

PROVIDER NOTICE

Provider Relations Department: 888-895-4998 (Option 4)

Durable Medical Equipment (DME) Provider Search

Effective Date: Immediately

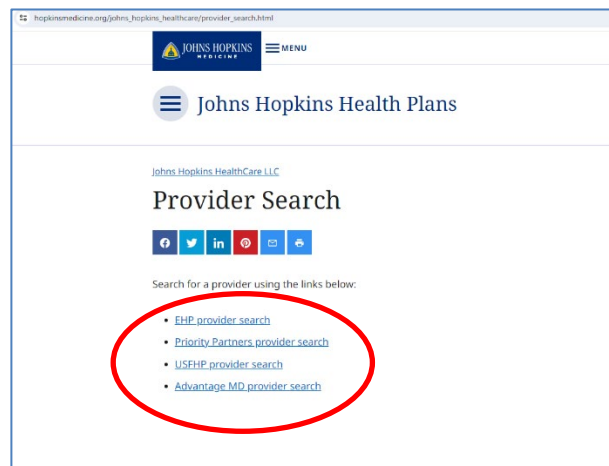
Health Plan(s) Affected: Advantage MD, Employer Health Programs (EHP), Priority Partners, US Family Health Plan (USFHP)

Type of Change: Process

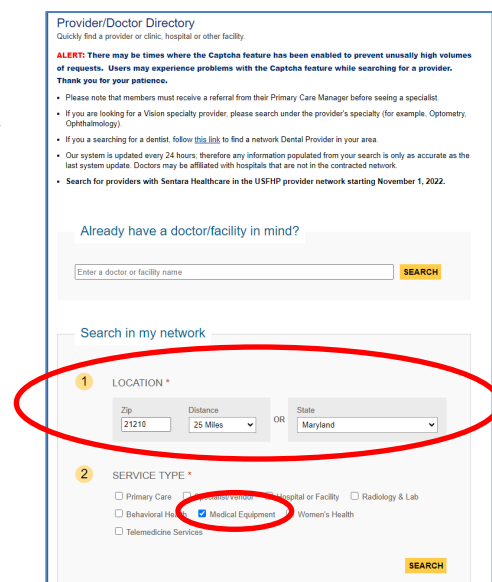
Explanation of Change:

The DME Provider Directory is currently being updated and will be posted on the provider and member websites again shortly. As a reminder, DME providers can also be found in the online directories for each plan. When searching for a participating DME provider in the Johns Hopkins Health Plans networks, please use the following steps:

1. Go to the applicable [provider directory](#) for Advantage MD, EHP, Priority Partners or USFHP.



2. Search by location. Scroll down to Service Type, click on "Medical Equipment" and hit the yellow Search button.



3. Use the gray “Current Search” box on the right to refine your search using the drop-down menus to find specific specialties and areas of interest for DME providers, such as prosthetics, home health care and orthotics.

The screenshot shows the 'Medical Equipment Search' interface. The 'Current Search' box on the right is highlighted with a red circle and contains the following information: Provider Type: Medical Equipment; Zip: 21210; Distance: 25 miles. Below this, there are several filter categories, each with a red circle around it: 'Specialty' (with options: Durable Medical Equipment (DME) x, Home Health x, Infusion Services x, Orthotics x, Prosthetics x), 'Areas of Interest' (with options: Prosthetics x, None, Wigs), 'Network', 'Network Option', 'Hospital Affiliation', 'Medical Group', and 'Gender'. The main search results area shows a list of providers with their names, addresses, phone numbers, and distances from the search location.

If the images do not appear in this email, please refer to the online PDF in the [Communications Repository](#).