

MDPCP TODAY

MARYLAND PRIMARY CARE PROGRAM

Upcoming Events and Deadlines

October & November Reporting Deadlines

Please be advised of the following reporting deadlines:

- **10/9:** User Access Verification Submission (Q3) Ends for Practices and CTOs
- **10/9:** Biannual Practice Reporting (Q3) Ends
- **10/9:** Track 1 to Track 2 Requests for Practices Deadline to be Submitted as part of Q3 Reporting
- **10/12-10/16:** Biannual Practice Reporting (Q3) Late Submission Period
- **10/26-11/6:** Biannual CTO Reporting (Q3) Period
- **11/9-11/13:** Biannual CTO Reporting (Q3) Late Submission Period

[Download the Q4 Calendar!](#)

Save the Date!

10/5: [Learning Session 4: Opening Session](#); 12-1:30pm

10/6: [Learning Session 4: Comprehensive Medication Management](#); 12-1pm

10/6: [Learning Session 4: Collaborating with Specialists](#); 5-6pm

10/7: [Learning Session 4: Clinical Leadership Data Workshop](#); 5-6pm

10/8: [Learning Session 4: Social Determinants of Health](#); 12-1pm

10/13: [FQHC Meeting](#); 3:30-4:30pm [PMO]

10/22: [Primary Care Payment Models Office Hour](#); 5-6pm [PMO]

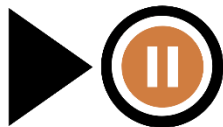
10/28: CTO Monthly Meeting; 5-6pm [PMO]



10/29: [CRISP 2020 eCQMs Manual Reporting Platform Preview](#); 5-6pm [PMO]

11/10: CRISP User Conference

[Connect Events Page](#)



September Learning Network Recap

Be sure to listen to the [September Care Manager Affinity Group recording](#) or read the [transcript!](#)

MDPCP Learning Session 4: Using Data to Drive Toward Outcomes

Download the LS4 agenda! Within the digital agenda you will find everything you need to get the most out of each of the five sessions! The agenda includes:

- Detailed descriptions and registration links for each session
- Resources on the agenda topics

Register Now: Opening Session

Primary Care in Maryland: Moving Forward Come What May
Monday, October 5 | 12:00-1:30pm

Guest speaker **Chris Koller** (*pictured to the right*), President of the Milbank Memorial Fund, a 114-year operating foundation that improves population health by connecting leaders with the best information and experience, will share encouragement and innovations. There will also be an opportunity to ask Mr. Koller questions related to his presentation. You will also hear updates from **Pierre Yong**, Director, Division of All-Payer Models at CMMI.

This session will conclude with sharing aggregate MDPCP data and an open discussion related to strategies and innovations for care transformation.



Register Now: Comprehensive Medication Management: The Role of Medication in Personalized Care Planning

Tuesday, October 6 | 12:00-1:00pm

Hear from members of the MDPCP Pharmacists Affinity Group and discuss the impact of medication management in the context of care management.

Key speakers for this session include **Martin Bishop**, Clinical Pharmacy Specialist at Johns Hopkins CTO; **Chaunte Harris**, Clinical Consultant at Chimax Medical Center (*pictured to the left*); **Roshan Hussain**, Director of Quality and Pharmacy Services Population Health at Netrin Accountable Care CTO; and **Lauren Howell** of Stone Run Family Medicine.

Register Now: Collaborating with Specialists to Provide Seamless Care

Tuesday, October 6 at 5:00-6:00pm

Use your CRISP data to identify high volume referrals, and share tools for managing referrals and developing good working relationships with specialists.

Key speakers for this session include **Cynthia Eiseman**, Practice Transformation Manager at Clinical Integration at Peninsula Regional CTO; **Sheryl Alcorn**, Regional Director of Practice Administration Operations at Erickson Living (*pictured to the right*); **Amanda Bogart**, Incentive Program Coordinator at Erickson Living; and **Emily Gruber**, Project Lead at the MDPCP Program Management Office.





Register Now: Clinical Leadership Data Workshop

Wednesday, October 7 | 5:00-6:00pm

Use your CRISP data to better understand trends and patterns informing clinical interventions. Discuss Prevention Quality Indicators (PQI) and the use of the PQI-Like Reports to identify early interventions that may prevent complications or more severe disease.

This workshop will be led by **Howard Haft**, the MDPCP Program Management Office's Executive Director (*pictured to the left*) and **Emily Gruber**, Project Lead at the MDPCP Program Management Office.

Register Now: Social Determinants of Health: Identifying Patients with Social Needs and Connecting Patients to Community Organizations

Thursday, October 8 at 12:00-1:00pm

Discuss your processes for identifying patients with social needs and connecting them to community resources.

Key speakers for this session include **Kimberly Gibson**, Practice Coach Lead at the MDPCP Program Management Office; **Kristine Garlitz**, Clinical Director at Lower Shower Clinic; and **Quinton Askew** of Maryland 211 (*pictured to the right*).



Evaluate strategies based on your own practice data! To prepare reports of your data, follow the step-by-step instructions on Connect for each of the following sessions:

- [Collaborating with Specialists](#)
- [Clinical Leadership Data Workshop](#)
- [Social Determinants of Health](#)

Check out NEW Spotlights on Emergency Department Prevention and Follow-up!

Take a look at these spotlights to learn strategies to improve emergency department prevention and follow-up, featuring **Centennial Medical Group**, **Montgomery Medical Associates**, and **Mace Medical!**

Spotlight on Preventing Avoidable Emergency Department Utilization

A key component of the Maryland Primary Care Program's (MDPCP) goals for care transformation.

MDPCP **spotlight**

Patients receiving care from a primary care practice offering **weekend hours** use the ED **20% less!**



18 Million annual avoidable hospital emergency department (ED) visits nationally*



Nurse-operated **telephone triage** programs produced an annual net savings of **\$400,000***



Access to a physician-staffed **24-hour consultation service** reduced the percentage of avoidable ED visits from **41% to 8%***



With the incorporation of MDPCP strategies for prevention, unnecessary ED visits can be reduced, leading to a reduction in the overall cost of care and increased health of your patients. Analyze these strategies and consider whether you want to implement them in your practice.

Strategies to Consider:

- After-hours available staff
- Resources to aid the decision-making process
- Patient education
- Regular visits
- Identify patients at higher risk for ED use
- Identify rising risk
- Chronic care management
- Coordinating with care managers

Practices featured in this spotlight:

- Centennial Medical Group and Dr. Raj Dua
Size: Medium; Practice Type: Independent; CTO: Yes
- Montgomery Medical Associates and Drs. Bao, Elsayyad, and Dadgar
Size: Medium; Practice Type: Independent; CTO: No
- Mace Medical, LLC and Dr. Chukwuma Ebo
Size: Medium; Practice Type: Independent; CTO: Yes



Related Care Transformation Requirements:

Risk stratify empaneled, attributed beneficiaries.
Ensure beneficiaries identified as increased risk receive proactive, longitudinal care management.
Ensure beneficiaries receive a follow-up interaction from your practice within one week for ED discharges.
Ensure beneficiaries who have received follow-up after ED, hospital discharge, or other triggering event receive (episodic) care management.

Don't forget to check out MDPCP's spotlight on ED Follow-up!

Spotlight on Emergency Department Follow-up

A key component of the Maryland Primary Care Program's (MDPCP) goals for care transformation.

MDPCP **spotlight**

MDPCP Practices' overall ED follow-up rate: **72%***



MDPCP Practices' average percent of discharges with follow-up within one week: **77%***



Emergency Department follow-up is a tactic that supports your patient's care management through education and care coordination to ensure that they do not have another ED visit or hospitalization due to avoidable conditions. With the incorporation of MDPCP strategies for follow-up, unnecessary ED admissions can be reduced, leading to a reduction in the overall cost of care and increased health of your patients.

Strategies to Consider:

- Block scheduling
- Designated call times
- Coordination with Health Information Exchange (HIE) and Chesapeake Regional Information System for our Patients (CRISP)
- Communication with hospitals
- Telehealth

*data as of Q4 2019

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Don't forget to check out MDPCP's spotlight on ED Prevention!

The [Emergency Department Prevention Spotlight](#) describes strategies, such as after-hours available staffing, written patient resources, and regular visits to reduce cost of care and improve the health of your patients.

The spotlight on [Emergency Department Follow-up](#) highlights tactics like block scheduling, designated call times, and HIE coordination with CRISP.

PMO Learning Events and Meetings

Use the following links to register for PMO learning events and meetings in October!

[FQHC Meeting](#)

Tuesday, 10/13; 3:30-4:30pm; Dial-in info: (669) 224-3412, Access Code: 536-654-653.

[Primary Care Payment Models Office Hours with the PMO: Past, Present, and Future](#)

Thursday, 10/22; 5-6pm

[CRISP 2020 eQMs Manual Reporting Platform Preview](#)

Thursday, 10/29; 5-6pm

A webinar on 2020 eCQM reporting, including manual and QRDA-III reporting.

MDPCP Advisory Council Meetings

The Maryland Health Care Commission hosts these meetings *every Tuesday from 5-6:30pm:*

[Tuesday, 10/6](#)
[Tuesday, 10/13](#)
[Tuesday, 10/20](#)
[Tuesday, 10/27](#)

Dial-in info: (304) 564-8478,
Access Code: 969-427-476

Coronavirus Disease 2019 Webinars

The PMO is holding webinars to provide updates on the status of the COVID-19 in Maryland and to answer relevant questions. All webinars are from 5-6pm:

[Wednesday 10/14](#)

Topic: Helping Patients Cope with the COVID-19 Pandemic
Special Guest: Sonya Philipps, PhD, LCSW-C

[Wednesday 10/21](#)

Topic: TBA

[Wednesday 10/28](#)

Topic: Returning to School and the Impact on Children and Parents
Special Guest: Sharon Hoover, PhD



The **2020 Annual CRISP User Conference** will occur virtually on **November 10th**. Additionally, CRISP is looking for nominations for the **Patty Brown Innovation Award**, recognizing an individual or team for their innovative work to advance healthcare in Maryland. Submissions for nominees open on **October 14th**.

Be sure to save the date and watch for additional updates via email. For questions or additional information, please contact Ryan Flood at ryan.flood@crisphealth.org. More details are coming soon.

MDPCP Communications

Beginning in November, the MDPCP Today newsletter and other email communications will be sent via GovDelivery. Please mark 'cmslists@subscriptions.cms.hhs.gov' as 'safe' in your corporate spam filters to avoid missing any critical communications from the MDPCP.

To add your team members or staff to the MDPCP listervs, please email MDPCP@lewin.com or message [Reza Baghaee on MCPCP Connect](#).

What's Happening on Connect?

Here is a peek at what practices like yours have added to posts and discussions recently:

"Looking for guidance in engaging [beneficiaries] with established Dx of Schizophrenia, with SDOH of homelessness, non-compliance with medications, lack of family support, frequenting ER for their care. How should we balance their care by respecting their civil liberties for them to exercise their freedom of choice, (as informed by Mental Health Professionals), with bringing them in their Health maintenance protocols, to improve their Health Metrics?" - [Swaroop G. Rao, MD](#) in the Behavioral Health Group

"What are some care alert examples being used regarding behavioral health patients? Is there particular information that should not be included?" - [Stacey Lockett, Calvert Internal Medicine Group](#)

"When looking at the calculation details and breakdown for payment received for the PBIP on the CTO report (Performance Summary Tab), it does not show the actual quality measure performance rates - only 100%. For next years report (for PY2020), can we please have this reflected on the report so we can accurately see the breakdown?" - [Rachel Maxwell, Transform Health MD](#)

Learning Network Sharing

[Quarter 4 Calendar](#)
[ED Prevention Spotlight](#)
[ED Follow-up Spotlight](#)
[Virtual Care Spotlight](#)
[Community Resources List](#)
[Advancing Primary Care Guide](#)
[2020 Payment Methodologies](#)
[Financial Reporting Guide](#)
[Quality Reporting Guide](#)

Quick Links

[PMO Website](#)
[MDPCP Portal](#)
[MDPCP Connect](#)

Articles & Resources

[PMO's COVID-19 Testing Guide](#)
[PMO's COVID-19 Testing Video](#)
[CRISP COVID-19 Video](#)
[Telehealth Tool Kit](#)
[Medicaid Tool Kit](#)
[EIDM & Portal Registration](#)
[CRISP User Guide](#)

Note: To access documents and resources in this newsletter, you must first log in to [MDPCP Connect](#).

Email MDPCP@lewin.com to add additional staff to the newsletter email listerv.

Disclaimer: The statements contained in this publication are solely those of the authors and do not necessarily reflect the views or policies of CMS. The authors assume responsibility for the accuracy and completeness of the information contained in this publication.

The MDPCP Learning Network | 3160 Fairview Park Drive, Falls Church, VA 22042