

Serving **OUR COMMUNITIES**

THE JOHNS HOPKINS HEALTH SYSTEM





JOHNS HOPKINS HEALTH SYSTEM

OVERVIEW

Since opening its doors in 1889, Johns Hopkins has remained dedicated to supporting the health and well-being of the communities it serves. What began with The Johns Hopkins Hospital in Baltimore has expanded into a comprehensive health system of six nonprofit hospitals across Maryland, Florida and Washington, D.C. Each year, we invest in programs that go beyond hospital walls to support healthier lives. This publication shares just a few highlights from FY 2024 that show how our hospitals are working alongside community members to make a difference every day.

THE JOHNS HOPKINS HEALTH SYSTEM HOSPITALS



JOHNS HOPKINS
ALL CHILDREN'S
HOSPITAL



ST. PETERSBURG,
FLORIDA

PENNSYLVANIA

JOHNS HOPKINS
HOWARD COUNTY
MEDICAL CENTER



THE JOHN'S
HOPKINS HOSPITAL

BALTIMORE



JOHNS HOPKINS
BAYVIEW
MEDICAL CENTER



SUBURBAN
HOSPITAL

WASHINGTON
D.C.



SIBLEY MEMORIAL
HOSPITAL

DELAWARE

VIRGINIA

CHESAPEAKE
BAY

Fiscal Year 2024 Community Benefit Activities Summary

The Johns Hopkins Health System hospitals are committed to improving the health and wellness of the residents in our communities.

In fiscal year 2024, the Johns Hopkins Health System hospitals spent nearly \$726 million on activities to strengthen its communities, build strong partnerships and improve the health and wellness of the residents they serve.

Examples of activities which benefit communities include:

- Contributions to local community organizations providing community outreach
- Programs that strengthen neighborhoods, jobs and housing
- Free and low-cost health services such as screenings, clinics and mobile care
- Charity care for uninsured and underinsured patients
- Services provided by our hospitals that are not fully reimbursed
- Training future health professionals to meet growing care needs

Source: 2024 IRS Schedule H (Form 990)

Cash & In-Kind Contributions
\$112.3M



Community Building Activities
\$4.4M



Community Health Improvement
\$150.6M



Financial Assistance at Cost (Charity Care)
\$105.1M



Health Professions Education
\$300.9M



Research
\$15.6M



Subsidized Health Services (FL & DC only)
\$28.9M



Unreimbursed Medicaid (DC only)
\$8.2M



FY2024 Community Benefit & Charity Care Total
\$725,957,962M



Guided by Community Needs, Committed to Impact

At Johns Hopkins, our commitment to community health extends far beyond hospital walls. Each year, we invest in programs that address the most pressing needs of our neighbors – offering support, education and resources that promote healthier lives.

These investments are guided by what each hospital learns through its Community Health Needs Assessment, ensuring our efforts are rooted in the voices and priorities of the people we serve.

The stories that follow represent just a fraction of the many community benefit activities we deliver as part of our mission to improve the health and wellness of the communities we serve. From maternal health and chronic disease support to wellness education and environmental sustainability, these efforts reflect our dedication to making a lasting impact – one person, one program, one community at a time.

<https://www.hopkinsmedicine.org/about/community-health>



ACCESS TO CARE, SUPPORT AND SOCIAL SERVICES:
SUPPORT WHEN IT MATTERS MOST



Allkids in the Kitchen: Cooking Up Confidence, Health and Fun

Johns Hopkins All Children's Hospital's Allkids in the Kitchen program is a virtual family cooking class that brings the joy of healthy, hands-on cooking right into your home — no matter where you live. With no need for travel or special equipment, it's easy for families to join in, cook together and build lifelong skills.

But this isn't just about making meals — it's about learning how to cook. Families gain confidence with practical techniques like safely chopping veggies, measuring ingredients, sautéing, roasting and baking. Along the way, kids discover the science behind cooking, learning why bread rises, how flavors blend and what makes food taste so good.

The result? Kids get curious. They try new foods — especially vegetables — and feel proud of what they've made with their own hands. It's a fun and empowering way to build healthy habits that last a lifetime.



From July 2023 through May 2024, over **990 people** joined one of the six-week virtual sessions — and the results speak for themselves:

98% said they better understand how to eat healthy **95%** feel more confident in their cooking
93% are eating more vegetables and whole grains **100%** said their kids are more involved in meal prep

Here's what families are saying:

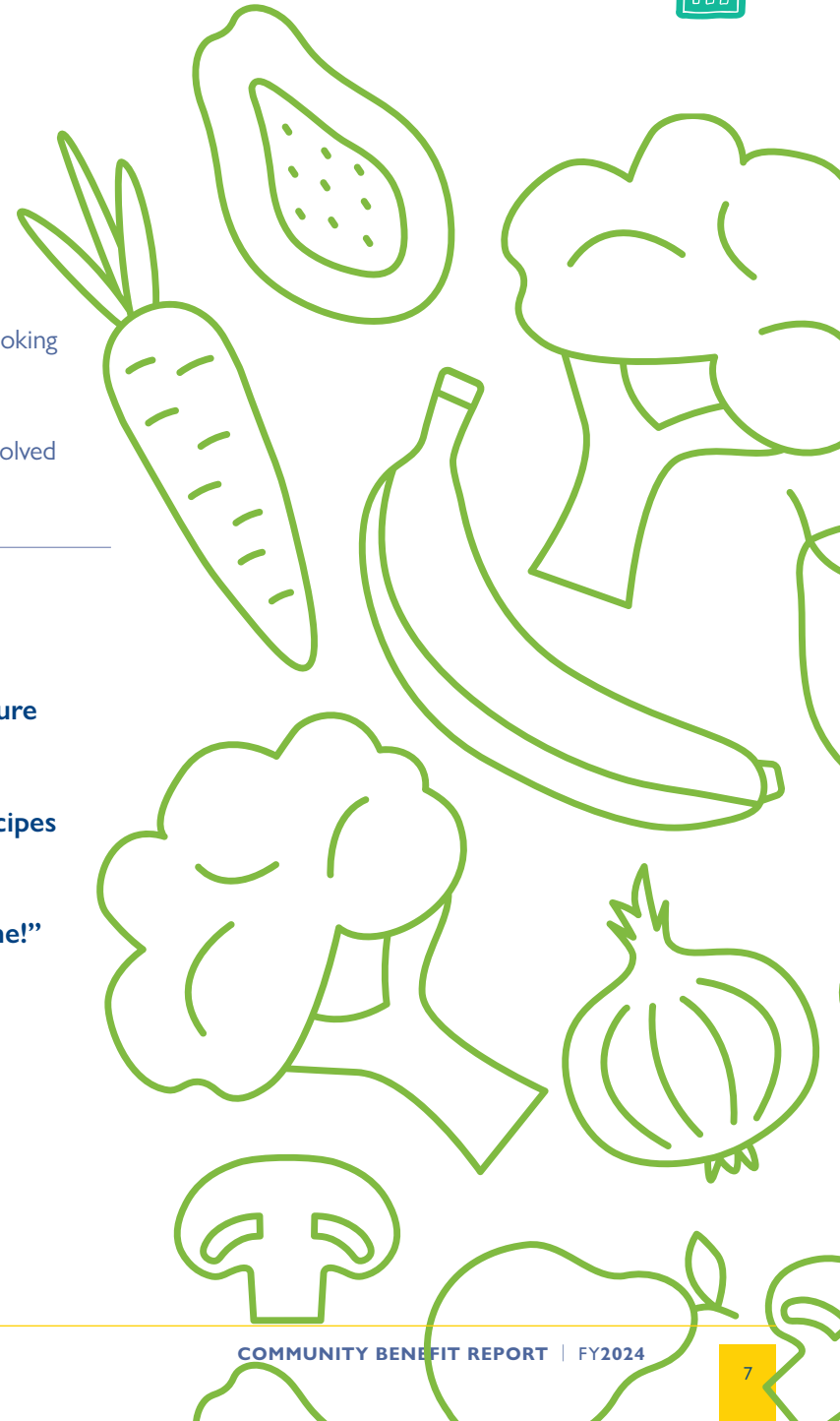
“ We love this program. My kids love making the meal and I appreciate not having to figure out what to make that night!”

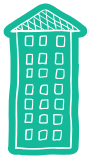
“My son now cooks dinner once a week. This is a huge help, and the veggie-packed recipes are delicious!”

“We've printed every recipe. Even when we can't join live, we still use them all the time!”

“As a vegetarian, I really appreciate the tips for meat alternatives — so helpful!”

Allkids in the Kitchen isn't just about food — it's about building connection, confidence and joy around the table.





ACCESS TO CARE, SUPPORT AND SOCIAL SERVICES: SUPPORT WHEN IT MATTERS MOST



Medicine for the Greater Good: Bringing Health to Where People Live, Learn and Worship

Johns Hopkins Bayview Medical Center is working to build healthier communities by training local leaders — people from local neighborhoods — to share important health information, support wellness and connect families with the care they need.

So far, Medicine for the Greater Good trained:



42 community health workers (CHWs) and

74 lay health educators who are now making a difference in churches, schools and public housing across the region.

In fact, the first-ever community health workers were placed in local schools, where they're helping students stay healthy and in class. Congregational CHWs visit people recently released from the hospital or ER, offering a helping hand and a familiar face during recovery.

Here's what neighbors are saying:

“ **This program is saving my life.**”

– Sand D., patient supported by a congregational CHW

“**I'm excited to help in my school with this training. Medicine for the Greater Good has been an amazing partner.**”

– LaShawn M., Armistead Elementary School

Medicine for the Greater Good is making health more accessible — one trusted neighbor at a time.

Cognitive Screening: Catching Concerns Early, Connecting People to Care



At **Sibley Memorial Hospital's** Club Memory, every six months is a checkpoint — not just for tracking time but for checking in on brain health.

Using a tool called SAGE (Self-Administered Gerocognitive Exam), participants complete simple, self-guided screenings to spot early signs

of memory loss. These assessments offer peace of mind, or in some cases, a crucial first step toward deeper care.

When someone scores low, the Sibley team follows up, supports and walks alongside them to get them connected with the care they need.

One woman in Ward 5, who struggled with her test results, asked for help. After talking with the Club Memory social worker, the team was honored to accompany her to her next gerontology appointment. That single visit led to lifechanging support: a home health aide, a prepared-meal service and a plan to move forward.



Bridging the Gap: Supporting Healthy Pregnancies for All in Howard County

Every parent deserves access to safe, compassionate care during pregnancy — but for many uninsured or underinsured individuals in Howard County, that care has been out of reach.

Launched in 2023, the **Johns Hopkins Howard County Medical Center** Maternal Health Program is helping to change that. With support from grant funding, the program covers the direct costs of prenatal, delivery and postpartum care for people who aren't yet eligible for Medicaid or who fall outside of existing safety net services. It's a vital lifeline for a vulnerable population and a powerful investment in community health.

Care is delivered through the Maternity Care Clinic, where expert obstetric hospitalists provide clinical services tailored to each patient's needs. In FY24, the clinic completed 36 patient visits, while the maternal-fetal medicine team provided 62 additional visits for higher-risk pregnancies.

But care doesn't stop at the exam room.

A key part of the program is short-term case management, provided by a dedicated community health worker (CHW). This CHW helps families navigate non-medical challenges — from arranging transportation and locating baby supplies to connecting with local support services. It's this wraparound care that makes a lasting difference for families during one of life's most vulnerable moments.

By removing barriers and creating pathways to high-quality care, the HCMC Maternal Health Program is helping to reduce maternal and infant complications — and ensuring that more families across Howard County can welcome their babies safely into the world with dignity and support.



Since the program began:



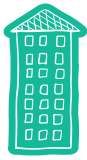
69 patients have received maternity care

41

received prenatal services



28 were supported during the postpartum period



ACCESS TO CARE, SUPPORT AND SOCIAL SERVICES: SUPPORT WHEN IT MATTERS MOST

Empowering Health Advocates: Meeting People Where They Are

“ A million thanks in advance. You are doing an excellent social service.”

“The food was sent to my house, it was a blessing.”

“Esmeralda, we are very grateful for your support with our health.”



These are just a few of the messages shared by community members served by community health workers (CHWs) at **Suburban Hospital**. Whether it's identifying local food pantries, navigating complex diabetes care or connecting patients to affordable transportation options to reach medical appointments, CHWs are trusted guides connecting people to the care and resources they need most.

In fiscal year 2024, CHWs Esmeralda B. and Maggie L. supported over **200 patients** while working only a handful of hours each week, many of whom face challenges related to chronic conditions like diabetes, as well as social barriers like access to affordable housing, food insecurity and medication costs. Together with Certified Diabetes Educator Leni Barry, they meet regularly with patients to offer care, compassion and practical help.

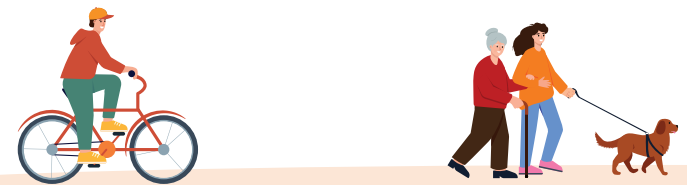
The hospital's commitment to building strong, community-rooted health advocates led to a 2023 partnership with the Montgomery County Department of Health and Human Services and the Latino Health Initiative. Through the Vías de la Salud Health Promoters Training Program, participants complete 140 hours of training and practicum, preparing them to serve their communities with knowledge and empathy.

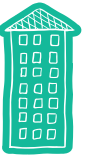


One of those participants was Esmeralda, who started as a health promoter, precepted with the Suburban team and now mentors new trainees — coming full circle in her journey.

“It's an honor to help my community,” Esmeralda shares. “Seeing their faces, filled with anguish and then with happiness, doing my part to help my community makes me truly happy.”

Through partnerships, passion and people like Esmeralda and Maggie, Suburban's CHWs are helping more neighbors live healthier, safer lives.





Expanding Access to Care at Yard 56

In May 2023, the general pediatrics and OB/GYN clinic from **Johns Hopkins Bayview Medical Center** moved to a new home at Baltimore Medical System (BMS) at Yard 56. As a federally qualified health center (FQHC), BMS at Yard 56 provides expanded care navigation resources by removing barriers to accessing specialty care as needed.

At Yard 56, patients can find a one-stop shop for health services in the heart of the community. The center offers access to behavioral health care, a pharmacy, lab services, a dental office and referral coordinators who help patients stay connected to the care they need.

In August 2024, BMS at Yard 56 introduced a new, evidence-based way of delivering care called the Centering® model. Through CenteringPregnancy®, small groups of patients come together for regular visits, support and shared learning. Pregnant individuals meet in groups for prenatal care and families with babies join group visits through age two. These sessions offer not only medical care, but a chance to build community and connection.



Centering® leads to healthier outcomes, including:

33-47% lower risk of preterm birth



Higher rates of breastfeeding, immunizations and developmental screenings

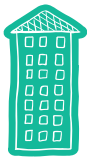
Stronger relationships between families and care teams



This model also supports care providers, giving them more time with patients and greater job satisfaction.

Johns Hopkins Bayview is proud to support this work by providing grant funding to help cover costs for families who may not be able to pay. Through this partnership, BMS at Yard 56 continues to bring high-quality, compassionate care to those who need it most.





ACCESS TO CARE, SUPPORT AND SOCIAL SERVICES: SUPPORT WHEN IT MATTERS MOST

Intergenerational Tutoring Program Boosts Literacy and Purpose Across Generations



When Charmaine Williams retired from **Suburban Hospital**, she knew she wasn't done making a difference. She wasn't sure where her next chapter would begin until she found the Oasis Intergenerational Tutoring program.

Each week, Charmaine walked into Clopper Mill Elementary School in Germantown, Maryland, to meet one eager first grader who lit up at the sight of a book. The student's teacher had mentioned she was bright but not fully challenged. So, Charmaine gently introduced her to chapter books. By the end of the year, the young reader had devoured two full books and proudly completed book reports. On their last day together, she and her mother handed Charmaine a handwritten card to say thank you.

“ I really enjoy connecting with the kids,” Charmaine shared. “I love seeing their excitement when they learn something new. I look forward to my tutoring assignment every week.”

Charmaine is one of 75 older adult volunteers who mentored 150 elementary school students in the Washington metro area through the Oasis Intergenerational Tutoring program during the 2023–2024 school year. The program, a partnership between Suburban Hospital, Montgomery County Public Schools and Washington Metro Oasis, pairs older adults with K–5 students for weekly one-on-one sessions that boost reading skills and spark meaningful relationships across generations.

Volunteers complete a six-hour training and can take part in monthly enrichment sessions to sharpen their mentoring skills. Many go beyond tutoring, helping with classroom activities and becoming beloved members of the school community. The impact goes both ways: 96% of volunteers said the experience gave them a renewed sense of purpose and inclusivity.



The results speak volumes.



96% of teachers saw reading improvements

100% said Oasis tutors were a valuable part of their schools



93% of volunteers stayed with the program — well above the national average

That impact was formally recognized this year, when Washington Metro Oasis received the 2024 Montgomery County Board of Education Distinguished Service to Public Education Award. But for Charmaine and so many others it's the weekly connection, the shared laughter and the joy of watching a young mind grow that makes this program so transformative for all ages.



Compassion in Action: Free Support for Cancer Patients in Howard County

Since 1998, the Claudia Mayer/Tina Broccolino Cancer Resource Center at **Johns Hopkins Howard County Medical Center** has been a place of comfort, connection and care for anyone in Howard County facing a cancer diagnosis. Entirely supported by philanthropy, the center offers all of its programs and services free of charge so that no one walks their cancer journey alone.

The center's offerings are built from community voices and patient needs. After a 2021 needs assessment identified the value of movement-based therapies, the center responded by launching several new programs each designed to bring healing through motion and connection.



- The Walking Group, launched in 2022, is led by a cancer thriver, retired physical therapist and hospital volunteer. Meeting three times a week, the group combines gentle physical activity with camaraderie, laughter and mutual encouragement. What began as a wellness initiative has become a true community of support — including field trips to scenic spots like Sherwood Gardens in Baltimore.

- Other new movement-based programs include Oncology Yoga and Exercise Rehab, both designed to ease symptoms, reduce stress and support recovery.

The center also revived its beloved Peer Mentor Program in 2022, following patient requests to speak with someone who had “been there.” Built with research, clinical insight and real patient experiences, the program connects individuals newly diagnosed with cancer to trained peer mentors.

The center supported **1,289 individuals**, providing nearly **\$217,000** in free community benefit services that help ease the physical and emotional challenges of cancer.

In 2024:



11 mentors were trained, representing eight different types of cancer

56 patients requested a mentor to support them through their journey



A wig salon served **274 patients** providing beautiful, donated wigs to anyone experiencing hair loss

At the center, every program is rooted in dignity, every connection is built on trust and every service reminds patients: **you are not alone.**



CHRONIC DISEASE MANAGEMENT AND EDUCATION: SUPPORT AND SKILLS FOR HEALTHIER LIVING



Club Memory®: Community, Connection and Care for Those Navigating Memory Loss

Living with memory loss can be isolating but **Sibley Memorial Hospital's** Club Memory® is changing that.

Club Memory® is a social support group for people with early-stage cognitive challenges and their care partners. Over the past year, the program has grown stronger, blending in-person and virtual gatherings to meet people wherever they are.

With funding from the D.C. Department of Aging and Community Living (DACL), the Sibley Foundation and Sibley Memorial Hospital, the program now reaches across all eight wards of the District.

In total, over **920 people** have engaged with Club Memory through:

- Weekly phone check-ins
- Bimonthly mailings
- In-person gatherings at senior wellness centers and churches
- Virtual meetings and supportive emails

More than half of Club Memory participants live in Wards 5, 7 and 8, helping fulfill Sibley's commitment to health equity and access for all.

Behind every number is a story — a caregiver finding relief in community, a participant laughing during a memory game or a family feeling just a little less alone.



Supporting School Nurses, Supporting Students: Advancing Diabetes Care in Maryland Schools

When students with diabetes walk into school, their safety depends on confident, well-informed nurses. That's why Kelly Busin, pediatric diabetes educator at **The Johns Hopkins Hospital**, is working to make sure every school nurse in Maryland has the tools they need.

In response to growing demand, Kelly created "Sweet Solutions – The School Nurse Survival Guide," a practical resource distributed statewide by the Maryland State Department of Education. She also led a seven-part webinar series on diabetes management in schools, covering everything from daily care to advanced technologies.

In 2023, she helped organize the first national School Nurse Education Summit, drawing participants from across the country. Kelly's leadership earned her a spot on the American Diabetes Association's Safe at School Working Group, where she now helps shape national school health efforts.

Locally, she continues to support nurses through in-person training, online webinars and one-on-one guidance. So far, she's helped revise state diabetes guidelines, develop continuous glucose monitoring guidelines for the school setting, delivered FY25

in-services and been invited to speak at multiple events with the Maryland Association of School Health Nurses.

"It's exciting to share our expertise and help nurses feel ready to support their students," says Kelly.



A Nurse's Goal

A future where every school nurse has access to high-quality training — and every student with a chronic condition is safe, supported and seen.



Heart Health Begins at Home and in the Community

Maintaining heart health can feel overwhelming, especially after a hospital stay. That's why **Johns Hopkins Bayview Medical Center** takes a hands-on, whole-person approach to cardiovascular care — supporting patients not just in the hospital, but long after they return home.

At the Heart Failure Transitions Clinic, patients receive ongoing support to help stabilize symptoms and prevent readmission. A community health worker ensures social needs — like access to food, transportation or housing — don't get in the way of recovery. Once stabilized, each patient is connected with their primary care provider or cardiologist for continued care. Many also enroll in remote patient monitoring, which allows providers to track recovery and offer guidance without requiring an in-person visit.

Beyond the clinic, Bayview extends heart health education into the community:

free blood pressure checks

and cardiovascular education are offered
monthly at local sites

bystander CPR workshops

teach lifesaving skills to help others
in an emergency

Because heart health isn't just about treatment — it's about meeting people where they are and helping them take the next step toward lasting wellness.





Riding Safe, Growing Strong: Helping Families with Car Seat Safety

For many parents, the car ride home from the hospital with their newborn is one of life's biggest moments. But for some families, it also comes with anxiety — Is the car seat installed correctly? Is it the right size? Can we afford the one we need?

That's where the **Johns Hopkins All Children's Hospital's** Safe Kids Injury Prevention Team steps in.

The Safe Kids Injury Prevention Team offers free car seat classes and safety checks across five counties, helping families feel confident and secure every time they hit the road. Whether you're just starting your parenting journey or navigating the toddler years, the team is here to help you every mile of the way.

On the St. Petersburg campus, families preparing to leave the hospital can join weekly classes and safety checks, learning how to use their car seat correctly — or getting one provided if needed. The team has seen countless moments of relief when a caregiver realizes, "Now I know my baby is safe."

The Safe Kids Injury Prevention Team has a wide reach, bringing services out into the community:

- In Polk and Pasco counties, families can attend classes at Johns Hopkins All Children's outpatient centers.
- In Sarasota, the team partners with the county health department, choosing a central spot families can easily get to.
- In Manatee, the team works with community champions like the fire department and early learning coalition, rotating locations so all have a chance to attend.

No matter where they are, every class is hands-on, welcoming and focused on real-life skills. Families can come back as many times as they need — because when it comes to child safety, practice builds confidence.



Every year, about
1,000 families
take part in this program.

For some, it's their first lesson in parenthood. For others, it's the moment when stress turns into assurance.



And for the team, it's about keeping kids safe while helping families grow stronger — one car seat at a time.



From Kitchen to Community: How Johns Hopkins Hospital is Growing a Greener Future

At **The Johns Hopkins Hospital**, even food scraps are part of the mission to care for the community. Through a new composting program, leftover food from hospital kitchens is now being turned into nutrient-rich soil that supports local gardens, reduces harmful emissions and helps build a more sustainable future.

Launched in 2024, this effort is a joint collaboration between the facilities department and the food and culinary services team — turning everyday waste into a powerful tool for environmental health.

In partnership with Veteran Compost, a veteran-owned local business based in Aberdeen, Maryland, the hospital now diverts food waste from landfills and puts it back into the earth, where it can do good. Composting not only reduces methane emissions but also contributes to cleaner air, healthier soil and stronger local ecosystems.

Bringing the program to life required cross-team collaboration — from pest management to environmental care — and reflects a larger commitment to Maryland's organics recycling laws and Baltimore City's Waste-to-Wealth strategy, which supports local green businesses.



At The Johns Hopkins Hospital, sustainability is woven into the care we provide because ...

creating a healthier world starts from the ground up.

“ **By minimizing food waste, we are preserving resources and championing innovative solutions that revitalize our food supply chains. These efforts reflect our proactive stance toward environmental stewardship and community well-being.**”

— *Representative of the food and culinary services team*

About these Figures

Each hospital's community benefit investment reflects its size, services and the specific needs of the community it serves. The amounts may differ, but all share the same commitment to improving health where it's needed most. Together, they represent a shared Johns Hopkins mission to meet local needs with care, compassion and impact.

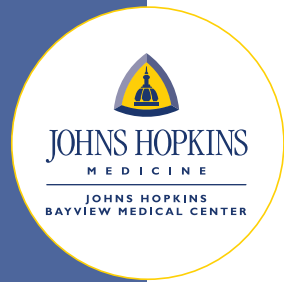
For more information about this report or the Community Benefit Activities of The Johns Hopkins Health System, please contact the relevant hospital's community benefit office.



THE JOHNS HOPKINS HOSPITAL **\$390.5 Million**

in Community Benefit

Government, Community and
Economic Partnerships
443-997-5999



JOHNS HOPKINS BAYVIEW MEDICAL CENTER **\$100.7 Million**

in Community Benefit

Government, Community and
Economic Partnerships
410-550-0289



JOHNS HOPKINS HOWARD COUNTY MEDICAL CENTER **\$33.9 Million**

in Community Benefit

Community Education
410-740-7601



SUBURBAN HOSPITAL **\$36.6 Million**

in Community Benefit

Community Health and Wellness
301-896-3844



SIBLEY MEMORIAL HOSPITAL **\$34.7 Million**

in Community Benefit

Sibley Senior Association and
Community Health
202-364-7602



JOHNS HOPKINS ALL CHILDREN'S HOSPITAL **\$129.6 Million**

in Community Benefit

Community Affairs and Engagement
727-767-2328



JOHNS HOPKINS HOSPITAL SYSTEM

\$726 Million in Community Benefit Overall

Source: 2024 IRS Schedule H (Form 990)

FY 2024 JHHS Community Benefit Brochure
produced by Government, Community and
Economic Partnerships

<https://gce.jhu.edu>



For more information about Johns Hopkins
Medicine's commitment to community, visit:
[https://www.hopkinsmedicine.org/about/
community-health](https://www.hopkinsmedicine.org/about/community-health)