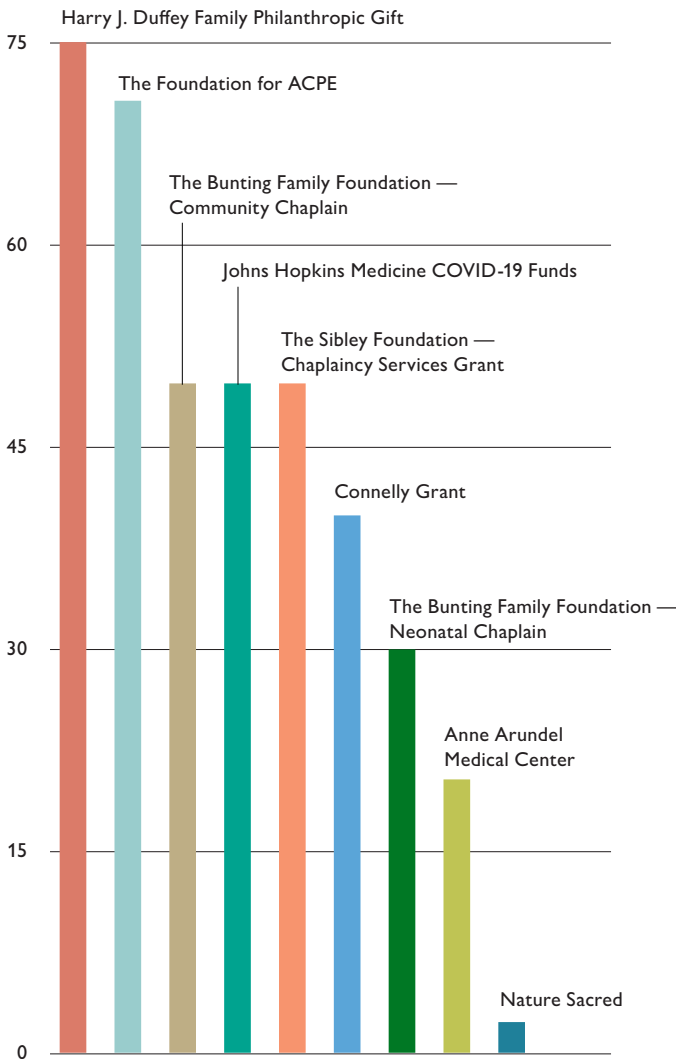
**Johns Hopkins All Children's Hospital:** Spencer Alford, Angie White



# Improve the Quality and Affordability of Health Care

## Grants

(Thousands)



**Grants: . . . . . \$394,270**

**Anne Arundel Medical Center . . . . . \$22,400**

Mrs. Robert Lantz (Katherine) provided funding for the CPE educator to implement the CPE program at Anne Arundel Medical Center.

**The Bunting Family Foundation – Community Chaplain . . . . . \$50,000**

The Bunting Family Foundation provided grant funds for a community chaplain position. The goal of the position is to improve the health outcomes of people in diverse and marginalized communities. This position is responsible for creating and managing community-based wellness and health programs.

**The Bunting Family Foundation – Neonatal Chaplain . . . . . \$30,000**

The Bunting Family Foundation awarded The Johns Hopkins Hospital \$30,000/year for three years for a neonatal chaplain position.

**Connelly Grant. . . . . \$40,000**

The Connelly Grant provided funds for the This Is My Story Project.

**Harry J. Duffey Family Philanthropic Gift. . . . . \$75,000**

The Harry J. Duffey Family provided funding for a Johns Hopkins Sidney Kimmel Comprehensive Cancer Center outpatient chaplain for the Johns Hopkins Health System.

**The Foundation for ACPE. . . . . \$73,870**

The Foundation for ACPE has provided two research grants: One for the Clinical Pastoral Education and Emotional Intelligence research study and one for the Impact of COVID-19 on CPE Spiritual Care Education research study.

**Johns Hopkins Medicine COVID-19 Funds . . . . . \$50,000**

The COVID-19 funds supported the This Is My Story project.

**Nature Sacred . . . . . \$3,000**

Nature Sacred provided a grant to add an employee memorial garden adjacent to the Johns Hopkins Bayview Medical Center labyrinth.

**The Sibley Foundation – Chaplaincy Services Grant . . . . . \$50,000**

A Sibley Foundation donor provided funds to the chaplaincy department for emotional and spiritual support to patients.





# Push the Boundaries of Science and Education

## Contributions to the Field of Chaplaincy and Education

### In Our Hospitals

- Met with medical oncology fellows as part of their palliative care clinical rotation to discuss chaplain role, spiritual assessment and challenges, and provided optional shadowing opportunity (Cooper).
- Member, Brager Awards Committee (Cooper)
- Member, Fall Cancer Survivorship Conference (Cooper)
- Member, Johns Hopkins Cancer Committee (Cooper)
- Participated in the design and support for two interfaith rooms at Sibley: a Muslim prayer room and a Jewish kosher dining and prayer room (McNeill-Lee, McPherson).
- Planned and coordinated professional production of virtual offering for 2021 Sidney Kimmel Comprehensive Cancer Center's Service of Remembrance (Cooper).
- Served as peer responders for the RISE Program (McPherson, McNeill-Lee, Ridley).
- Served as RISE program advisory committee member and mini-team champion (Ridley).
- Served on COVID-19 Employee Community Strategy Work Group (McNeill-Lee).
- Served on Sibley EASE Committee (McNeill-Lee, Ridley).
- Served on the Diversity, Inclusion and Health Equity Committee (McNeill-Lee, Ridley, Teague).
- Served on the Employee Appeals Committee (McNeill-Lee).
- Served on the Employee Resilience Work Group (McNeill-Lee).
- Served on the Hopkins Recharge Space and Well-Being Committee (McPherson, Teague).
- Served on the Inpatient Experience Council (McNeill-Lee).
- Served on the Office of Well-Being Mental, Emotional and Spiritual Help Work Group (Teague).
- Served on the Organ Donation Committee and facilitated several family ceremonies around organ donation recognition (Owens).
- Served on the Palliative Care Committee (Alford, McPherson, Panackamattom, Ridley).
- Served on the Patient and Family Advisory Council (McNeill-Lee, Teague).
- Served on the Research Review Committee (McNeill-Lee, Ridley).
- Served on the Veterans Employee Resource Group (Heikkinen).
- Served on the Wellness Committee (Szilagyi).

### In Our Region

- Served on the Baltimore Metropolitan Diabetes Regional Partnership Patient Family Advisory Council (Johnson).
- Served on the Chase Brexton Health Care Board of Directors (Teague).
- Served on the East Baltimore Health Resource Community Collaboration group to work with East Baltimore faith leaders to address health issues in their communities (Johnson).
- Served on the Mary Harvin Transformation Center steering committee to discuss community-based concerns and potential resolutions for this East Baltimore senior living complex (Johnson, Teague).
- Served on the Operation P.U.L.S.E. (People United to Live in a Safe Environment) board (Johnson).

### In Our National Chaplaincy Organizations

- Mentored chaplains in the process of board certification, including editing essays and preparing for committee interviews (Cooper, McNeill-Lee).
- Served as Association for Professional Chaplains Certification Chair for Maryland, Pennsylvania, Delaware and New Jersey (Ponnala).
- Served as member on Commission for Board of Chaplaincy Certification, Inc. (Ponnala).
- Served on the ACPE Board of Directors (Teague).
- Served on the Association for Clinical Pastoral Education Outcomes Work Group (Milton).
- Served on the editorial board for the Journal of Religion and Health (Teague).



## CPE Student Groups

### Spring 2021 JHH CPE Interns



**Bertilia Cadet, Heather Mendoza, Theresa Jones, Lynette Forrest, Kristen Paul and Educator Josh Rodriguez-Hobbs**

### Spring 2021 JHBMC CPE Interns



**David Mandel, Quynh Nhu Nguyen, Warren Brown, Kris Zyla and George Winkfield**

### Summer 2021 JHH CPE Interns



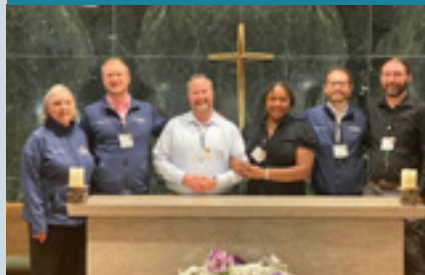
**Tasha Brownfield, Byrom Clay Fewell Jr., John Benton and Kathleen Schotto**

### Summer 2021 JHBMC CPE Interns



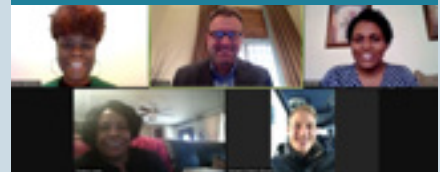
**Joseph Herb Jr., Lauren Bloom, Kevin Cox Sr. and Albert Conerly Jr.**

### Summer 2021 Sibley CPE Interns



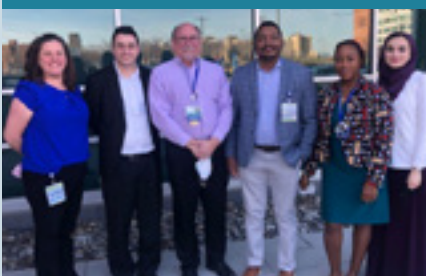
**Paula McCabe, Craig Irwin, Jeremy Bradley, Kimberly Dunn, Joseph Katarsky and Christopher Mickelwright**

### Fall 2021 JHH CPE Interns



**Viola Gainey, Educator Ty Crowe, Bertilia Cadet, Theresa Jones and Michael O'Neill**

### Fall 2021 JHBMC CPE Interns



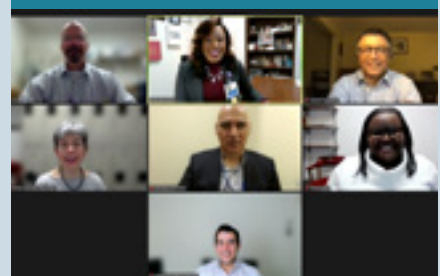
**Terri Dotterer, David Mandel, Warren Brown, George Winkfield, Justina Sergon and Nawal Alam**

### Fall 2021 Anne Arundel Medical Center CPE Interns



**Kevin Cox Sr., Educator Tamekia Milton, Hyiwot Teshome, Karyn Marsh, Andreas Andreou, Victoria Burson and Alejandro Mejia Porras**

### 2021-22 Johns Hopkins Medicine CPE Residents

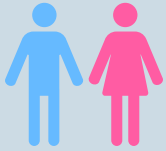


**Marie Saintil, Educator Josh Rodriguez-Hobbs, Kris Zyla, Heather Mendoza, Kim Henson, Tanya Cooper-Johnson and Sarah Wilson**

CPE residents are completing full-time advanced training as employees of the hospital. CPE interns are considered students/volunteers of the hospital.



## We are very proud of the diversity of the CPE program



**We have 26 students who identify as female, 21 who identify as male and one who identifies as nonbinary.**



**This includes 12 African American, one Asian American, one Columbian, one Ethiopian, 25 Euro American, one Greek-Syrian, four Haitian American, two Jewish American and one Pakistani-Arab.**



**Our learners range in age from 20–69; more than half are between the ages of 40 and 59.**



**They include two Buddhist students, two Jewish students, one Muslim student, three nondenominational students, one Unitarian Universalist student and many different Christian denominations.**



**We have three openly gay students.**





## Clinical Pastoral Education Graduation

The Johns Hopkins Medicine Academic Division hosted virtual graduation programs this year. In March 2021, our fall CPE groups at The Johns Hopkins Hospital and Johns Hopkins Bayview Medical Center graduated, along with our level I and level II distance learning CPE groups. In August 2021, our spring and summer CPE groups at The Johns Hopkins Hospital, Johns Hopkins Bayview Medical Center and Howard County General Hospital graduated, along with our 2020–21 CPE residents.

### Featured Speakers



Featured speaker for March 2021 Johns Hopkins Medicine Academic Division CPE Graduation:

#### PANAGIS GALIATSATOS, M.D., M.H.S.

Assistant Professor, Division of Pulmonary & Critical Care Medicine  
Co-Chair, JHHS Health Equity, Office of Diversity, Inclusion & Health Equity  
Co-Director, Medicine for the Greater Good



Featured speaker for August 2021 Johns Hopkins Medicine Academic Division CPE Graduation:

#### RABBI TSVI G. SCHUR, D.P.C.

Retired Jewish Chaplain  
Spiritual Care and Chaplaincy  
The Johns Hopkins Hospital

## Clinical Pastoral Education Awards

### Distinguished Service Award



**Lee Daugherty Biddison, M.D.**  
Chief Wellness Officer

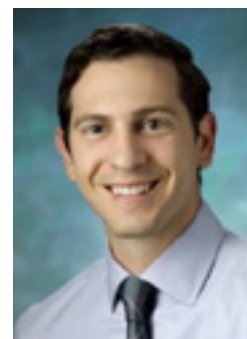


**Carolyn Cumpsty-Fowler, Ph.D.**  
Senior Director for Nursing Well-Being



**Richard Safeer, M.D.**  
Chief Medical Director, Employee Health and Well-Being

### Sandy Johnson Community Partner Award



**Panagis Galiatsatos, M.D., M.H.S.**  
Founder and Co-Director, Medicine for the Greater Good  
Assistant Professor, Johns Hopkins University School of Medicine



## Recent Publications:

A list of all publications can be found at: [hopkinsmedicine.org/spiritualcare/publications.html](https://hopkinsmedicine.org/spiritualcare/publications.html).

Alghanim, F., Furqan, M., Prichett, L., Landon, J., Tao, X., Selvam, P., Leslie, M., Hartman Shea, K., Teague, P., Scott, W., Kraeuter, S., Hicks, H., Jain, S., York, S., Blanding, R., & Zakaria, S. (2021). The effect of chaplain patient navigators and multidisciplinary family meetings on patient outcomes in the ICU: The Critical Care Collaboration and Communication Project. *Critical Care Explorations*, 3(11). doi.org/10.1097/cce.0000000000000574

Connors, C., Dukhanin, V., Norvell, M., Wu, A., "RISE: Exploring Volunteer Retention and Sustainability of a Second Victim Support Program." *Journal of Healthcare Management*. January-February 2021 - Volume 66 - Issue 1 - p 19-32 doi: 10.1097/JHM-D-19-00264

Donohue, P., Norvell, M., Boss, R., Crowe, T., "Training hospital chaplains: the intersection of medicine and theology." Submitted to the *Southern Medical Journal*.

Faculty consultant for "Palliative Care" chapter in *The Harriet Lane Handbook*, 22nd Edition. 2020. (Norvell) [amzn.to/3J8WbDA](https://amzn.to/3J8WbDA)

Lion, A., Maiko, S., Szilagyi, C., Slaven, J., & Puchalski, C. (2020). QOL-48. Interdisciplinary spiritual care training in pediatric neuro-oncology. *Neuro-Oncology*, 22(Suppl 3), iii439–iii440. doi.org/10.1093/neuonc/noaa222.703

Monson, K., Oluyinka, M. J., Negro, D. R., Hughes, N., Maydan, D., Iqbal, S., Golden, S. H., Teague, P., Hale, W. D., & Galiatsatos, P. (2021). Congregational COVID-19 conversations: Utilization of medical-religious partnerships during the SARS-CoV-2 pandemic. *Journal of Religion and Health*. doi.org/10.1007/s10943-021-01290-x

Szilagyi, C., Lion, A. H., Varner Perez, S., Koch, S., Oyedele, O., Slaven, J. E., Montz, A., Haase, J. E., & Puchalski, C. M. (2021). Interprofessional spiritual Care education in pediatric hematology-oncology: A pilot study. *Pediatric Blood & Cancer*. doi:10.1002/pbc.29515

Szilagyi, C., Tartaglia, A., Palmer, P. K., Fleenor, D. W., Jackson-Jordan, B., & Knoll Sweeney, S. (In Press). COVID-19 and Clinical Pastoral Education: How ACPE

educators pivoted amidst the pandemic. *Journal of Pastoral Care & Counseling*.

Szilagyi, C., Vandenhoeck, A., Best, M. C., Desjardins, C. M., Drummond, D. A., Fitchett, G. Harrison, S., Haythorn, T., Holmes, C., Muthert, H., Verhoef, J. H. A., & Willander, E. (2021). Chaplain leadership during COVID-19: An international expert panel. *Journal of Pastoral Care & Counseling*. doi.org/10.1177/15423050211067724

Tracey, E., Crowe, T., Wilson, J., Ponnala, J., Rodriguez-Hobbs, J., & Teague, P. (2021). An introduction to a novel intervention, "This is my story," to support interdisciplinary medical teams delivering care to noncommunicative patients. *Journal of Religion and Health*, 60(5), 3282–3290. doi.org/10.1007/s10943-021-01379-3

Transforming Chaplaincy. (2021). *Spiritual Care Week - Perspectives from the Field*. (Rodriguez-Hobbs) youtube. [com/watch?v=PQTezUNEQDA](https://www.youtube.com/watch?v=PQTezUNEQDA).



## 2021 Presentations:

Developed and presented ACPE Certification Process Core Curriculum Module “Evidence-Based Practice and Research” (Szilagyi).

Guest reader at the Sandtown-Winchester Achievement Academy with their read aloud literacy project (Johnson-Harvey)

Guest speaker for Alabaster Ministries of Baltimore for Domestic Violence Awareness Month (Johnson-Harvey)

Guest speaker for BGE Corporation for Domestic Violence Awareness Month (Johnson-Harvey)

Guest speaker for DMV Faith in Action Community Connections Webinar with Rev. Carmi Washington for Domestic Violence Awareness Month (Johnson-Harvey)

Guest speaker for Mothers of Murdered Sons and Daughters (MOMS) (Johnson-Harvey)

Guest speaker for the new storyteller graduates of the House of Ruth Maryland (Johnson-Harvey)

Panel member for Hopkins Veterans Employee Resource Group debriefing on the withdrawal from Afghanistan (Heikkinen)

Panelist/presenter for the 14th Annual Holistic Health Seminar on Memory Loss Education and Resources for a Healthy Mind, Body & Spirit (Milton)

Participated in a prayer vigil at Frederick Douglass High School to stand against increased violence in Baltimore City (Johnson-Harvey).

Participated in the Veterans Day Commemoration Ceremony for the Johns Hopkins Health System (Heikkinen).

Participated on an ethics panel discussion, co-sponsored by the Johns Hopkins Hospital Ethics Committee and the Johns Hopkins Berman Institute of Bioethics, “Issues of Trust in Declaration of Death by Neurological Criteria and How to Navigate the Challenges” (Ponnala).

Participated on an Ethics Panel Discussion, co-sponsored by the Johns Hopkins Hospital Ethics Committee and the Johns Hopkins Berman Institute of Bioethics, “The Many Faces of Trust During the Pandemic” (Ponnala).

Presented “COVID-19 and Clinical Pastoral Education: How ACPE Educators Pivoted Amidst the Pandemic” at the Icahn School of Medicine at Mount Sinai, the Page and William Black Post-Graduate School, The Center for Spirituality and Health Grand Rounds (Szilagyi).

Presented “Creating Toom to Breathe” workshop at the 2021 Association for Clinical Pastoral Education Conference (Milton).

Presented “Foundations” to chaplains on the health care team (Teague).

Presented “Interprofessional Spiritual Care Education in Pediatric Hematology-Oncology” at the 53rd Congress of the International Society of Pediatric Oncology (Szilagyi).

Presented “Transgender Educational Session for Chaplains” at the 2021 Association for Professional Chaplains Conference (Neira, Norvell, Teague).

Presented “Trauma Informed Spiritual Care and Education” for an Association for Clinical Pastoral Education Resource Room (Teague).

Presented “Trauma Informed Spiritual Care Curriculum” workshop at the 2021 Association for Clinical Pastoral Education Conference (Teague).

Presented “Vicarious Trauma and Compassion Fatigue for Clergy” for the Episcopal Diocese of Maryland (Rodriguez-Hobbs).

Presented at Ethics for Lunch (Heikkinen, Rapisarda, Teague, White).

Presented at the HCP-Sponsored Faith Wellness Workshop to address mental health for clergy and their congregations (Johnson).

Presented at the Nature Sacred Gratitude Campfire Virtual event (Teague).

Presented best practices in creating a resilience space to Office of Well-Being Resource Committee (McPherson).

Presented on “Opening Up Chaplaincy Notes: “Best” Practices & Research Opportunities” webinar sponsored by Transforming Chaplaincy (Szilagyi).

Presented on grief and loss to congregational health coordinators in the Lay Health Educator Program (Johnson).





Presented on grief and loss to several local congregations (Johnson).

Presented on listening to the Congregational Depression Awareness Program cohort (Teague).

Presented on Mental Health Awareness for Congregations to Baptist Ministers Night Conference of Baltimore and several local congregations (Johnson).

Presented on ministering to persons with substance use disorders at the William S. Perper Symposium (Johnson).

Presented on theological implications of depression to congregational depression awareness cohorts (Johnson).

Presented to CPE cohorts on community chaplaincy (Johnson).

Presenter for 2021 Johns Hopkins Medicine Transgender Day of Remembrance event (Teague).

Webinar moderator for the Johns Hopkins Medicine Martin Luther King Jr. Virtual Commemoration, “When Faith & Race Unite: The Role of the Faith Community in Bridging the Racial Divide” (Milton).

Workshop presenter for the American College of Physicians Maryland Chapter Annual Conference (Milton).

## Current Research

“Association between Clinical Pastoral Education (CPE) and Emotional Intelligence (EI),” a nationwide study to investigate what difference CPE makes toward developing students’ emotional intelligence (Szilagyi).

“Impact of COVID-19 on CPE Spiritual Care Education,” a nationwide study to describe how spiritual care education may have pivoted to remote learning as a result of the COVID-19 pandemic (Szilagyi).

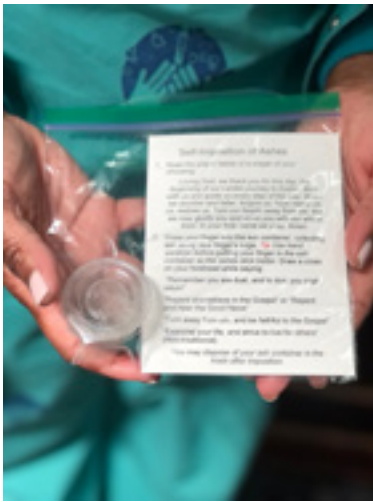
This Is My Story (TIMS) Project (Tracey, Teague, Crowe, Adams, Ponnala, Tracey, White, Wilson, Wright)

Transgender Experiential Education Workshop to improve spiritual care for transgender patients (Teague, Norvell)



# Make Johns Hopkins Medicine Easy

## Enhance the Patient Experience by Improving Access, Navigation, Communication and Care Transitions



**Pictured above, Ash Wednesday and Palm Sunday to-go kits that were distributed at Johns Hopkins Bayview Medical Center.**

### Innovations During the COVID-19 Pandemic

The spiritual care and chaplaincy departments throughout Johns Hopkins Medicine continued to meet the spiritual needs of patients and staff members in innovative ways during the pandemic.

In order to maintain compliance with guidelines set forth by Hospital Epidemiology and Infection Control, the spiritual care departments took a creative approach to Ash Wednesday, Palm Sunday, Blessing of the Hands and Spiritual Care Week.

Howard County General Hospital distributed ashes to 157 individuals.

Sibley Memorial Hospital created touchless kits for Ash Wednesday, Palm Sunday, Blessing of the Hands and Spiritual Care Week. Kits included an inspirational card, tea bags, blessing oil and edible treats. These kits remain a popular tradition and encouragement for staff during the pandemic.

Johns Hopkins All Children's Hospital created Ash Wednesday to-go baggies, which included ashes, directions and a blessing.

Chaplain Terry Owens officiated a wedding on the pediatric intensive care unit of Johns Hopkins All Children's Hospital for a patient's parents who came to Florida to get married, but postponed the ceremony because the patient was hospitalized and they wanted the patient to be present.



**Chaplain intern George Wakefield and staff chaplain Rev. Denise White officiated a wedding on the surgical unit at Johns Hopkins Bayview Medical Center.**



### Bereavement Support

Sibley distributes to grieving families an interfaith bereavement packet, which includes a brochure of next steps, "When A Love One Dies," a condolence card, a list of funeral homes and contact information for the chaplain's office.

JHH spiritual care and chaplaincy launched a bereavement support program. Linda Johnson-Harvey coordinates this new program, which provides a letter to families of patients who died at The Johns Hopkins Hospital. She averaged 36 letters per month, and is projected to send 427 letters this year.

# “You were there for me. You were a blessing.”

## **Sibley Memorial Hospital:**

The Rev. Sheila McNeill-Lee, director  
Sister Rita O. Anaka, PRN chaplain  
Rabbi Daniel Braune-Friedman, PRN chaplain  
Rabbi Yeshoua Hecht, community rabbi  
The Rev. Diane Hugger, PRN chaplain  
Chaplain Paula McCabe, PRN chaplain  
The Rev. Paulette McPherson, staff chaplain  
Chaplain Renee Richardson, PRN chaplain  
Chaplain Roberta White, PRN chaplain

## **Howard County General Hospital:**

Rev. Csaba Szilagyi, director  
Rev. Dr. Ronald Davis, chaplain  
Chaplain Lynn Foote, PRN chaplain  
Rev. Dr. Oscar Hernandez, PRN chaplain  
Rev. Dr. John Karanja, PRN chaplain  
Rev. Karen Morrow Reeve, PRN chaplain  
Father Laby Panackamattom, lead chaplain  
Dr. Ann Riggs, PRN chaplain  
Rev. Dr. Juanita Scott, PRN chaplain  
Chaplain Gaye Stokes, PRN chaplain  
Chaplain Renee Woodard-Few, PRN chaplain

## **Suburban Hospital:**

Rev. Dr. Philip Ridley, director  
Rev. Fidelis Adinkrah, PRN chaplain  
Father John McKay, PRN chaplain  
Rev. Doralyn Osei, PRN chaplain  
Father Laby Panackamattom, PRN chaplain

## **Johns Hopkins All Children’s Hospital:**

Kristin Maier, director of Department of Patient and  
Family Centered Care  
Rev. Spencer Alford, Staff chaplain  
Father Anthony Nyong, PRN chaplain  
Father Albert Shuyaka, PRN chaplain  
Chaplain Angie White, staff chaplain

## **Johns Hopkins Bayview Medical Center:**

Rev. Dr. Paula Teague, director  
Chaplain Warren Brown, PRN chaplain  
Chaplain Eric Hatcher, elder plus chaplain  
Rev. Peter Heikkinen, palliative care staff chaplain  
Rev. Sandy Mack-Diggs Smith, PRN chaplain  
Chaplain Annie Mesaros, PRN chaplain  
Rev. Cathy Oatman, PRN chaplain  
Father Greg Rapisarda, Roman Catholic priest  
Rev. Keith Wakefield, staff chaplain/ACPE educator  
Rev. Denise White, staff chaplain  
Chaplain Monroe Wright, PRN chaplain  
Chaplain Kris Zyla, PRN chaplain

## **The Johns Hopkins Hospital:**

Chaplain Ty Crowe, director  
Chaplain Thomasine Adams, PRN chaplain  
Father Patrick Besel, Roman Catholic priest  
Chaplain Rhonda Cooper, staff chaplain  
Rev. Tyra Curley, PRN chaplain  
Rev. Kat Kowalski, staff chaplain  
Rev. Dr. Matt Norvell, staff chaplain/clinical manager  
Chaplain John Ponnala, staff chaplain  
Rabbi Naftali Rabinowitz, Jewish chaplain  
The Rev. Joshua Rodriguez-Hobbs, Episcopal chaplain  
and ACPE-certified educator candidate  
Chaplain Paula Thistle, PRN chaplain  
Chaplain Jason Wilson, PRN chaplain

## **Johns Hopkins Health System**

Rev. Dr. Paula Teague, senior director  
Chaplain Moira Bucciarelli, outpatient oncology chaplain  
Rev. William Johnson, community chaplain  
Rev. Tamekia Milton, CPE manager



