## Ten Minute Wellbeing Tips for Managers



Powered by the Office of Wellbeing

Vision: For our employees to leave work at the end of the day healthier than when they arrived

Carolyn J. Cumpsty-Fowler, PhD, MPH, ACC Senior Director for Nursing Well-Being Johns Hopkins Health System



# 



**Episode 33: Embracing Change & Transition** 

Leadership Support

Norms

**Shared Values** 



Touch Points

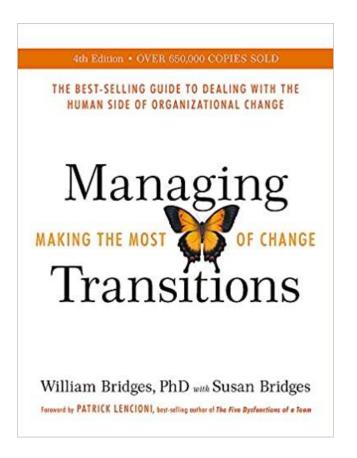
Peer Support

Climate/Morale



# The difference between change and transition



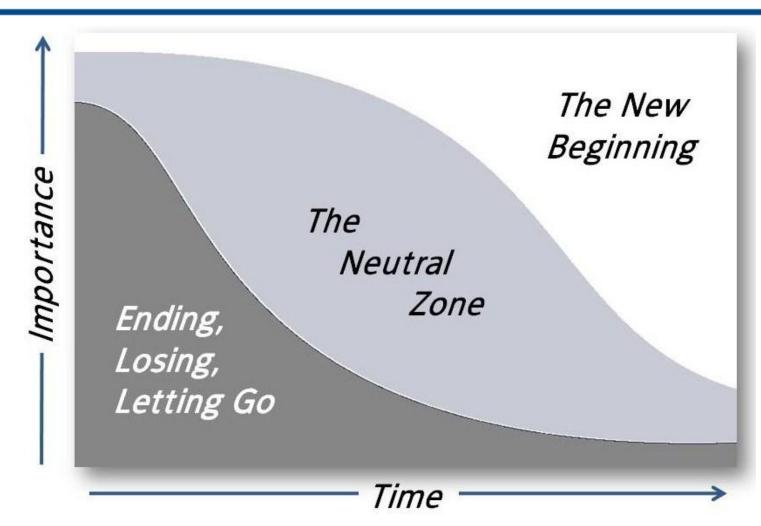


Change is situational

 Transition is psychological; it is a three-phase process



## The 3 Phases of Transition



# LETTING GO

# FORWARD

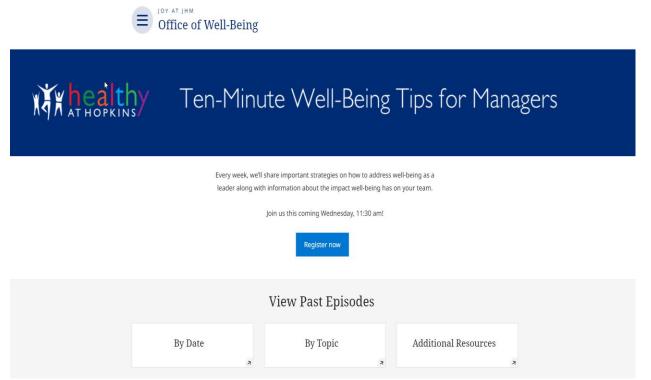
"The starting place for dealing with transition is not the outcome, but the ending you'll have to make as a team to leave the old situation behind."

"It's not so much that we're afraid of change or so in love with the old ways, but it's the place in between that we fear ... It's like being between trapezes. It's Linus when his blanket is in the dryer. There's nothing to hold on to"

~ Marilyn Ferguson (1938-2008)

# Resource: Session 25 Learning from and letting go of the past





https://www.hopkinsmedicine.o rg/joy-at-jhm/office-of-wellbeing/resources/leadership/ma nager-tips

Direct link to session 25 video:

https://www.youtube.com/watch?v=wvXXeMmNgww&list=PL6ShoiJMrpsetmV1ro3Yy-fgKyg4Xajfr&index=26



## Leading through the neutral zone

#### Bad news: This is a difficult time

- Anxiety increases
- Productivity and engagement decreases
- Old weaknesses resurface and/or get worse
- Inter-personal polarization increases
- Consensus and teamwork decrease
- Loyalty to the organization decreases
- Well-Being may be compromised

## Good news: This can be a very creative time

 Although the neutral zone can feel chaotic, it is also more hospitable to creative thinking and new ideas than times when we feel very settled.

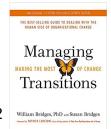
# What can we do to support transitions?



"Normalize" the neutral zone

# it's normal



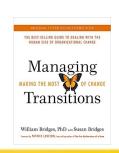


## Redefine the neutral zone



How can we reimagine this journey?





## Provide structure & strength



Try to limit or remove non-essential changes

Group changes into a meaningful whole that connects to something we care about



Provide milestones and short-term goals that support a sense of achievement and movement forward

Provide educational opportunities if there are new skills required

# **Create Opportunities for Connection and Creativity**



#### In transition we need to feel:

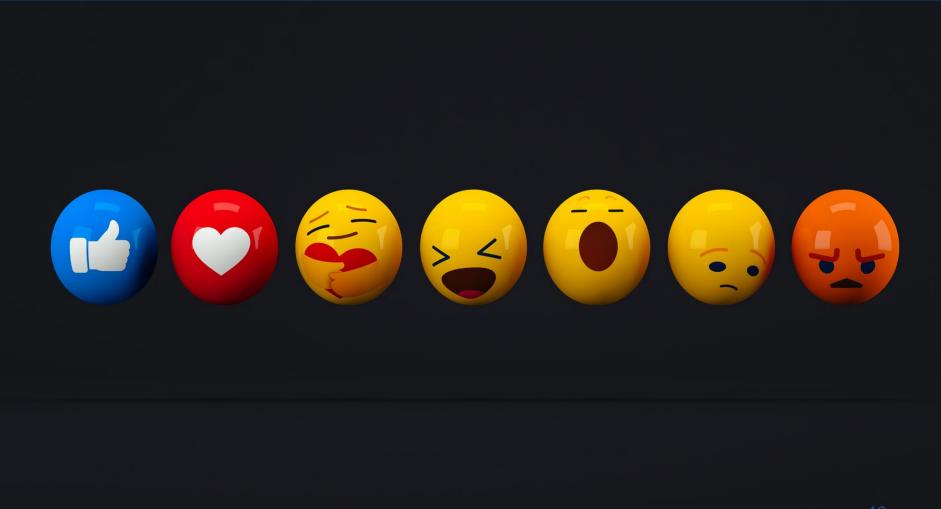
- Connected to what's happening
- Connected to each other
- Supported in our journey
- Safe to provide feedback and ideas
- Safe to suggest and try new ways of being and doing





## **Monitor the Transition**









- Old normal to new opportunity
- Try new things
- Recognize some may not work or "fit"
- Notice your need for certainty and closure – try to hold space for the creative, experimentation process.

Never be afraid to try new things, and make some mistakes, it's all part of life and learning.



# Experimentation moves us closer (a) JOHNS HOPKINS to our new beginning

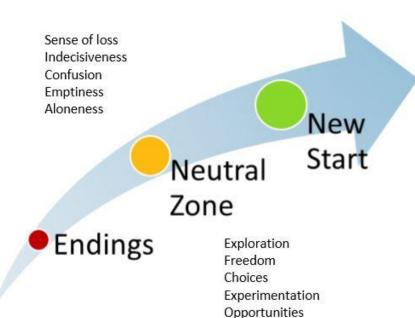


Change Model: William Bridges

Disengagement Dismantling

Disidentification Disenchantment

Disorientation





# Theme: Leading with Well-being in Mind Episode 33: Embracing Change & Transition

### Manager tip #35:

Transition is challenging for leaders too. Give yourself some space to acknowledge and process how you feel.

### Agenda tip #39:

Include low-stress opportunities for creative brainstorming.

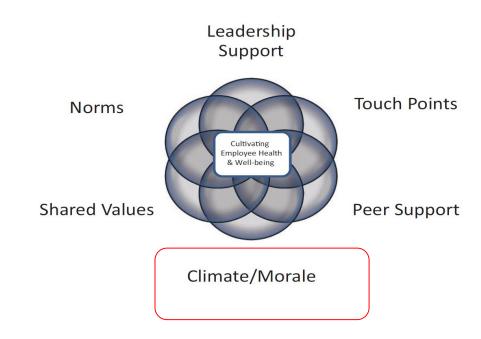




### Next week



### Gratitude





# Connect with Healthy at Hopkins and the Office of Wellbeing

### **Healthy at Hopkins**

- Access the portal via my.jh.edu an click on the 'Healthy at Hopkins' tile
- 833-554-4554
- healthyathopkins@jhmi.edu

### Office of Wellbeing

- https://www.hopkinsmedicine.org/joy-at-jhm/office-of-well-being
- OWB@jhmi.edu

### Follow us on Twitter and Instagram



@HealthyHopkins



@HealthyatHopkins

#### Additional Wellbeing and Leadership Resources

- LinkedIn Learning
- Sure People



## **What Question Do You Have?**



