

Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

Introducing Johns Hopkins Prior Authorization Lookup Tool (JPAL): New Provider Resource for Outpatient Preauthorization Requirements

Line(s) of Business Affected: Johns Hopkins Advantage MD, Johns Hopkins Employer Health Programs (EHP), Priority Partners, Johns Hopkins US Family Health Plan (USFHP)

Type of Change (Process, Material, Benefit, Site of Service): Process

Explanation of Change(s):

JHHC introduces the Johns Hopkins Prior Authorization Lookup tool (JPAL), a new, user-friendly resource providers can use to check and verify preauthorization requirements for outpatient services and procedures.

Providers can simply click on the JPAL link in [HealthLINK](#) under the “Administration” tab to access this tool.

- Search by specific procedure code or procedure description.
- Confirm the authorization requirements of all procedures before delivery of service.
- Search results are organized by procedure code, modifier, procedure description, and individual line of business.
- Clicking on the procedure code link or on any line of business link brings up specific details, such as the rules pertaining to preauthorization for each line of business and access to the applicable medical policy document.

NOTE: JPAL is a resource to look up preauthorization requirements only. Authorization requests cannot be submitted through JPAL. Please follow JHHC’s current policies and procedures to request prior authorization, which are available on the [JHHC website](#).

- Please remember to confirm the authorization requirements of all outpatient procedures via JPAL before delivery of service.
- If preauthorization status is unclear, submit an authorization request to JHHC Utilization Management.
 - Authorizations are not a guarantee of payment.

Instructions on how to use the JPAL tool are available on the [JHHC Provider Education webpage](#) (scroll down to the “HealthLINK Job Aids” section) and within [HealthLINK](#).

Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns.