



# PROVIDER NOTICE

Provider Relations Department 1-888-895-4998

## **Reminder: Updated Priority Partners Forms for Newborn Notification and PCP Change Requests**

**Effective Date:** Sept. 1, 2022

**Health Plans Affected:** Priority Partners

**Type of Change:** Required forms

### **Explanation of Change:**

Please use these revised forms, which can be found on the [Forms page](#) on JHHC.com. **We will no longer accept or process the old version of the forms.**

- Priority Partners [Newborn Enrollment Notification Form\\*](#)
- Priority Partners [Primary Care Provider Change Form\\*](#)

**NOTE:** Due to the conversion to Facets, all Priority Partners members were assigned to an individual primary care provider (PCP), instead of a provider group/site, as of Sept. 1, 2022. The change from provider group to individual PCP is reflected on the Priority Partners member identification card.

- Please do not submit a Provider Change Form requesting members be assigned back to their former provider group, instead of the individual PCP assignment. Priority Partners members can no longer be assigned at the group level.
- If members see a primary care provider in the same group as their assigned PCP (as indicated on their member identification card) and that PCP bills under the same TIN and group NPI number as the assigned PCP, **the claims will pay.**

*\*If the link to this PDF breaks, please visit our [Priority Partners Forms](#) page*