

JOHNS HOPKINS DEPARTMENT OF

Spiritual Care and Chaplaincy

2019 Annual Report



JOHNS HOPKINS
MEDICINE

In an 1873 letter from Mr. Johns Hopkins to the trustees, directing them to establish a hospital and medical school:

“You will provide for the reception of a limited number of patients who are able to make compensation . . . The money received from such persons will enable you to appropriate a larger sum for the relief of the sufferings of that class which I direct you to admit free of charge; and you will thus be enabled to afford to strangers and to those of our people who have no friends or relatives to care for them in sickness . . . the advantage of careful and skillful treatment . . .

It is my especial request that the influences of Religion shall be felt in and impressed upon the whole management of the Hospital; but I desire, nevertheless, that the administration of the charity shall be undisturbed by sectarian influence, discipline or control.”

We take our mission from this letter — to be the embodiment of faith and hope, inclusive and respectful of all religious and spiritual traditions with Johns Hopkins' patients, families, staff members, faculty members and students, and with our congregational medical-religious partners throughout Baltimore.

Academic Division, Department of Spiritual Care and Chaplaincy



Back row, left to right, Rev. Brandy McMurry (JHBMC, CPE associate educator/chaplain), Andrea Fitz (JHHS, program coordinator), Rev. Tamekia Milton (JHH, CPE educator/chaplain), Rev. Denise White (JHBMC, chaplain), Rev. Dr. Paula Teague (JHHS, senior director), Rev. Will Johnson (JHBMC, community chaplain), Rev. John Ponnala (JHH, chaplain), Rev. Peter Heikkinen (JHBMC, chaplain), Ty Crowe (JHH, director), Linda Johnson-Harvey (JHH, administrative coordinator); front row, Rev. Matt Norvell (JHH, chaplain), Vercilla Brown (JHBMC, executive secretary/CPE registrar), Rev. Keri Olsen Paget (JHH, CPE associate educator), Rev. Brittany Powell (JHH, certified educator candidate), Fr. Greg Rapisarda (JHBMC, Catholic chaplain) and Rev. Christopher Brown (JHHS, director of CPE).

Not pictured: Rev. Kat Kowalski (JHH, chaplain), Rev. Rhonda Cooper (JHH, chaplain), Rabbi Tsvi Shur (JHH, Jewish chaplain), Rabbi Danny Epstein (JHBMC, Jewish chaplain), Fr. Patrick Besel (JHH, Catholic chaplain) and Rev. Joshua Rodriguez-Hobbs (JHH, certified educator candidate/Episcopal chaplain).



Support the Well-Being of Our People and Our Communities

Support the Well-Being of Our People and Our Communities

This is the primary work of the Spiritual Care and Chaplaincy Department — caring for patients and their loved ones. We celebrate each person on our team for all they do. We welcomed new members to the spiritual care team: The Rev. Brandy McMurry, The Rev. William Johnson, The Rev. Thomasine Adams, The Rev. Jason Wilson, The Rev. Catherine Oatman, Vercilla Brown, and Rabbi Daniel Epstein.



The Rev. Brandy McMurry named CPE educator/ chaplain at Johns Hopkins Bayview Medical Center.



The Rev. William Johnson named community chaplain at Johns Hopkins Bayview Medical Center.



The Rev. Thomasine Adams named on-call chaplain at The Johns Hopkins Hospital.



The Rev. Jason Wilson named on-call chaplain at The Johns Hopkins Hospital.



The Rev. Catherine Oatman named on-call chaplain at Johns Hopkins Bayview Medical Center.



Vercilla Brown named executive secretary/CPE registrar at Johns Hopkins Bayview Medical Center.

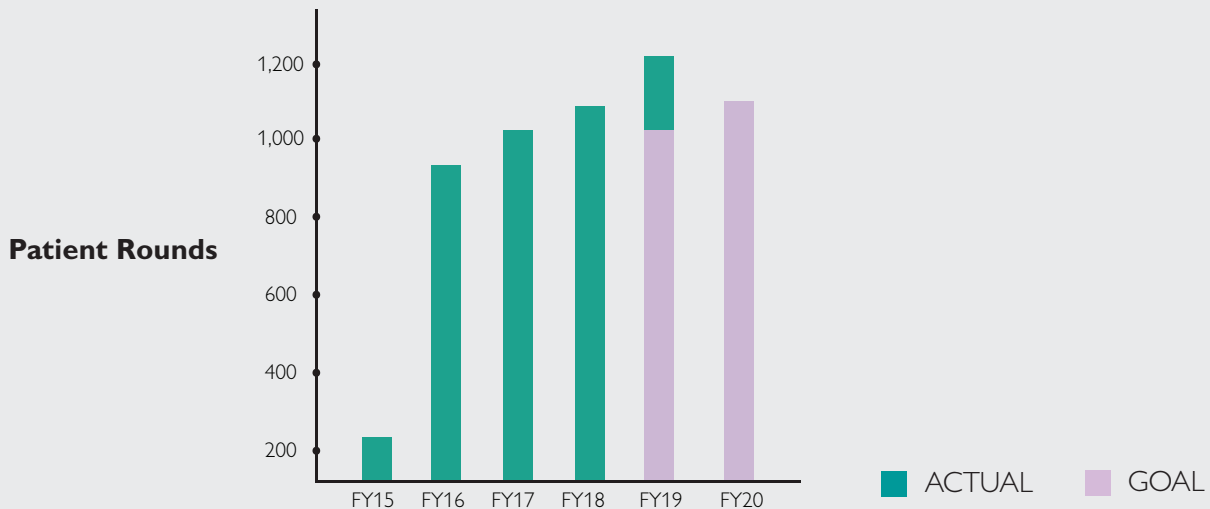
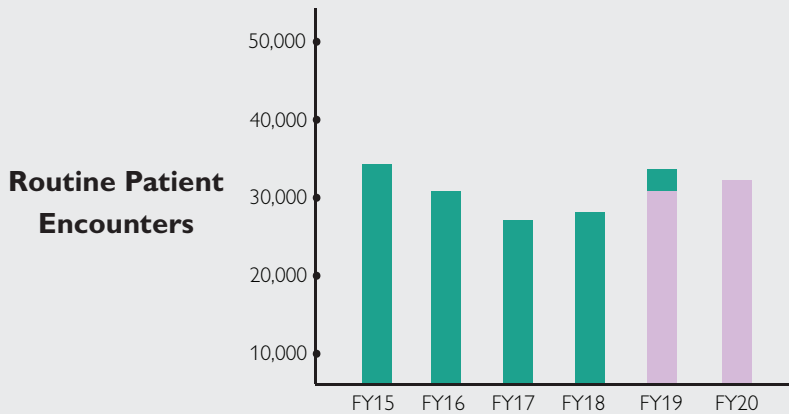
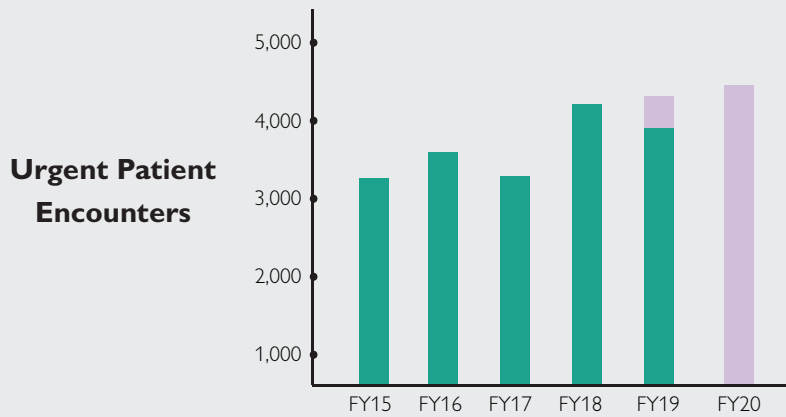


Rabbi Daniel Epstein named Jewish chaplain at Johns Hopkins Bayview Medical Center.



PERFORMANCE – By the Numbers

TOTAL PATIENT ENCOUNTERS





Integrated activities for this year have focused on work in the community. We have enhanced the programs already in place, including Caring for the City, Medical-Religious Partnership and Community Partners clinical pastoral education (CPE). We began a new program called Caring for the Peacemakers, a police chaplain CPE program, which was funded through an Association for Clinical Pastoral Education innovative grant. The Rev. Dr. Paula Teague and The Rev. Christopher Brown were instrumental in developing a partnership with Anne Arundel Medical Center, a new satellite CPE program under the Johns Hopkins academic division.

The community sites for ministry include:

- Police community chaplaincy ride-along
- Mary Harvin Transformation Center
- Centro Sol Reading Club
- Sisters Together and Reaching (STAR)
- Turnaround Tuesday, a program for job training and employment sponsored by Baltimoreans United In Leadership Development (B.U.I.L.D.)
- Johns Hopkins Bayview – Internal Medicine Practice
- Medical-Religious Partnership – Brunch, Work Groups, Caring for the City
- East Baltimore Medical Center Internal Medicine Clinic
- Johns Hopkins home-based medicine (home visits)
- Lombard Street Outpatient Psychiatry



Pictured above is the Fall 2019 Caring for the City group: Linda Johnson-Harvey, Theresa M. Jones, Karen Thornton-Robinson, D. Dorieon Colter and Brian Bordley.



Pictured above is the Fall 2018 Caring for the Peacemakers group: Selwyn Ray (director of community relations, JHBMC), educator Rev. Dr. Paula Teague, educator Rev. Christopher Brown, Joseph Bowens, Morris Caple, Kennita Riddick, Melvin Russell (chief of the community partnership division, Baltimore Police Department), Catherine Oatman, Eva Sapp, Sandy Mack-Diggs Smith, Joseph Stauffer, John Hadley and Matt Stevens (coordinator of the community partnership division, Baltimore Police Department).



Medical-Religious Partners

Medical-Religious Partners holds quarterly brunches at Zion Baptist Church and sponsored an opioid awareness weekend on Sept. 14–15, 2019, in which eight churches participated.

Nikki McCann, JHH chief of staff, presented at a Medical-Religious Partners brunch, sharing information about billing and collection practices through her presentation on JHH debt collection and charity care.



Nikki McCann, JHH chief of staff, presenting at the Medical-Religious Partners brunch on Aug. 15.



Attendees of the Medical-Religious Partners brunch.



Left to right: Dr. Dan Hale, Nikki McCann, Rev. Dr. Paula Teague and Rev. Debra Hickman at the Medical-Religious Partners brunch.



TARGET:

Our goal is to engage 150 congregations by 2020.

Congregational Substance Use Disorder Awareness Weekend will take place Sept. 12–13, 2020.



Diversity

The Spiritual Care and Chaplaincy Department recognizes our faithful volunteers who allow us to provide outstanding patient care to a diverse population. Our volunteers include the following faith traditions: Jewish, Roman Catholic, Muslim, Jehovah's Witnesses and Buddhist.

Jewish – Gitty Katz and the late Mrs. Neldin helped found Bikur Cholim at The Johns Hopkins Hospital in 1985. Gitty has volunteered at the hospital since the inauguration of Bikur Cholim. Rabbi Pinchos Rabinowitz, president of Bikur Cholim, leads the support of Jewish patients at The Johns Hopkins Hospital. Bonnie Pollack has been a faithful volunteer for Bikur Cholim for the last seven years.

Roman Catholic – Fr. Patrick Besel leads the support of Catholic patients at The Johns Hopkins Hospital and Fr. Greg Rapisarda leads the support of Catholic patients at Johns Hopkins Bayview Medical Center. Peggy Obrecht has been a Catholic volunteer at The Johns Hopkins Hospital for over 15 years. Lynn Luca, Vince Luca and John O'Hara are faithful Catholic volunteers at Johns Hopkins Bayview.

Muslim – Imam Hassan Amin and Imam Earl El-Amin provide support for Muslim patients at The Johns Hopkins Hospital and Johns Hopkins Bayview Medical Center.

Jehovah's Witnesses – John Johnson, an IT employee at The Johns Hopkins Hospital, is the liaison/volunteer for Jehovah's Witnesses patients for the Johns Hopkins Health System. Mike Shepherd is a dedicated Jehovah's Witnesses volunteer for Johns Hopkins Bayview Medical Center.

Buddhist – Kelsang Chogden and Kelsang Gyaltzen provide support for Buddhist patients at The Johns Hopkins Hospital and Johns Hopkins Bayview Medical Center.



We've hosted various activities on the labyrinth through generous grants from the TKF Foundation. Pictured above is one of the mindfulness meditation sessions (left and center) and one of our yoga sessions (right).

Our goal was to have 100% of the chaplaincy department members and CPE students complete an online Transgender 101 e-training. We reached this goal and developed in-person transgender educational training sessions for our staff, per diems, CPE residents and interns!

Another goal was to implement the No One Dies Alone (NODA) program across the Johns Hopkins enterprise. Johns Hopkins Bayview Medical Center began their pilot NODA program in April 2019. We went live with our system NODA website in July 2019.



Congratulations to Our Spiritual Care and Chaplaincy Team!



The Rev. Peter Heikkinen became a certified chaplain through the Association for Professional Chaplains (APC).



John Ponnala was appointed by the APC to serve on the Certification Commission and serve as certification chair for Area 2, which covers four states: Pennsylvania, New Jersey, Delaware and Maryland. He will be in this role for two years.



The Rev. Brandy McMurry was certified as an associate educator by the Association for Clinical Pastoral Education (ACPE).



The Rev. Matt Norvell received a 2019 Clinical Excellence Award for Clinical Collaboration and Teamwork for the Resilience in Stressful Events (R.I.S.E.) Team.



The Rev. Keri Olsen Paget was certified as an associate educator by the ACPE.



The Rev. Tamekia Milton was certified as an educator by the ACPE.



The Rev. Dr. Paula Teague received a faculty promotion to assistant professor in general internal medicine. She was also elected to the ACPE board of directors.

YEARS OF SERVICE:

Rhonda Cooper: 14 years

John Ponnala: 14 years

Ty Crowe: 10 years

Chris Brown: 5 years

Andrea Fitz: 5 years

Peter Heikkinen: 1 year

Denise White: 1 year

Tamekia Milton: 1 year



Work Like One Organization



The JHH R.I.S.E. Leadership Team.

R.I.S.E. – Resilience in Stressful Events

R.I.S.E. is a peer-responder program that provides “psychological first aid and emotional support” to health care professionals following difficult events. R.I.S.E. peer responders provide skilled, nonjudgmental and confidential support to individuals and groups. The Rev. Matt Norvell, pediatric chaplain at The Johns Hopkins Hospital, along with colleagues from the hospital have implemented the R.I.S.E. programs and trained peer responders at 13 institutions across the country. The R.I.S.E. team received a 2019 Clinical Excellence Award for their clinical collaboration and teamwork.

Memorial Services and Annual Observances

We provided 258 memorial services in 2019. This includes services for individuals at the department level as well as larger institutional services. The Sidney Kimmel Comprehensive Cancer Center Service of Remembrance had 390 people attending in the Kimmel Cancer Center Lobby on May 16. The Center’s Cancer Survivor Day on June 9 in the Weinberg Lobby was attended by 260 guests and staff and featured a survivor fashion show, musical guest, inspirational speaker and refreshments. The *Baltimore Sun* published an excellent article about the event and the hope it brings to so many. The cancer survivorship conference had 350 in attendance on Oct. 26 at the BWI Airport Marriott, an increase in interest over previous years. The donor-supported half-day conference allows cancer survivors and their caregivers to attend free of charge from many different treatment centers in the area. The Children’s Tribute Service had 400-plus parents, loved ones and staff attend. There was also a Service of Remembrance for Perinatal Loss in April. Johns Hopkins Bayview holds a memorial service for families of loved ones who have passed away; approximately 90 persons attended in early December.



Aerial view of Johns Hopkins Bayview’s labyrinth.

Those who gave their bodies to science, medical learning and the future of Johns Hopkins physicians were honored at a special memorial service at the school of medicine. Chaplains led the medical students, faculty, staff and others in paying tribute to those who gave fully and selflessly of themselves through the donation of their bodies.

Annual Observances – We provide religious observances as requested, especially focusing on Christian, Jewish and Muslim holy days. Veterans Day is also remembered through a service that is simulcast to many Johns Hopkins entities. Johns Hopkins

Bayview celebrates diversity through “Light the Labyrinth,” held in December each year.



“Thank you Sarah Kretschman for being such an excellent chaplain! Your presence with patients is always therapeutic and comforting to those in crisis or just needing an ear. It is always such a pleasure to see you around. Thanks for all you do!”

– Jenna Lemberg

The Rev. Joshua Rodriguez-Hobbs featured in the Episcopal Diocese eNewsletter
marylandepiscopalian.org/2019/10/15/from-the-archives-communion-set-goes-home/

The Rev. Kat Kowalski was featured on Johns Hopkins Medicine’s blog;
biomedicalodyssey.blogs.hopkinsmedicine.org/2019/10/insights-from-a-neonatal-chaplain/.

I received a call from Mary Evans Dimopolous regarding the excellent spiritual care provided. She was misty during the call as she recanted the generous spirit of Fr. Patrick and Chaplain Bob. Her husband’s health has changed over the past few weeks. Dementia, per Mary, “seems to ravish my husband’s behavior and some days, I don’t know what to do to help him – so I remain quiet. If it was not for Fr. Patrick and Chaplain Bob, I don’t know what I would do about my role as Harry’s wife – it’s so difficult some days.” Mary continued her statement with, “thank goodness I can depend on Fr. Patrick and Chaplain Bob. I always feel better coming with Harry for his appointments knowing they are at the hospital.” Fr. Patrick and Chaplain Bob have warm bedside manner for patients facing very difficult medical challenges.

Rabbi Schur has been recognized for his fun bedside chats with patients, turning tears to laughter.

“My daughter Maria Jividen was thrilled to see Fr. Patrick over the weekend! He’s been so very kind. My daughter attended Mass during the holiday in the chapel, she was really in bad shape. Because of Fr. Patrick’s ministry, Maria was filled with renewed hope about her medical condition and relationship with God. I haven’t heard my daughter speak so highly of anyone like she does Fr. Patrick. I lost my mother recently, and with a sick daughter it’s just been heartwrenching. I don’t know what we would do without the ministry of Fr. Patrick. He deserves to be recognized for how he cares for the patients at the hospital. I know the doctors think that it’s solely medicine that works, but without spiritual care, prayer and someone to talk to—medicine is somewhat limited. Fr. Patrick has been instrumental in the life of my daughter Maria. I don’t have enough words to thank him for all he’s done for us.”

–Lila Jividen (Mom)

The Rev. Joshua Rodriguez-Hobbs and the Fall 2018 Anne Arundel Medical Center CPE interns were featured in an Anne Arundel Medical Center blog, *The Dish*.

Celeste Arrington was recognized for outstanding spiritual care. A patient and her husband wanted to share how much they appreciated her presence.

“Peter Heikkinen is very caring and understanding. He is a true asset to Bayview and may God bless him always!”

–Darlene C.

“The night of my husband’s very serious car accident, I was alone while my husband was with the trauma team. Denise White was a great source of love and comfort. Bayview is blessed to have such a caring and compassionate employee.”

“Peter Heikkinen’s kindness, support and presence during a very difficult time was greatly appreciated by the entire APU team. THANK YOU!”

–Cassandra Herbert

“Thank you, Denise White, for being present and supportive of my patient’s son when the patient was passing away. You provided him with so much comfort during such a difficult time. He lost the only person he had, and you helped him through.”

–Julianne Bittenmaster

“It is so wonderful to have the chaplain services available to the ED. Peter Heikkinen was able to provide support and comfort to a grieving husband for an extended period of time. He stayed well over his shift to make sure the family arrived to take care of the elderly gentleman whose wife just passed.”

–Andria Richmond

“I would like to thank Resident Chaplain Lisa Haywood for stopping by the Security Department and taking the time out of her schedule to give and share words of encouragement to our officers at roll call. Thank you so much! It was greatly appreciated.”

–William Bunch



Aim for Precision in Everything We Do



The Cultural and Religious Observance Toolkit grew this year to 57 fact sheets, all housed on the Johns Hopkins Medicine website. This enterprise wide project was met with many expressions of gratitude. "I am proud to work for an institution that values diversity."

hopkinsmedicine.org/diversity/observances.html

- Epiphany
- Orthodox Christmas
- Makar Sankranti
- Maha Shivaratri
- Ash Wednesday/Clean Monday and Lent – Eastern and Western
- Lunar New Year
- Purim
- Holi
- Tao-te Tien-tsun (High Pure One)
- Ugadi/Gudi Padwa
- Nowruz/Naw-Ruz
- Taoist Festival honoring Shen of Water, East and Spring
- Holy Week
- Western or Roman Easter/Eastern or Orthodox Easter
- Memorial Day for Jehovah's Witnesses
- Passover/Pesach
- Qingming Festival (Chinese)
- Vaisakhi
- Festival of Ridvan
- Beltane (Wiccan)
- Ramadan
- Juneteenth
- Shavuot
- Visaka Puja
- Eid-al-Fitr
- Dragon Boat Festival (Chinese)
- Taoist Festival honoring Shang-Ti
- Pentecost – Eastern and Western
- Thiru Aadi Pooram
- Vijayadashami – Hindu
- Dormition of the Theotokos
- Eid al-Adha & Arafah
- Raksha Bandan (Rakhi)
- Krishna Janmashtami
- Rosh Hashanah
- Al-Hijra/Muharram
- Nativity of Blessed Virgin Mary
- Yom Kippur
- Ashura
- Taoist Festival honoring Shen of Winds, West and Autumn
- Mabon
- Sukkot
- Chinese Celebration of the Mid-Autumn Festival
- Exaltation of the Holy Cross
- Shemini Atzeret/Simchat Torah
- Navratri
- Double Ninth Festival
- Samhain
- Dia de los Muertos
- Diwali
- Advent and Nativity Fast
- Hanukkah
- Yalda (Winter Solstice)
- Winter Solstice (Wiccan)
- Dongzhi Festival
- Human Light
- Christmas
- Kwanzaa
- Guru Gobind Singh Jayanti
- Twin Holy Days
- All Saint's Day

Pictures from fact sheets from following observances: Eid al-Adha, Double Ninth Festival, Holi and Easter.



Improve the Quality and Affordability of Health Care

Grants

The Bunting Family Foundation – Community Chaplain - \$50,000

The Bunting Family Foundation has provided grant funds for a community chaplain position. The goal of the position is to improve the health outcomes of people in diverse and marginalized communities. This position is responsible for creating and managing community-based wellness and health programs.

The Bunting Family Foundation – Neonatal Chaplain - \$30,000

The Bunting Family Foundation awarded The Johns Hopkins Hospital \$30,000/year for three years for a neonatal chaplain position.

Foundation for Spirituality and Medicine - \$25,000

The Foundation for Spirituality and Medicine has awarded Johns Hopkins Bayview Medical Center \$25,000 for an Alike chaplain position. The goal of the Alike initiative is for each doctor to spend more time with each patient and conduct home visits to create a holistic, custom-tailored care plan. The Alike chaplain provides spiritual care services and is an integrated chaplaincy presence on the Alike team.

Anne Arundel Medical Center - \$22,400

Anne Arundel Medical Center provides funding for the CPE educator providing service at Anne Arundel Medical Center.

ACPE Innovation Grant - \$8,000

ACPE, Inc. has awarded Johns Hopkins \$8,000 toward publication of the Caring for the Peacemakers Clinical Pastoral Education program curriculum, as well as measuring the impact of the program, a partnership of the Baltimore City Police Department Community Chaplaincy and Johns Hopkins Spiritual Care and Chaplaincy.

Foundation for Spirituality and Medicine – Sickle Cell/Chaplain Intervention - \$5,000

The Foundation for Spirituality and Medicine has awarded Johns Hopkins \$5,000 for a research project designed to help young adults with sickle cell disease.

TKF Foundation Grant - \$2,500

The TFK Foundation has renewed their grant funds to provide a yoga summer series on the labyrinth for a second year in a row. They also funded a mindfulness class on the labyrinth.

The Spiritual Care and Chaplaincy Department raised \$510.00 for the American Heart Association, \$260.00 over our goal!



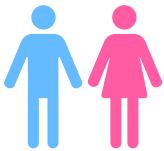
Push the Boundaries of Science and Education

Contributions to the Field of Chaplaincy and Education

- Served as Association for Professional Chaplains (APC) certification chair for Maryland, Pennsylvania, Delaware and New Jersey (Ponnala).
- Served on APC Certification Commission (Ponnala).
- Served as APC representative for Maryland and Washington, D.C. (Cooper).
- Served on Association for Clinical Pastoral Education (APCE) National Certification Committee and Redesign Task Force (Brown).
- Served on the ACPE board of directors (Teague).
- Served on End-of-Life Nursing Education Consortium to share cultural perspectives of East Asia/Indian/Hindu (Ponnala).
- Served as the Aiki chaplain (McMurry).
- Each CPE group incorporated a Community Health Needs Assessment goal in their curriculum.
- Provided advance directive education to 610 community members and 171 Johns Hopkins employees/providers (Teague).
- Collaborated with surgery department – contacting at-risk elders pre-surgery (White).
- Teaching/mentoring on Palliative Foundations (Heikkinen).

PERFORMANCE – By the Numbers

We are very proud of the diversity of the CPE program. We exceeded our diversity goal of adding one Latinx or Muslim student by welcoming two Latinx students and a Muslim student to our CPE program.



30 students who identify as female and 14 students who identify as male



18 African American; 14 Euro American, 2 African, 1 Jamaican, 1 Indian, 2 Korean, 4 Jewish and 2 Latinx students



All age groups from 20–69; more than half between 50 and 69



10 different Christian denominations, 4 Jewish students, 1 Muslim student, 1 Buddhist student, 1 Malankara Orthodox student and 2 Unitarian Universalist

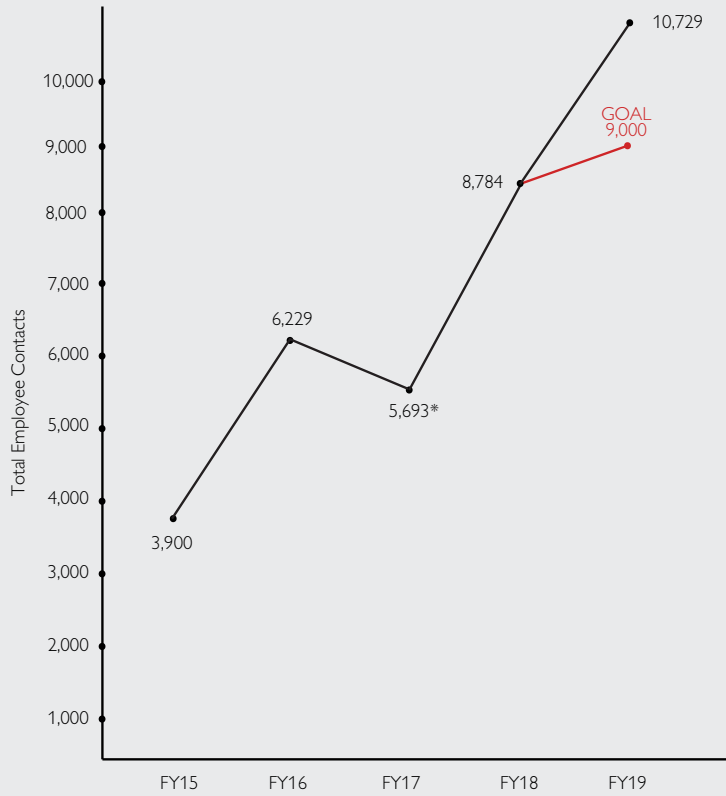


1 openly queer student, 1 openly gay student

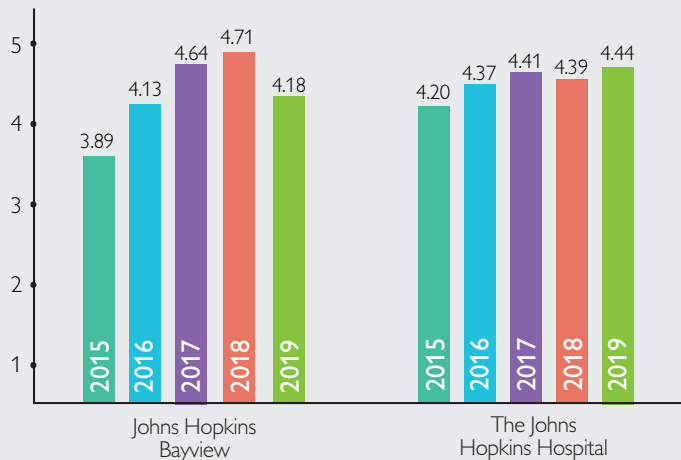


PERFORMANCE – By the Numbers

EMPLOYEE SUPPORT



EMPLOYEE ENGAGEMENT SCORES





CPE Student Groups



Spring 2019 JHH

Naftali Rabinowitz, Uri Feldman, Educator Ty Crowe, CEC Brittany Powell, Jesus Rivera, Noble Nemiboka, John “Jack” Biondo and Andy Eaker.



Spring 2019 JHBMC

Awun (Sam) Hwang, Kenneth Uchenwa, Tanya Cooper-Johnson, Marilyn Dawson and Reuven Poupko.



Summer 2019 JHH

Kelsey Holderman, Yona Gorelick, Royce Mathew and Brenda Callahan.



Fall 2019 JHH

Andy Eaker, Shavonna Whitehead, educator Joshua Rodriguez-Hobbs, Noble Nemiboka and Celeste Arrington.



Fall 2019 JHBMC

Nelson Vazquez, Naftali Rabinowitz, Traci Olson, Ryan Weeks, Yona Gorelick and Margaret Brack.



Fall 2019
Community Partners

Felicia Waymon-Dukes, Eva Sapp, Gaye Stokes, Eva Branch, Wilma Davis, Miriam Burnett and Sandy Mack-Diggs Smith.



**Fall 2019 Anne Arundel
Medical Center**

Heather Lanier Mendoza, Kim Henson, Ronald Owens, Charity Humm, Tanya Cooper-Johnson and Phoebe Tomlinson.



Fall 2019 Distance Learning

Ali Cohen, Amy Strano, Educator Ty Crowe and Paulette McPherson.



2019–20 CPE Residents

Educator Tamekia Milton, Donnell Nelson, Lisa Haywood, Kiona Lookingbill, Lisa Bandel, Sarah Kretschman and Awun “Sam” Hwang.



Clinical Pastoral Education Graduation August 2019



Educators Ty Crowe, The Rev. Tamekia Milton and The Rev. Christopher Brown



Anita Smith, Michael Kurtz, Catherine Lantz and Camilla Frederick from Anne Arundel Medical Center.



The Right Rev. Eugene Taylor Sutton speaking at the August 2019 CPE graduation.



2018–19 CPE residents with their educator, The Rev. Tamekia Milton.

Featured Speaker

THE RIGHT REV. EUGENE TAYLOR SUTTON
Bishop of the Episcopal Diocese of Maryland

Clinical Pastoral Education Awards



**Distinguished Service Award
REDONDA G. MILLER, M.D.**
President, The Johns Hopkins Hospital



**Sandy Johnson Community Partner Award
THE RIGHT REV. EUGENE TAYLOR
SUTTON**
Bishop of the Episcopal Diocese of
Maryland



CPE Hand Blessing

Each student group received a hand blessing as part of their orientation.



CPE Skit Night

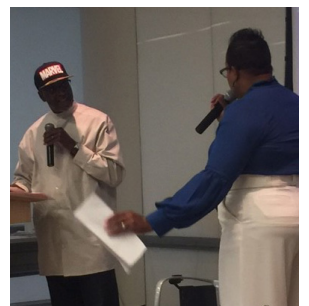
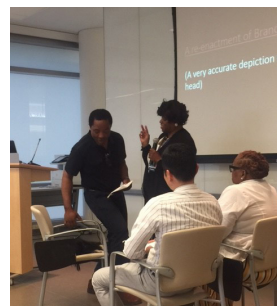
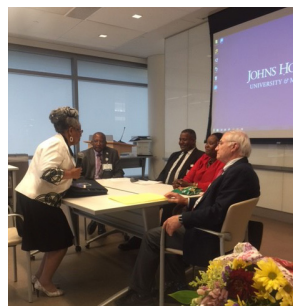
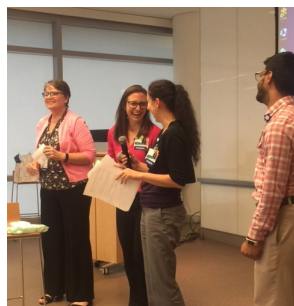
CPE Skit Night is a time to reflect on the year and have fun! Pictured below are staff and CPE student groups performing their skits.



Left to right: The Rev. Matt Norvell, The Rev. Joshua Rodriguez-Hobbs and The Rev. Christopher Brown dressed up as The Rev. Brandy McMurry, The Rev. Keri Olsen Paget and The Rev. Brittany Powell (respectively).



The Rev. Matt Norvell dressed up as Rabbi Tsvi Schur.



CPE student groups performing their skits.



Publications

A list of all publications can be found at:

hopkinsmedicine.org/spiritualcare/publications.html

Connors, C., Norvell, M., Wu, A. (2019). "Peer support for nurses as second victims: resilience, burnout, and job satisfaction." *Journal of Patient Safety and Risk Management* [doi.org/10.1177/2516043519882517].

Moale, A., Norvell, M. "Respecting a Patient's Religious Values Near the End of Life." Arizona Center for Aging (2019) Retrieved from pogoe.org/sites/default/files/Religion%20and%20End-of-Life%20Care%20-%20Part%202.pdf.

Teague, P., Kraeuter, S., York, S., Scott, W., Furqan, M. M., & Zakaria, S. (2019). "The Role of the Chaplain as a Patient Navigator and Advocate for Patients in the Intensive Care Unit: One Academic Medical Center's Experience." *Journal of Religion and Health*, 58(5), 1833–1846. Retrieved from link.springer.com/article/10.1007/s10943-019-00865-z (Featured in ACPE Research Network).

Purvis, T. E. & Saylor, D. (2019). "Burnout and Resilience Among Neurosciences Critical Care Unit Staff." *Neurocritical Care*, 31(2), 406–410. doi: 10.1007/s12028-019-00822-4

Purvis, T. E., Powell, B., Biba, G., Conti, D., Crowe, T. Y., Thomas, H., Carhuapoma, J. R., Probasco, J., Teague, P. and Saylor, D. "Staff perceptions of chaplains in a Neurosciences Critical Care Unit." *Journal of Religion & Health* (2019). (Featured in ACPE Research Network).

baltimoresun.com/maryland/baltimore-city/bs-md-hopkins-cancer-fashion-show-20190609-story.html

Current Research

- Distance learning – development of modules and study of effectiveness in experiential educational modality of CPE (Teague, Crowe, Fitz)
- 301 Clinic Patient Perceptions of Chaplaincy in Outpatient Clinic (Johnson, Sadras, Carrese, Teague).
- Sickle Cell Spiritual Care Intervention with 18-24 year old sickle cell patients (Teague, Brown, Crowe, Powell).
- Transgender Experiential Education Workshop to improve spiritual care for transgender patients (Teague, Norvell, McMurry, Olsen).
- Review of Statue of Christ Prayers at JHH (Crowe, Donahue, Norvell)



2019 Presentations

- Developed and presented “Ministry to patients who are transgender” for Clinical Pastoral Education students, April 2019 (Teague, Norvell, McMurry, Olsen Paget).
- R.I.S.E.: Supporting Providers Who Encounter Traumatic Patient-Related Events, Presented at “Trauma and Birth: A multidisciplinary Approach to Prevention and Healing” in Seattle, Washington, March 2019 (Norvell).
- Advancing Chaplaincy with Innovative Staff Support Programs, panel presentation on RISE program for national transforming chaplaincy webinar, March 2019 (Norvell).
- Best Papers, 2019, co-presented a national webinar for the Association of Professional Chaplains, March 2019 (Norvell).
- How Do Parents of Hospitalized Children See Chaplains? Interviewed on Association of Professional Chaplains national webinar on publication, March 2019 (Norvell).
- Presented “Gestalt Field in Palliative Care: Understanding Whole Person Care,” “Existential Distress in Palliative Care Patients,” “Personal Narrative in Goals of Care Conversations” to palliative care physician fellows at JHH (Heikkinen).
- Panelist at Symposium 2nd Victims of Gun Violence and Trauma (Heikkinen).
- Coached/mentored in Palliative Foundations course for physician interns (Heikkinen).
- Presented on perinatal palliative care to the Johns Hopkins Children’s Center Council and Corporate Advisory Board (Kowalski).
- Presented “Spirituality and the Cancer Experience” at the 2019 Gynecologic Survivorship Conference, Thriving through Education and Connection, September 2019 (Milton).
- Presented “Hope and Faith: Spiritual Resources for Life’s Journey” at the 2019 Surviving Survivorship: Living with Cancer conference (Milton).
- School of medicine-palliative care intersession course (Schur, Kowalski, Norvell).
- ELNEC – palliative/end-of-life course for nurses, cultural and religious considerations module (Cooper, Ponnala, Schur, Palle, McMurry)
- Interprofessional Education (IPE) Simulations - End of life situations, pediatrics “delivering bad news,” and Living Legacy organ donation training.
- School of medicine program for second year students’ transitions to the wards – shadowing the chaplain (see feature).
- “Ethics for Lunch” panelists and presenters (Teague, Crowe, Ponnala, Norvell, Rapisarda, Heikkinen, White, McMurry).
- Surviving Survivorship conference (Cooper).
- “Role of Spiritual Support/Chaplaincy in Healthcare Setting” – social work student seminar (Cooper).
- “Foundations” Chaplains on the Healthcare Team, August 2019 (Teague).
- Spiritual Resources for Outpatient Psychiatric Clients, August 2019 (Teague).
- HCCN webinar: Broadening the Reach of Staff Support – Promoting Staff Resilience in Stressful Situations (Norvell).
- The Spiritual Care and Chaplaincy Team does a variety of presentations in the community including advance directives, listening and reverent acknowledgement, trauma, LGBTQ care, use of blind spots and the “Johari Window.”
- Presented CPE program for police chaplains at the ACPE national meeting in Scottsdale, Arizona, in May 2019 (Teague, Brown).



Johns Hopkins Medical School Transition to the Wards

Second year medical students participate in “Transition to the Wards” at JHH for one month and shadow a nonphysician health care professional, so they develop a better understanding and appreciation of what various health care team members do. Students can shadow a physical therapist, pharmacist, nurse, dietitian, social worker or chaplain. Medical students in the required bi-yearly Palliative Care Intersession course shadow the JHH oncology chaplain for a half-day.

Student Reflections

I had the honor and privilege of shadowing a chaplain, a dietitian and a nurse. After going through these embedded experiences, I have come to respect and appreciate what these professionals bring to the table.

We stopped by about a dozen patient rooms that morning, and each interaction was very different. The first patient was so visibly happy to have a chaplain stop by, and after chatting animatedly with the chaplain for several minutes about her hospital stay, asked for a quick prayer hoping for a speedy recovery. Another patient, frail and jaundiced, was tearful and quivering out of fear about an upcoming procedure; for her and her husband, the pleasantries were much shorter and the prayers much longer. The chaplain was then paged, and we rushed to another floor where a code was called. We stood out in the hallway, not wishing to get in the way. There were no family members around, and the resuscitation efforts were successful, so we moved on to the next patient. The last patient we saw appeared distracted and agitated when we first came into the room, but ended up chatting to the chaplain for over half an hour about her family and personal concerns; we left the room with the patient happy and laughing, but without having shared any prayers. Here, the chaplain never pushed her presence, but really listened and catered to the needs of the patients.

When we went up to see the patients, the chaplain was caring, respectful and informative when he talked to the patients. During this experience, I was able to participate in a prayer for a patient, which I found very enlightening and calming. Each patient was very thankful for the chaplain, and it was clear to me that they really appreciated having a chaplain. Many patients even asked for the chaplain to return so they could converse with him.

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