

Redetermination for Priority Partners Members

The COVID-19 Public Health Emergency (PHE) is ending on May 11, 2023. During the period of the declared PHE, Priority Partners members did not need to renew their health care benefits, as they were automatically renewed. Now that the PHE is ending, members will need to renew their benefits again to avoid losing their health care coverage.

Beginning in April, Maryland will begin making Medicaid eligibility reviews again. Not everyone will be up for renewal at the same time, as these renewals will [take place over 12 months](#).* The Maryland Department of Health (MDH) and Priority Partners will notify members when it is time to renew their benefits. MDH has provided resources for providers to keep them informed and help them respond to members. Go to <https://health.maryland.gov/mmcp/Pages/MedicaidCheckIn-Providers.aspx>* for communication tools, including:

- Office flyers
- Social media tools
- Newsletter blurbs

Priority Partners is communicating to members when it is their turn to renew via postcard, email, text and outbound calls.

- Members who receive a letter or message to reapply for Medicaid will need to do ONE of the following:
 - Call **855-642-8572** and tell them they need to reapply for their Medicaid benefits.OR
 - Go online to marylandhealthconnection.gov*, log in to their account and use the Change My Information/Renew Coverage button.OR
 - Use the free mobile app, **Enroll MHC**.

Even if the member's information has not changed, they still need to update their application information and renew their coverage. **Members who do not renew on time will lose their MCO coverage.**

Providers who have additional questions can go to the Maryland Medicaid redetermination FAQ sheet at https://health.maryland.gov/mmcp/Documents/HBX-Redet%20FAQs_FINAL_102015.pdf*

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