

PROVIDER NOTICE

Provider Relations Department: 888-895-4998 (Option 4)

New Hearing Aid Discount Available To US Family Health Plan Members

Effective Dates: Oct. 1, 2023

Health Plans Affected: Johns Hopkins US Family Health Plan (USFHP)

Type of Change: New Service/Discount

Explanation of Change:

Prolonged hearing loss is tied to accelerated cognitive decline, decreased physical mobility, falls and dementia. In addition, hearing loss can cause many people to feel self-conscious, avoid social situations and fall further isolated from daily life.

Johns Hopkins Health Plans recognizes the spectrum of health impacts for people who have hearing loss, so we have contracted with Access HEARS to offer a **50% off discount on over-the-counter hearing aids and personal amplifiers** to eligible US Family Health Plan members.

Eligibility

To qualify for this discount, individuals must meet the following criteria:

- Be a US Family Health Plan retiree member or eligible retiree family member
- Have mild to moderate age-related hearing loss

Eligible participants will have an initial phone interview to discuss hearing loss, available options and how Access HEARS can help them navigate the process of hearing care. Following a virtual or face-to-face session, participants will receive a free two-week trial period with no obligation to buy and receive ongoing support throughout the first 12 months.

Action Items

If you treat a patient who meets the above criteria, please let them know about this discount. Eligible individuals can submit an inquiry online at bit.ly/JH_USFHP_HearingDevices*

Access HEARS Inc. is a 501(c)3 non-profit organization whose mission is to connect individuals with hearing loss to the solutions they need to age well. Founded by physicians and leading hearing experts and entrepreneurs at the Johns Hopkins University, Access HEARS delivers services directly to the community, offering its clients a low-cost, in-person or virtual service delivery, teaching individuals how to use over-the-counter hearing aids and other high-quality listening devices.

**If you are unable to access the online form, copy and paste the link into the address bar using Google Chrome as the browser*