



PROVIDER NOTICE

Provider Relations Department | 1-888-895-4998

New EviCore Program for Orthopedic Pain Management

Effective Date: March 1, 2023

Health Plans Affected: Johns Hopkins Advantage MD, Priority Partners

Type of Change: Benefit

Explanation of Change:

A new program from eviCore, Spine corePath (SCP), provides a comprehensive and member-centric approach to orthopedic pain management by coordinating the continuum of care. The program is available to Advantage MD and Priority Partners members beginning on March 1, 2023.

EviCore's solution incorporates member empowerment and member education on conservative therapies that includes clinical outreach for the delegated health plan population. EviCore's SCP program may help members get to the right treatment path and outcome earlier in the decision-making process.

The eviCore Spine corePath care team is made up of licensed Physical Therapists and highly trained Consumer Engagement representatives.

How the SCP Program Works:

- The eviCore Consumer Engagement team initiates outreach to members that have an approval or denial for select advanced imaging CPT codes. The team calls or emails the members and makes three attempts to contact the members for voluntary opt-in.
- The Consumer Engagement team then ranks the member's pain level.
 - If the pain is low, the Consumer Engagement team offers educational materials to the member regarding conservative care therapies. Conservative care options, self-help strategies, and healthy lifestyle tips are shared with members.
 - If the member's pain levels are medium/high, then the member is encouraged to speak to a member of our clinical team to better manage their condition. Our clinical team will discuss conservative treatment options and medication adherence/risks.

For more information about the SCP program, please call 1-800-918-8924 or visit [evicore.com](https://www.evicore.com).