

How to Detach an Invoice from a billing event in iLab (Core Managers)

1. Open your billing events page by clicking on the Billing Events tab.



Note: You can only detach an invoice if the billing event has not been sent to SAP. The event status must read, Billing Initiated.

Event Name	Person	Status	Date	Amount	Actions
Applied Imaging Mass Spectrometry - AIMS Core / Service Center - April	Caitlin Tressler	File sent	Apr 12 '21	\$735.00 (7)	Summary Invoices
Applied Imaging Mass Spectrometry - AIMS Core / Service Center - March	Caitlin Tressler	Billing initiated	Mar 30 '21	\$2,989.92 (9)	Summary Invoices ✖
Applied Imaging Mass Spectrometry - AIMS Core / Service Center - December	Caitlin Tressler	File sent	Dec 17 '20	\$1,690.00 (6)	Summary Invoices

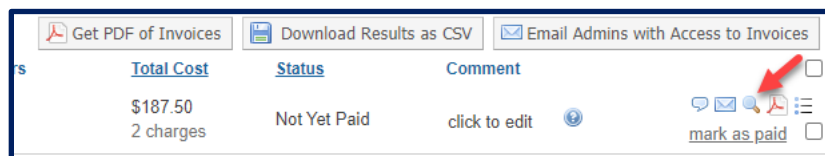
2. Open the invoice to that is to be detached by clicking on the Invoice link on the right side of the page in the Actions column.




A screenshot of the billing events table. The 'Summary Invoices' link for the March event is circled in red, and a red arrow points to it. The 'Billing initiated' status for the March event is also circled in red.

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Applied Imaging Mass Spectrometry - AIMS Core / Service Center - December	Caitlin Tressler	File sent	Dec 17 '20	\$1,690.00 (6)	Summary Invoices

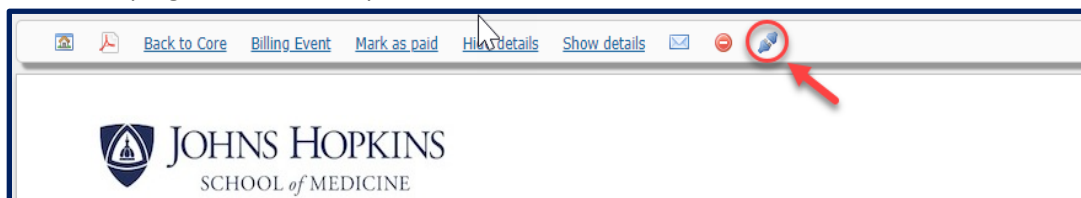
3. Open the invoice by clicking on the magnifying glass icon on the right side of the invoice summary.



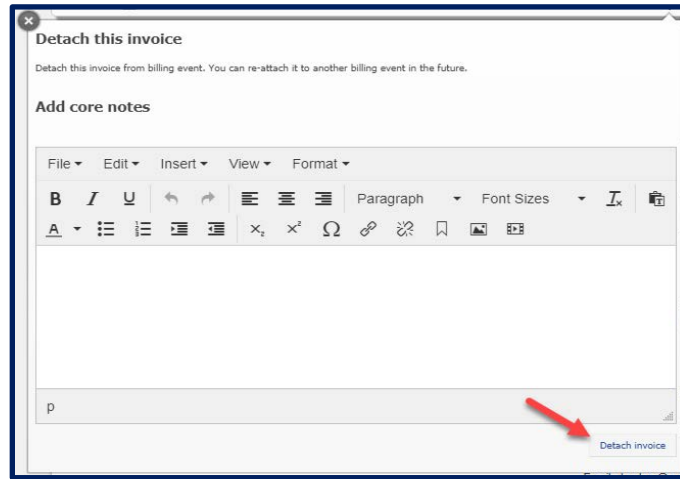
A screenshot of an invoice summary table. The magnifying glass icon in the 'Actions' column is circled in red, and a red arrow points to it. The table has columns for 'Total Cost', 'Status', and 'Comment'.

Total Cost	Status	Comment	Actions
\$187.50 2 charges	Not Yet Paid	click to edit	mark as paid 

4. Click on the "plug" icon on the top of the invoice.



5. The following box will open. Click Detach Invoice in the lower right side of the box. This will detach the invoice from the billing event thus allowing you to make any changes to the charges in the service request or the equipment reservation.



6. After your charges have been adjusted, you can create a new billing event which will populate the changes in the detached invoice. It will ask if you want to include the detached invoice in the new billing event. If you want to eliminate the invoice you can either cancel the service request or list it as non-billable.