Patient & Visitor Workflow

1 As the Patient/Visitor approaches the entry gate, our license plate reader captures their plate and creates a parking session.



2 The gate opens automatically, allowing them to drive in and park. No ticket required!



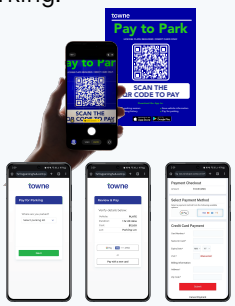
IMPORTANT: LICENSE PLATE REQUIRED FOR SELECT PAYMENT METHODS

License plates are used to link vehicles to a parking session. To complete payment via QR code, mobile app, or pay-on-foot kiosk, Patient/Visitor will need to know their license plate number.

License plate not remembered? Patient/Visitor can still complete payment at the exit using the in-lane payment kiosk or with assistance from a parking attendant.

3 At the end of their visit, Patient/Visitor completes parking payment by choosing one of the following payment options:

Scanning a QR code which directs them to a payment portal. Then follow the prompts to pay for their parking.



Option a

Entering their license plate at a pay-on-foot kiosk or paying directly at the exit kiosk before leaving the facility.



Option b

Purchasing or receiving a paper validation from a department or clinic. The validation can be scanned and applied at a payment kiosk or with the gate attendant.



Option c

Completing payment directly with an in-lane parking attendant when exiting the facility.

License plate not required



Option d

4 As the Patient/Visitor approaches the exit gate, the license plate reader automatically identifies their vehicle and retrieves the associated parking session.



5 If payment or validation has been completed, the gate opens automatically, allowing the Patient/Visitor to exit. Otherwise, payment can be completed in-lane before the gate opens.

