

PROVIDER NOTICE

Provider Relations Department: 888-895-4998 (Option 4)

Corrected Fax Number: New Streamlined Process for Submitting MPRA Forms to Priority Partners

Effective Date: Nov. 16, 2023 Health Plans Affected: Priority Partners Type of Change: Process

Explanation of Change:

Due to an internal error, the fax number for sending the Maryland Prenatal Risk Assessment (MPRA) forms to Priority Partners Care Management department was incorrect. The correct fax number is 410-424-4885.

COMAR regulations (10.67.04.08C) require that Priority Partners prenatal care providers complete the <u>MPRA form*</u> at the pregnant member's first prenatal visit. This step helps Priority Partners providers develop treatment plans tailored to the pregnant member, especially in the cases of conditions such as hypertension, diabetes, and substance use disorder, to name a few.

Priority Partners can also use the MPRA form to refer pregnant individuals to additional Medicaid maternal services, including the Doula program, CenteringPregnancy services, Healthy Steps, Healthy Babies Pregnancy and Postpartum Coverage, Home Visiting Services, and Maternal Opioid Care Management Services.

The regulation also requires that Priority Partners providers forward, within 10 days, the completed <u>MPRA form*</u> to the local health department in the jurisdiction in which the pregnant member resides.

New Process for MPRA forms

Our process for MPRA submissions has changed. Effective Nov. 16, 2023, Priority Partners providers **must** send the completed forms to (please do not send to any other email address or fax number than the ones listed below):

- Email: <u>CareManagement@jhhp.org</u>
- Fax: 410-424-4885
- Questions: Call 800-557-6916 or visit the MDH's MPRA section* on their website.

NOTE: The Priority Partners Care Management Team requests that the MPRA forms be sent separately for each pregnant individual, rather than bundled, to prevent administration processing errors.

*This link is from an external website that is not provided or maintained by or in any way affiliated with Johns Hopkins Health Plans. Please note Johns Hopkins Health Plans does not guarantee the accuracy, relevance, timeliness, or completeness of any information on this external website.